

# IMPORTANT CONTACT INFORMATION

Do not call the MLPOA Office or send information to 6253 Lakeshore Dr E. Voicemails will be forwarded for a short time to FSR and emails to [mlpoaoffice@ptd.net](mailto:mlpoaoffice@ptd.net); Residents should start contacting FSR directly.

**FirstService Residential**  
612 Mail Street Suite 200  
Stroudsburg, PA 18360  
**\*By Appointment ONLY**

**Community Manager**  
Jessica Walton, CMCA, AMS  
[Jessica.Walton@FSResidential.com](mailto:Jessica.Walton@FSResidential.com)

**Customer Care Center** (800) 870-0010

**Community Portal**  
<https://monroelakepoa.connectresident.com/>

**Where to Mail Association Payments:**  
PO Box 30398  
Tampa, FL 33630

**Clickpay:** (888) 870-0010

**Resale Certificates:** Go to [www.fsresidential.com](http://www.fsresidential.com). Click the Order Documents tab at the top of the page. Enter the zip code of the home (**18302**), Enter the name of the Community (**Monroe Lake POA**) and click **Find My Documents** Page.

**Township Information**  
Middle Smithfield Township (570) 223-8920  
Tax Collector (570) 223-0675

For the most current information please go to: <https://www.middlesmithfieldtownship.com>

**Game Warden**  
Northeast Regional Office  
3917 Memorial Highway  
Dallas, PA 18612  
(833) 742-4868

## **Emergency Information** **CALL 911**

**For Non-Emergencies**  
Pennsylvania State Police (570) 619-6800  
Marshall's Creek Fire Department (570) 223-8445  
Shawnee Fire Department (570) 476-0736  
Bushkill Emergency Corp. Ambulance (570) 588-0323  
or (570) 223-1906

**Local Hospitals**  
St. Luke's Hospital (272) 212-1000  
Lehigh Valley Medical – Pocono (570) 421-4000

**Urgent Care:**  
Pocono Urgent Care (570) 872-9615  
LVHN ExpressCARE Pocono (570) 476-3700  
St. Luke's Care NOW (272) 639-6040

**Utilities**  
Met-Ed First Energy (800) 545-7741  
[https://www.firstenergycorp.com/met\\_edison.html](https://www.firstenergycorp.com/met_edison.html)

Verizon Customer Service (800) 922-0204  
<https://www.verizon.com/support/contact-us/>

Cable Service  
Blue Ridge Communication (800) 222-5377  
<https://www.brctv.com>

**DEP**  
Northeast Region  
(570) 826-2511  
(800) 541-2050 Emergencies  
<https://www.dep.pa.gov/Pages/default.aspx>

**USPS** - 200 S Courtland Street, Stroudsburg PA 18301 - For mailbox keys and mail/packages  
**\*\*\*WE DO NOT HAVE MAILBOX KEYS\*\*\***

**612 Main Street, Suite 200, Stroudsburg, PA 18360**