

Better Communication Guide



Watch

- Behavior is communication; notice when it changes.
- Interpret what a student's tone, inflection, and body language are telling you.



Phrase

- Be clear and understandable.
- Avoid jokes, slang, and idioms.
- Rephrase or reframe requests.
- Provide context.
- Recap conversation.



Style

- Use positive gestures and facial expressions.
- Speak at an appropriate age level.
- Be confident and direct.
- Speak kindly; never yell or scold.
- Be patient and wait for an answer.
- Assume intelligence.



Languages

- Echoing words and phrases, often from a movie.
- Scripting and reciting expected responses.
- ASL or signs and words unique to their family.
- Using devices to text or point to pictures.