

Our coverage & care unpacked



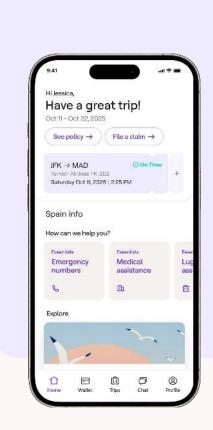
| Coverage for: | Plan benefits *Limitations apply | Domestic plan | International plan |
|----------------------------|--|---|--|
| | Trip cancellation | Up to 100% of pre-paid non- refundable trip costs | Up to 100% of pre-paid non- refundable trip costs |
| | Trip interruption | Up to 150% of your non- refundable trip costs | Up to 150% of your non- refundable trip costs |
| | Trip delay | Up to \$300/day, and a max of \$2.1K per trip, for delays of 6+ hours | Up to \$300/day, and a max of \$2.1K per trip, for delays of 6+ hours |
| | Missed connections | Up to \$200 if a covered travel delay of 3 hours or more causes a missed trip departure | Up to \$200 if a covered travel delay of 3 hours or more causes a missed trip departure. |
| | Trip inconvenience & snafus | \$200 per trip inconvenience, capped at \$600 per trip | \$200 per trip inconvenience, capped at \$600 per trip |
| ① Stuff | Lost or damaged belongings | Up to \$2K total per trip, capped at \$150 per item | Up to \$2K total per trip, capped at \$150 per item |
| | Delayed baggage | Up to \$300 for delays of 12+ hours | Up to \$300 for delays of 12+ hours |
| ♥ Health | Emergency medical expenses | Up to \$50K (secondary) | Up to \$250K (primary) |
| | Emergency medical evacuation | Up to \$500K per person | Up to \$500K per person |
| | Telemedicine Instant access via Air Doctor's 20K+ network of doctors | N/A | √ |
| © Safety & 24/7 assistance | 24/7 assistance | V | V |
| | Non-medical emergency evacuation | X | Up to \$100K per person |
| | Real-time flight alerts via the Faye app | V | √ |

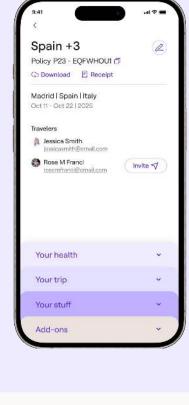
Please note: Trip cancellations or trip interruptions related to pre-existing conditions can be covered if you purchase your plan within 14 days of your initial trip deposit (e.g., flights, hotel, etc.) and are medically fit to travel when you buy your plan.

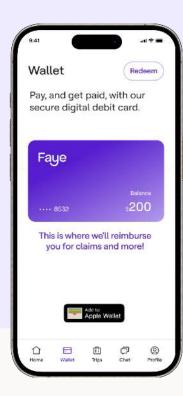
| Available add-ons | Cancel for any reason (CFAR) | Up to 75% of non-refundable trip costs | Up to 75% of non-refundable trip costs |
|-------------------|-----------------------------------|---|---|
| | Rental car care | Up to \$50K | Up to \$50K |
| | Pet care | Up to \$2.5K in veterinary expenses & \$250 for kenneling | Up to \$2.5K in veterinary expenses & \$250 for kenneling |
| | Adventure & extreme sports | Up to \$50K for accidental & sickness expenses | Up to \$250K for accidental & sickness expenses |
| | Vacation rental damage protection | Up to \$3K | Up to \$3K |



Why travelers choose the Faye app







Everything they need, all in one place

- File claims in minutes
- Receive real-time updates that matter
- Get reimbursements on approved claims quickly with Faye Wallet

Support that never clocks out

- 24/7 human help, whenever they need it
- Access to Air Doctor's network of 20K+ telemedicine doctors

Smart tools for smoother trips

- Check local emergency info
- Store travel documents securely, available even offline
- Activate eSIM data abroad for reliable connectivity

We prioritize customer satisfaction



Bringing out the best in each journey •



www.withfaye.com

This Product Summary contains highlights of the plans developed by Faye; Faye is the brand name for customizable travel protection plans offered by Zenner, Inc. and its subsidiaries including Zenner Insurance Services LLC., which include travel insurance coverages underwritten by United States Fire Insurance Company (USF), Principal Office located in Morristown, New Jersey, under form series T7000 et al T210 et al and TP-401 et al, and non-insurance Travel Assistance Services provided by Zenner, Inc., and Falck Global Assistance LLC. The terms of insurance coverages in the plans may vary by jurisdiction and not all insurance coverages are available in all jurisdictions. Insurance coverages in these plans are subject to terms, limitations and exclusions including an exclusion for pre-existing medical conditions. In most states, your travel retailer is not a licensed insurance producer/agent, and is not qualified or authorized to answer technical questions about the terms, benefits, exclusions and conditions of the insurance offered or to evaluate the adequacy of your existing insurance coverage. Your travel retailer may be compensated for the purchase of a plan and may provide general information about the plans offered, including a description of the coverage and price. The purchase of travel insurance is not required in order to purchase any other product or service from your travel retailer. CA DOI toll free number is 800-927-4357. The cost of your plan is for the entire plan, which consists of both insurance and non-insurance components. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact: Faye; 200 Continental Dr Suite 401; Newark, DE 19713, USA. For pre-trip or in-trip questions support@withfaye.com; Toll-free from the U.S. +1-833-240-7056 or from outside of the U.S. +1-804-482-2122; California license #6006067. While Faye markets the travel insurance in these plans on behalf of USF, non-insurance components of the plans were

Limitations and Exclusions Summary

The following exclusion(s) appl(y)(ies) to the Optional Trip Cancellation and Optional Trip Interruption. We will not pay for any loss or expense caused due to, arising or resulting from: a Pre-Existing Medical Condition, as defined in the policy. The following exclusions apply to the Optional Medical Expense benefits. We will not pay for any loss or expense caused due to, arising or resulting from: routine physical examinations or routine dental care; traveling for the purpose or intent of securing medical treatment or advice; Elective Treatment and Procedures; Normal pregnancy (except Complications of Pregnancy) or childbirth, except as specifically covered under Trip Cancellation or Trip Interruption or elective abortion; a Mental, Nervous or Psychological Condition or Disorder unless Hospitalized or Partially Hospitalized while the policy is in effect; This exclusion will be waived if Medical Bundle 1C or Medical bundle 1D is elected and any required cost is paid. Your participation in an organized athletic or sporting competition, contest, or stunt under contract in exchange for an agreed-upon salary or compensation. This does not include athletes participating in exchange for a scholarship or tuition. In addition to any applicable benefit-specific exclusion, the following general exclusions apply to all losses and all benefits. We will not pay for any loss or expense caused due to, arising or resulting from: suicide, attempted suicide or any intentionally self- inflicted injury of You, a Traveling Companion, Family Member or Business Partner booked and scheduled to travel with You, while sane or insane; being under the influence of drugs or narcotics, unless administered upon the advice of a Physician as prescribed; activities, losses, or claims involving or resulting from possession, production, processing, sale, or use of marijuana, illegal drugs, alcohol or substances are excluded from coverage; war or act of war, including invasion, acts of foreign enemies, hostilities between nations (whether declared or undeclared), or civil war; the commission of or attempt to commit a felony or being engaged in an illegal occupation by You, a Traveling Companion, Family Member, or Business Partner; directly or indirectly, the actual, alleged or threatened use, discharge, dispersal, seepage, migration, escape, release or exposure to any hazardous biological, chemical, nuclear radioactive weapon, device, material, gas, matter or contamination; piloting or learning to pilot or acting as a member of the crew of any aircraft; a loss or damage caused by detention, confiscation or destruction by customs. Baggage and Personal Effects and Baggage Delay: We will not provide benefits for any loss or damage for the following items: animals; automobiles and automobile equipment; boats or other vehicles or conveyances; trailers; motors; aircraft; bicycles, except when checked as baggage with a Common Carrier; household effects and furnishings; antiques and collectors' items; eyeglasses, sunglasses, contact lenses, artificial teeth, dentures, dental bridges, retainers or other orthodontic devices or hearing aids; artificial limbs or other prosthetic devices; prescribed medications; keys, money, stamps and credit cards (except as otherwise specifically covered herein); securities, stamps, tickets and documents (except as coverage is otherwise specifically provided herein); professional or occupational equipment or property, whether or not electronic business equipment; sports equipment if the loss results from the use thereof. We will not provide benefits for any loss or damage caused by or resulting from: breakage of brittle or fragile articles; wear and tear or gradual deterioration; confiscation or appropriation by order of any government or custom's rule; theft or pilferage while left in any unlocked or unattended vehicle; property illegally acquired, kept, stored or transported; Your negligent acts or omissions; property shipped as freight or shipped prior to the Scheduled Departure Date; electrical current, including electric arcing that damages or destroys electrical devices or appliances.