



Thank you for joining me on an art exploration! Please find below all information about my booking policy.

If you are unable to attend an event for which you have booked, your place can be transferred by you to a new person of your choice (in this case, please let me know the name of the person who will come instead of you).

Please note that I can only commit to run a tour if I have an attendance of 5 people minimum. In some cases, I will accept to run the tour if I have fewer participants, but this will be discretionary.

If I have to cancel the tour, due to a shortage of participants or for another reason outside of my control, then I will reimburse the cost of the tour or offer you an alternative day that suits you. I will always give as much notice as possible.

Jolanda Crettaz Chandler
Founder
Exceptional Art & Design
+44/(0) 7415 881 166
www.exceptionalart.co.uk
info@exceptionalart.co.uk
IG: [@cjolachandler](https://www.instagram.com/cjolachandler)