



Boarding And Daycare Application

Welcome to The Chic Dog Hotel LLC

We are extremely pleased that you have chosen to use our facility for your dog's daycare and boarding needs. We are confident that you will find our services one-of-a-kind.

To schedule a tour and/or dog evaluation please call or fill out an online request.

Please arrive to your tour on time. Initial tours are scheduled at specific times of the day in order to maintain a structured day for the dogs and ensure they have time for all their scheduled activities. If you are running late, please give the office a courtesy call so that we can either hold your spot or reschedule for another time.

Enclosed is your Registration Packet for daycare and boarding services. Please print a copy of this packet and complete all forms BEFORE your first daycare/boarding appointment.

This Registration Packet contains:

- Service Agreement – please sign and date
- Client Information Form – please fill out in its entirety
- Daycare Application – Two dogs on one sheet additional dogs need to be filled out on a separate form
- Emergency Contact & Vet Authorization Form – please sign and date □ The Cancellation Policy

In addition, please provide a copy of your dog's most current vaccination records. Vaccinations should include rabies, bordetella, and distemper vaccinations. You can contact your vet's office and ask that they email (reservations@thechicdoghotel.com) this information to us prior to your appointment. Reservations will not be reserved unless we have this information.

We want to ensure your tour goes smoothly and that your experience with The Chic Dog Hotel is a positive one. The day of your tour, the evaluator will provide you with additional materials about our policies, procedures, tips and advice on dog behavior and more information about our other services. It is important that you provide all of the information below so that we have the correct contact information on file. Please note, Chic uses email to send invoices and confirmation of reservations or cancellations. Please be sure to provide a valid email address.

If any of the information below changes, please contact our office so we may update your records.

Primary Owner

First Name _____ Last Name _____

Address _____ City _____ State _____

Zip _____

Please circle the phone number that is best to reach you during business hours:

Home Phone _____

Work Phone _____

Cell Phone _____

Email _____

Secondary Owner (authorized to schedule service & make decisions regarding the care of your pet)

First Name _____ Last Name _____

Home Phone _____

Work Phone _____

Cell Phone _____

Email _____

Emergency Contact Information

Your emergency contact should be someone local and someone that, in the event of emergency, has access to your home.

Emergency Contact Name _____

Home Phone _____ Work Phone _____

Cell Phone _____

Name: _____

M F Neutered Spayed?

Breed _____

Color _____

Markings _____

Age _____

Birth date _____

Do you administer monthly flea and tick preventative?

Y / N Monthly heartworm preventative? Y / N

Does your dog like children? Y / N / unsure Strangers?

Y / N / unsure Puppies? Y / N / unsure

Does your dog shred toys, pull out stuffing, or destroy

beds? Y / N

Has your dog had any formal obedience training? Y / N

When and where? _____

How often has your dog interacted with other dogs? (dog parks, other daycares, family and friends dogs)

How does your dog behave with other dogs?

Has your dog ever growled or snapped at anyone for taking his/her food or toys away? Y / N

Has your dog ever shared food or toys with other animals?

Y / N

Is your dog afraid of anything such as loud noises, thunderstorms, men? _____

Has your dog ever bitten or broken skin of any person or dog, attacked a small animal (bird, squirrel, cat, etc.), or do they have a record with the city government or animal control of a vicious dog attack. Y / N If your answer is yes, please explain: _____

Name: _____

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Has your dog ever bitten or broken skin of any person or dog, attacked a small animal (bird, squirrel, cat, etc.), or do they have a record with the city government or animal control of a vicious dog attack. Y / N If your answer is yes, please explain: _____

Vet Information and Release Form

Vet Clinic _____

Address _____ City _____ State _____ Zip _____
Phone _____

I understand that in the event of an emergency, The Chic Dog Hotel LLC will make every attempt to contact me. In the event that I cannot be reached, I authorize the following:

In the event of illness or injury, I authorize The Chic Dog Hotel LLC to seek appropriate medical treatment for my pet. I understand that every effort will be made to take my pet to the vet clinic specified on the emergency form if the situation permits however; The Chic Dog Hotel LLC has the authority to seek treatment at any veterinary clinic.

Furthermore, I agree to reimburse The Chic Dog Hotel LLC within 14 days of incident for veterinary fees and all related costs including transportation in any amount up to \$_____ (please specify dollar amount per pet. Common amounts are \$200, \$1000, or unlimited).

This release does not expire and will remain valid for all future Chic Dog Hotel Clients.

Client Signature _____ **Date** _____

Printed Name _____

Does Your dog have any allergies or medical problems that we should know about? _____

How did you hear about The Chic Dog Hotel LLC? <input type="checkbox"/> Current customer <input type="checkbox"/> Friend <input type="checkbox"/> Veterinarian <input type="checkbox"/> Website <input type="checkbox"/> Yellow Pages Other _____ Please give us the name of the referral: _____
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This DOG DAYCARE & BOARDING SERVICE AGREEMENT The Chic Dog Hotel wishes to provide dog daycare and/or boarding services and Pet Owner wishes to accept such service on the terms and under the conditions recited below; The Parties, intending to be legally bound, hereby agree as follows:

- ❖ Prices for Services are detailed in our Services & Pricing Guide. Prices are subject to change at any time. Payment for all services is required in advance. Cash and check payments are accepted.
- ❖ Chic reserves the right to not accept a dog into daycare or boarding for any reason. All rules of the center are subject to change at the sole discretion of Chic.
- ❖ Chic agrees to provide a cageless, off-leash environment for your dog to exercise and socialize with other dogs and our staff during daycare hours I understand if my dog shows repeated aggressive or menacing behavior that the dog will be moved to seclusion. If the behavior continues your dog may be asked to leave The Chic Dog Hotel LLC.
- ❖ If my dog participates in playgroup or daycare, I understand that an interactive play setting is not without some risk of injury, that despite all the dogs appearing healthy and being handled with the greatest amount of care and foresight, dogs are not always predictable and the unexpected may occur. I recognize that the benefits of an interactive playgroup are valuable to my dog, and accept the potential risks. I further agree to pay veterinary/medical expenses incurred as a result of injury to or caused by my dog.
- ❖ I understand that The Chic Dog Hotel LLC will exercise all due diligence and care in the guardianship of my pet. I hereby waive and release The Chic Dog Hotel LLC, its employees, owners and agents from any and all liability of any nature, for injury or damage, including that which may result from the action of any dog including my own, and I expressly assume the risk of such damage or injury while my dog participates in or attends any function of The Chic Dog Hotel LLC, while on the grounds or the surrounding area thereto. On behalf of myself and any and all other owners of this pet, I have read and agree to the terms of this contract. I warrant that I have the authority to represent any and all other owners of this pet in signing this contract.
- ❖ No Choke chains, shock collars, and pinch collars are not allowed as they present a hazard to dogs while in playgroup (and we don't like them). If you have one of these, please talk to us about an alternative.

I have read and understand the terms set forth above. I agree to abide by all the terms, conditions and statements of The Chic Dog Hotel LLC DOG DAYCARE & BOARDING AGREEMENT and understand that they can make changes to these terms.

Signature: _____

Print Name: _____ **Date:** _____

CANCELLATION & LATE POLICY

Sorry! We only accept cash or check at this time!

We require advance notice of cancellations as follows:

-48 hours for daycare

-5 Days -non-holiday boarding

-7 days for Thanksgiving, Christmas and reservations over minor holidays (New Years, Spring Break, Easter, Memorial Day, July 4th, and Labor Day).

We reserve the right to charge up to 100% of the reservation when proper notice isn't given for cancellation. 50% deposit is required prior to booking.

REFUND POLICY:

We offer no refunds on any products, packages, or boarding stays. Per our cancellation policy, credits are issued. All credits will remain on the account to be used at a future date.

Please Note: There are NO late pick-ups. The Chic Dog Hotel solely operates on a by appointment only basis. You will be charged \$1.00 /minute if you are late for your scheduled pick up time. Boarding has a 24 hour pay period.

You can schedule appointments between the hours of 7am-6pm Monday-Friday and 8am-5pm Saturday & Sunday.

We try our very best to be to be as flexible and understanding as possible however, our late pick up is being strictly enforced.

Signature _____ **Date:** _____