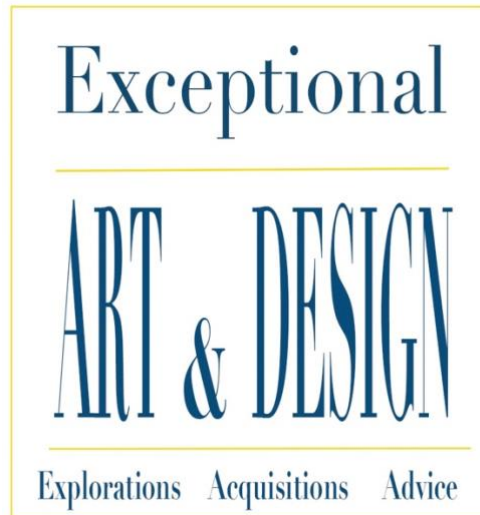




<https://exceptionalart.co.uk/booking-policy/>

Thank you for joining me on an art exploration! Please find below all information about my booking policy.

Booking Policy

As soon as you make your reservation, you will receive information for payment. Please pay within two working days to secure your place, or - if the tour will take place in the next three days – then as soon as possible.

If you are unable to attend an event for which you have booked, your place can be transferred by you to a new person of your choice (in this case, please let me know the name of the person who will come instead of you).

Please note that I can only commit to run a tour if I have an attendance of 6 people minimum. In some cases, I will accept to run the tour if I have fewer participants, but this will be discretionary.

Groups tend to be 10-12 participants. Sometimes it can be a larger group (max 20 participants). It is a difficult balance to get right, as you can imagine, and hard to predict from one event to the next. So I thank you for your understanding, while I try to make the process as smooth as possible.

If I have to cancel the tour, due to a shortage of participants or for another reason outside of my control, then I will reimburse the cost of the tour or offer you an alternative day that suits you. I will always give as much notice as possible.

Payment details

You will receive a direct link to pay the amount for the tour:

<https://paymentrequest.natwestpayit.com/reusable-links/14c4b32e-8415-4526-a8d2-9bdceba57477>

Alternatively, you can pay via bank transfer (please let me know if you use this mode instead of link above).

Bank name: National Westminster Bank Plc.
Account holder name: Jolanda Crettaz Chandler
Account number: 87605627
Sort Code: 60-17-11

Reference: (please add your first and last names)

Please feel free to reach out with any questions or other enquiries.

Jolanda Chandler

jolanda@exceptionalart.co.uk

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