

Communicate for Better Outcomes 1

Match these strategies with the examples below

1. Give options..... _____
2. Give countdown alerts. _____.
3. Use a visual while waiting..... _____
4. Be confident and direct. _____
5. Use first/then statements. _____
6. Set boundaries. _____
7. Ask before helping. _____
8. Give a replacement behavior. _____
9. Break down requests into steps..... _____

Examples:

- a) "We are going inside" (instead of "Do you want to go inside now?")
- b) "Do you want to sit in this chair or that chair?"
- c) "First, we'll listen to the Bible story, and then you can play in the ball pit."
- d) "No, you may not take that marker away from your friend, but you may use this one."
- e) "You may take this car to large group, but it must stay in your lap."
- f) "We will go outside in 2 minutes. Watch this timer."
- g) "May I turn this page over so you can color on the other side?"
- h) "Stand up. Grab my hand. Walk with me."
- i) "We will play with the blocks for 5 minutes, then we will clean up; we now have 2 minutes to play, then we will clean up; time to clean up."

What are ways to encourage positive results?

- a. Use a gentle voice.
- b. Repeat as often as needed.
- c. Be patient for a response.
- d. All of the above.

True or False? Not all behavior needs correction. Some behaviors are a reflection of how God made someone.

Answers: 1b2i3f4a5c6e7g8d9h, d, true

Communicate for Better Outcomes 2

Match these strategies to the examples below.

1. Redirect attention to something else..... _____
2. Note good behavior along with the bad. _____
3. Recap what you heard..... _____
4. Use the I-Do, We-Do, You-Do approach. _____
5. Acknowledge feelings first. _____
6. Avoid abstract language, joking, slang, and idioms. _____
7. Keep tasks short and break them into small steps. . _____
8. Restate expectations in new environments. _____
9. Enforce their desire to do what is right..... _____

Examples:

- a) "First, I will hang up your coat, then we'll hang up your coat together, then you will hang up your coat."
- b) "I understand you'd like a drink of water; is that true?"
- c) "Please pick up and put a book on this shelf. Great! Now pick up another book and put it here or here."
- d) "There's a big truck over there; let's go get it."
- e) "I know you are upset; I will listen once you stop yelling."
- f) "We learned to share toys in class, and now we share the ball on the playground."
- g) "We are staying inside because we don't want to get wet." (Instead of "It's raining cats and dogs out there.")
- h) "No, you may not have another cookie, but thank you for asking nicely."
- i) "You are so kind; help your friend be calm by not screaming."

True or False? Better communication takes effort but strengthens relationships and results in better behavior over time.

True or False? Consequences should be reasonable, followed through, and positive whenever possible.

Answers 1d23b4a5e 6g7c8f9i,true, true