



7380 West Sand Lake Road  
Suite 130  
Orlando, FL 32819  
LemonjuiceSolutions.com

## Frequently Asked Questions

Thank you for your commitment and dedication to the positive changes at French Quarter Resort. Let's stay engaged!

You are encouraged to read all the Frequently Asked Questions to ensure the smoothest possible communication experience. If the information below does not address your question, please email us at [frenchquarterreimagined@lemonjuice.com](mailto:frenchquarterreimagined@lemonjuice.com). Or visit <https://frenchquarterreimagined.info> for regular updates

### **Q: What is Lemonjuice Solutions?**

**A:** Lemonjuice Solutions provides strategic planning, execution, investment capital, and professional management for timeshare properties. Timeshares often need support to remain sustainable or to sunset. We combine strategic management experience, investment capital, and real estate expertise to deliver the best outcomes possible for stakeholders. The company stands as the leader in the timeshare industry, bringing in-depth experience in evaluating financially distressed or sunsetting resorts and delivering tailored, forward-thinking solutions through its signature Resorts Reimagined™ program. Visit <https://lemonjuicesolutions.com/> to learn more.

### **Q: How do I contact Lemonjuice Solutions?**

**A:** Below is our contact information.

**Email:** [frenchquarterreimagined@lemonjuice.com](mailto:frenchquarterreimagined@lemonjuice.com)

**Info site:** <https://frenchquarterreimagined.info> for regular updates and announcements.

**Phone:** 417-842-2041

**Hours:** Monday – Friday, 9:00 AM – 5:00 PM EST

**Mailing Address:** Lemonjuice Solutions, 7380 W. Sand Lake Road, Suite 130, Orlando, FL 32819

### **Q: What will happen to future reservations?**

**A:** This transaction will not impact any future reservations. If you currently have reservations, they will remain in full force and effect, as will any other benefits you have of record in your existing ownership. French Quarter Resort is committed to ensuring that all owners continue to have the quality vacation experience that all owners deserve.

### **Q: How will the termination and sale of the units currently dedicated to the timeshare program occur?**

**A:** Your Board of Directors, Lemonjuice, and local attorneys representing the Association are reviewing the resort's governing documents and provisions of Missouri law to determine the most efficient process to achieve the result. It will require a vote of the owners through representative voting if each condominium unit. Owners may be asked to sign "termination agreements" through which they can select options, including receiving their share of the net proceeds from the sale, obtaining ownership or membership in another vacation ownership or club program, or both. The units will be marketed and sold to generate the most money for the remaining timeshare owners and the Association. Owners must remain in good standing and current in all financial obligations to the Association to be eligible to receive a distribution upon the sale of the units.

### **Q: Is there a deadline to sign the Termination Agreement, vote, or select options presented to us?**

**A:** Please watch your mail and email for announcements and documents relating to this process. The sooner you respond, the sooner your interest in the property can be addressed, and the more efficiently the process will be for all



parties involved. To get information the fastest, please ensure the resort office has your current email address, mailing address, and telephone number.

**Q: If I decide to move forward, how much will I receive for my week?**

**A:** Please watch your mail and email for announcements and documents relating to this process. The sooner you respond, the sooner your interest in the property can be addressed, and the more efficient the process will be for all owners. To get information the fastest, please ensure the resort office has your current email address, mailing address, and telephone number.

**Q: How long is this process going to take?**

**A:** It is currently anticipated that the process will take between one and two years. Timeshare owners can only receive proceeds from the sale of the property if they are current with their assessments at the time of sale.

**Q: What if I am behind on my maintenance fees?**

**A:** If you are behind on your maintenance/assessment fees, depending on the length of the delinquency, you may be eligible to participate in the vacation ownership interest reassignment process so long as you pay the amounts due. However, if you decide not to participate in the vacation ownership interest termination process and you have an outstanding balance associated with the interest proposed for termination, in the event of termination, any share of the sales proceeds due to you for your terminated interest will be reduced by the amount of any outstanding balance so owed..