LIQUID ARMOR COATINGS COLLISION & RESTORATION

* Di Tomas Ct, Unit #22, Copiague, NY 11726 | Telephone: (631) 432-6766

LIMITED UNDERCOATING WARRANTY & INSPECTION POLICY

PRE-APPLICATION POLICY

- **Vehicles Over 5 Years Old:** All vehicles older than 5 years **MUST** be inspected prior to receiving a quote, unless this policy is approved for an override by Corporate.
- **Required Prep & Additional Services:** If a technician determines that additional services are required prior to application (e.g., rust converter application) and those steps are not authorized by the client, the Shop reserves the right to refuse service and/or notify the client that the coating will not qualify for warranty coverage.

COVERAGE PERIODS

Liquid Armor Coatings Collision & Restoration ("Company") provides the following limited warranties from the original date of service:

- **Cosmoline Undercoating:** 5-year limited warranty on the application of Cosmoline.
- **Citadel Undercoating:** 7-year limited warranty on the application of Citadel.

WHAT IS COVERED

This warranty covers labor costs strictly related to correcting defects in the initial application of the undercoating on the client's vehicle.

MAINTENANCE & INSPECTION REQUIREMENTS

To maintain coverage, the vehicle owner must keep up with all recommended maintenance and inspections:

- **Mandatory Half-Life Inspection:** All coatings require, at a minimum, a mandatory inspection at the half-life mark of the warranty period (2.5 years for Cosmoline; 3.5 years for Citadel). Failure to complete this inspection or keep up with maintenance may void this warranty.
- **Recommended Routine Inspections:** It is strongly recommended that the vehicle be brought in for an inspection every 1 to 1.5 years.
- **Suspected Damage:** If coating damage is suspected at any time, the client must immediately arrange to have the vehicle inspected.
- **No-Cost Walk-In Service:** All post-application inspections are **FREE** and **do not require an appointment**.

EXCLUSIONS

This warranty does not cover damage or conditions resulting from:

- Pre-existing or old damage (any condition caused by unaddressed, old damage is strictly excluded).
- Road damage, road debris, or off-road use.
- User damage, accidents, or collisions.
- Improper maintenance or neglect.
- Tampering, alterations, or unauthorized repairs to the coated surfaces.

HOW TO OBTAIN WARRANTY SERVICE & CLAIM DETERMINATION

To initiate a warranty claim or schedule a repair, the client must present the vehicle and proof of original service at Liquid Armor Coatings Collision & Restoration at the address listed above. All warranty claims, repairs, and coverage approvals are determined at the sole discretion of Management at Liquid Armor Coatings Collision & Restoration.

LEGAL DISCLOSURES & LIMITATIONS (NEW YORK STATE & FEDERAL LAW)

Limitation of Remedies & Implied Warranties: EXCEPT AS EXPRESSLY PROVIDED HEREIN, LIQUID ARMOR COATINGS COLLISION & RESTORATION MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY NEW YORK LAW ARE LIMITED IN DURATION TO THE APPLICABLE EXPRESS WARRANTY PERIOD (5 YEARS FOR COSMOLINE; 7 YEARS FOR CITADEL). IN NO EVENT SHALL THE COMPANY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, OR LOSS OF USE OF THE VEHICLE, TO THE EXTENT PERMITTED BY NEW YORK LAW.

Statutory Consumer Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, including protections under New York State consumer protection laws and the Magnuson-Moss Warranty Act. Some states, including New York in certain consumer transactions, do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Governing Law: This limited warranty shall be governed by and construed in accordance with the laws of the State of New York.