

Manage Difficult Behavior Guide



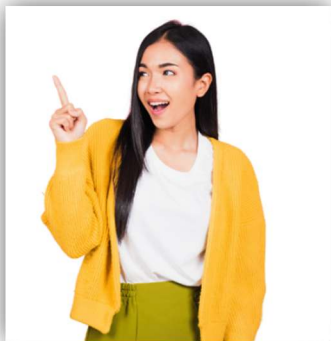
Position Yourself

- Stand up, step away, and stay alert.
- Locate and move toward your exit.
- Step outside of the room and peek in.
- Make yourself grab and bite-proof.



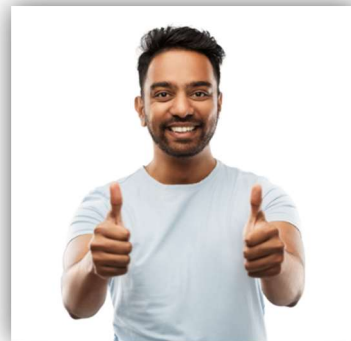
Scan & Remove

- Remove other students.
- Remove the trigger and items that may be thrown, used to poke, etc.
- Remove shoes from kickers.



Ask for Help

- Ask someone to block exits.
- Ask someone to give you a break or to try something different.
- Ask the Lord for wisdom and peace.



Be Positive and Reconcile

- Be positive and affirming.
- Be patient; try silence.
- Reconcile with everyone.
- Recap the situation with your team.