

QUOTE TERMS & CONDITIONS



1. GENERAL FREIGHT QUOTE TERMS

- **Subject to Availability** – Rates are subject to space and equipment availability at the time of booking.
- **Freight Rates** – Rates are based on the information provided and are subject to confirmation at the time of booking.
- **Exchange Rate** – Rate of exchange used is the day's exchange at time of quoting. The final exchange rate used will be the days rate at time of invoicing, with a 3% CAF.
- **Payment Terms** – Unless otherwise arranged with management, payment is to be received prior to shipment arriving at final port of discharge (POD). If paying via Credit Card, please allow additional 3 working days for payment to be cleared.
- **Customs & Quarantine** – Customs IPC / Duty / GST will be charged per customs declaration, which will be provided at the time of invoicing. Any applicable biosecurity, inspection and treatment costs are excluded unless specifically stated.
- **Cargo Dimensions** – Rates are based on the declared weight and dimensions. Additional charges may apply if actual measurements differ.
- **Transit Times** – Any Transit times quoted are estimates only and are not guaranteed. PFS Global is not liable for delays caused by shipping lines, airlines, ports, customs, weather, industrial action or other circumstances beyond our control.
- **Transport Waiting Time** – Any applicable transport waiting time incurred at ports, terminals, unpack depots, warehouses or delivery locations will be charged separately at the applicable waiting time rate.
- **Storage, Demurrage & Detention** – Any storage, demurrage, detention or container-related charges incurred after cargo availability are the customer's responsibility.
- **Dangerous Goods** – Dangerous Goods must be declared prior to booking and may be subject to additional charges and documentation requirements.
- **Insurance** – PFS Global does not indemnify for losses, damages and/or transit delays for your cargo (all commodities) both within and outside of its possession. If you would like to obtain a cargo insurance quotation for risks of loss or damage please contact PFS Global and we will provide a quotation as authorised distributors of Coverfreight Cargo Insurance www.coverfreight.com.au
- **Force Majeure** – PFS Global shall not be liable for delays or additional costs arising from events beyond our reasonable control, including natural disasters, pandemics, war, strikes, port congestion or government actions.
- **Standard Trading Conditions** – All business and services undertaken by Personalised Freight Solutions Global Pty Ltd (PFS Global) and by any of its subsidiaries are subject to the companies standard trading conditions and a copy is available here – <https://pfsglobal.com.au/terms-and-conditions-1>

2. ADDITIONAL PROJECT/MACHINERY FREIGHT QUOTE TERMS

- **Project Cargo Details** – All rates and services are based on the cargo information, dimensions, weights, photographs, drawings and other details provided to PFS Global at the time of quoting. Any changes or inaccuracies may result in additional charges and/or a revised quotation.
- **Final Dimensions & Weight** – Final freight charges are subject to confirmation of actual cargo dimensions and weight. Any variation from the dimensions or weight provided may result in additional freight, handling, equipment or transport charges.
- **Out of Gauge / Overweight Cargo** – Additional charges may apply for oversized, over-dimensional, overweight or Out of Gauge (OOG) cargo, including specialised equipment, permits, route surveys, engineering assessments, escorts, pilot vehicles and other regulatory requirements.
- **Specialised Transport Equipment** – Rates are based on the transport equipment nominated in the quotation. Should alternative or additional equipment be required due to cargo dimensions, weight, access, road restrictions or operational requirements, any additional costs will be charged separately.
- **Loading & Unloading** – Unless specifically stated, loading and unloading of project machinery, including cranes, forklifts, rigging, lifting equipment, labour and supervision, are excluded from the quoted freight rate.
- **Cranage & Rigging** – Where cranage, rigging, lifting plans, spreader bars, slings, chains or other specialist lifting equipment are required, these costs are excluded unless specifically stated in the quotation.



- **Cargo Preparation** – Machinery must be suitably prepared for transport prior to collection, including securing or removing loose/moving components, attachments and accessories where required. Draining of fuel, oils or other fluids and any specialist preparation are excluded unless specifically stated.
- **Packing, Blocking & Securing** – Any packing, crating, blocking, bracing, lashing, securing, timber treatment or other cargo preparation requirements are excluded unless specifically stated.
- **Site Access** – The quotation assumes suitable and unrestricted access to all loading, unloading and delivery locations. Additional costs arising from restricted access, unsuitable roads, tight turns, low bridges, overhead services, weight restrictions, ground conditions or site limitations will be charged separately.
- **Route Surveys & Permits** – Where required, route surveys, engineering assessments, road authority approvals, council permits, police escorts, pilot vehicles and other regulatory requirements will be charged separately unless specifically included in the quotation.
- **Port & Terminal Handling** – Additional port, terminal, depot or stevedoring charges associated with project cargo, including special lifts, storage, weighing, inspections, equipment or handling requirements, are excluded unless specifically stated.
- **Transport Waiting Time** – Any applicable transport waiting time incurred at ports, terminals, unpack depots, warehouses, loading or delivery locations will be charged separately at the applicable waiting time rate.
- **Demurrage, Detention & Storage** – Any demurrage, detention, storage, container hire or equipment-related charges arising from delays in loading, unloading, customs clearance, documentation, collection or delivery will be charged separately.
- **Cargo Condition** – Machinery must be presented in a suitable, safe and transportable condition. PFS Global is not responsible for pre-existing damage, mechanical defects, loose components or deterioration occurring as a result of the inherent condition of the machinery.
- **Hazardous Materials & Dangerous Goods** – Fuel, oils, batteries, chemicals, gases and other hazardous materials must be declared prior to booking. Additional charges, documentation, cleaning or compliance requirements may apply.
- **Biosecurity Requirements** – Imported machinery must comply with Australian biosecurity requirements and be clean and free from soil, plant material, contaminants and other biosecurity risks. Any cleaning, treatment, inspection, re-inspection, storage or associated charges resulting from non-compliance will be charged to the customer.
- **Scope of Works** – The quotation is based on the specific scope of work outlined at the time of quoting. Any additional services, changes to the agreed scope or requirements identified after commencement will be subject to additional charges.
- **Site Attendance & Supervision** – Site attendance, project supervision, inspections, engineering support, lifting supervision or additional project management services are excluded unless specifically stated.
- **Project Scheduling** – Project cargo movements are subject to the availability of vessels, equipment, transport providers, ports, terminals, permits and other third parties. Any requested or agreed delivery dates are estimates only unless expressly guaranteed in writing.
- **Weather & Road Conditions** – Project cargo movements may be delayed or rescheduled due to adverse weather, road conditions, flooding, cyclones, port closures, road restrictions or other circumstances beyond PFS Global's control. Any resulting additional costs will be charged to the customer.
- **Customer Responsibilities** – The customer is responsible for providing accurate cargo information, suitable loading and delivery locations, site access, required documentation and any necessary machinery operating personnel unless otherwise agreed in writing.
- **Additional Charges** – Any costs incurred as a result of circumstances not reasonably foreseeable at the time of quotation, including changes in cargo requirements, site conditions, carrier requirements, government regulations or third-party charges, will be charged in addition to the quoted amount.

For full Personalised Freight Solutions Global Pty Ltd **Standard Trading Terms and Conditions** please see this link: <https://pfsglobal.com.au/terms-and-conditions-1>

