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Suite 130  
Orlando, Florida 32819  
Lemonjuicesolutions.com

November 25, 2025

French Quarter Resort Owners  
C/O: Lemonjuice Solutions  
3706 W 76 Country Blvd.  
Branson, MO 65616

**YOUR FEEDBACK MATTERS — Please fill  
out and return the attached survey.**

Dear French Quarter Resort Owners,

Lemonjuice Solutions was recently introduced to the French Quarter Resort owners—through Spinnaker Resorts—as their new management partner. Lemonjuice is excited to join the French Quarter Resort story and looks forward to a productive relationship with the Owners as the best path forward is determined.

After years of declining ownership, the financial sustainability of French Quarter Resort is in question. Challenges like this are precisely what Lemonjuice Solutions are designed to handle. Our team specializes in managing aging associations and complex transitions, always centered on owners' interests. Because the resort is no longer viable in its current form, Lemonjuice is proposing restructuring the property. Through its nationally recognized Resorts Reimagined™ program, Lemonjuice repositions timeshare properties to give owners additional options and a path to unlock the value of their ownership. Lemonjuice expects there to be many questions about our processes and will answer them as quickly as possible.

Transformations of this complexity can raise questions about future vacation use. Lemonjuice is committed to assisting all owners during this transition. For owners who wish to continue vacationing through timeshare products, Lemonjuice can help secure alternative vacation options. Many of these options avoid long-term maintenance-fee commitments while still providing the style of accommodations timeshare owners love and enjoy.

A significant number of owners have abandoned their weeks at French Quarter Resort. Sadly, this places a burden on the Association and remaining owners. As repositioning discussions continue, our goal is to help stabilize the financial environment, address delinquencies where possible, and support the Board in evaluating the path forward for Owners.

All data is currently being migrated into a new property management system. Once complete, each owner will receive a statement of their account. If you have any questions about this statement, our support team is ready to assist you. It is also important to meet your financial obligations to the Association by paying your maintenance fees on time.

For regular updates, please visit <https://frenchquarterreimagined.info> - our informational website for owners. There you'll find updates, Frequently Asked Questions, and more details about the reimagination process. Lemonjuice has also attached the French Quarter Owner Survey **OR** you can complete it online if you prefer. **Your feedback is invaluable and will help guide decisions about the resort's future.**

Thank you for your cooperation as we work together to determine the best path forward for French Quarter Resort.

Sincerely,

A handwritten signature in black ink that reads "Kris Johnson". The signature is written in a cursive, flowing style.

Kris Johnson  
VP of Resort Reimagined™  
Lemonjuice Solutions



To complete your survey, use the following methods for return:



1. Online, scan the QR code using your phone camera.
2. Use this link in your browser: <https://shorturl.at/Hsx5R>
3. Fax to 321-218-1015
4. Text to 417-842-2041
5. Email: [frenchquarterreimagined@lemonjuice.com](mailto:frenchquarterreimagined@lemonjuice.com)
6. Mail to: French Quarter Resort, c/o Lemonjuice Solutions, 7380 W Sand Lake Rd., Suite 130

**If you mail, please complete this form, detach it, and return it by mail. Complete one survey per unit per week owned.**

Indicate all unit (s)/week (s) ownership details, and please print them clearly. Please also provide feedback on the requested information below:

**First Name:** \_\_\_\_\_ **Unit** \_\_\_\_\_

**Last Name:** \_\_\_\_\_ **Week** \_\_\_\_\_

1. Are you aware that there are fewer owners paying maintenance fees every year and declining ownership at French Quarter?

☐ Yes ☐ No

2. Have you requested to surrender your timeshare interval to the Association?

☐ Yes ☐ No

3. Are you aware that French Quarter will be sold?

☐ Yes ☐ No ☐ Maybe

4. If the timeshare at French Quarter is terminated, I'd like to (choose all that apply)?

☐ No longer own a travel product ☐ Swap to a week at another timeshare property.

☐ Explore options to continue traveling using RCI Points or weeks for exchange without long-term commitment.

☐ Continue my ownership at French Quarter until the sale of the property and share in all related expenses and distributions.

5. Please provide additional comments to clarify your choices.

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## Frequently Asked Questions

Thank you for your commitment and dedication to the positive changes at French Quarter Resort. Let's stay engaged!

You are encouraged to read all the Frequently Asked Questions to ensure the smoothest possible communication experience. If the information below does not address your question, please email us at [frenchquarterreimagined@lemonjuice.com](mailto:frenchquarterreimagined@lemonjuice.com). Or visit <https://frenchquarterreimagined.info> for regular updates

### **Q: What is Lemonjuice Solutions?**

**A:** Lemonjuice Solutions provides strategic planning, execution, investment capital, and professional management for timeshare properties. Timeshares often need support to remain sustainable or to sunset. We combine strategic management experience, investment capital, and real estate expertise to deliver the best outcomes possible for stakeholders. The company stands as the leader in the timeshare industry, bringing in-depth experience in evaluating financially distressed or sunsetting resorts and delivering tailored, forward-thinking solutions through its signature Resorts Reimagined™ program. Visit <https://lemonjuicesolutions.com/> to learn more.

### **Q: How do I contact Lemonjuice Solutions?**

**A:** Below is our contact information.

**Email:** [frenchquarterreimagined@lemonjuice.com](mailto:frenchquarterreimagined@lemonjuice.com)

**Info site:** <https://frenchquarterreimagined.info> for regular updates and announcements.

**Phone:** 417-842-2041

**Hours:** Monday – Friday, 9:00 AM – 5:00 PM EST

**Mailing Address:** Lemonjuice Solutions, 7380 W. Sand Lake Road, Suite 130, Orlando, FL 32819

### **Q: What will happen to future reservations?**

**A:** This transaction will not impact any future reservations. If you currently have reservations, they will remain in full force and effect, as will any other benefits you have of record in your existing ownership. French Quarter Resort is committed to ensuring that all owners continue to have the quality vacation experience that all owners deserve.

### **Q: How will the termination and sale of the units currently dedicated to the timeshare program occur?**

**A:** Your Board of Directors, Lemonjuice, and local attorneys representing the Association are reviewing the resort's governing documents and provisions of Missouri law to determine the most efficient process to achieve the result. It will require a vote of the owners through representative voting for each condominium unit. Owners may be asked to sign "termination agreements" through which they can select options, including receiving their share of the net proceeds from the sale, obtaining ownership or membership in another vacation ownership or club program, or both. The units will be marketed and sold to generate the most money for the remaining timeshare owners and the Association. Owners must remain in good standing and current with all financial obligations to the Association to be eligible to receive a distribution upon the sale of the units.

### **Q: Is there a deadline to sign the Termination Agreement, vote, or select options presented to us?**

**A:** Please watch your mail and email for announcements and documents relating to this process. The sooner you respond, the sooner your interest in the property can be addressed, and the more efficiently the process will be for all parties involved. To get information the fastest, please ensure the resort office has your current email address, mailing address, and telephone number.



**Q: If I decide to move forward, how much will I receive for my week?**

**A:** Please watch your mail and email for announcements and documents relating to this process. The sooner you respond, the sooner your interest in the property can be addressed, and the more efficient the process will be for all owners. To receive information quickly, please ensure the resort office has your current email address, mailing address, and telephone number.

**Q: How long is this process going to take?**

**A:** It is currently anticipated that the process will take between one and two years. Timeshare owners can only receive proceeds from the sale of the property if they are current with their assessments at the time of sale.

**Q: What if I am behind on my maintenance fees?**

**A:** If you are behind on your maintenance/assessment fees, depending on the length of the delinquency, you may be eligible to participate in the vacation ownership interest reassignment process so long as you pay the amounts due. However, if you decide not to participate in the vacation ownership interest termination process and you have an outstanding balance associated with the interest proposed for termination, in the event of termination, any share of the sales proceeds due to you for your terminated interest will be reduced by the amount of any outstanding balance so owed.