

Privacy & Cookie Policy

Privacy Policy

Our privacy policy outlines what information is collected, how we collect it, why we collect it and how we will use it.

We are committed to ensuring your privacy is protected in full compliance with GDPR. Any personal information collected is stored and used in accordance with the latest data protection laws and we aim to make such information as secure as possible.

Only authorised users will have access to this information who abide by our data protection policy to ensure the secure processing of your personal data. All data is held on secure servers located within the EU.

At RKM Grab Hire and Haulage Ltd, we take your website experience and privacy and data security very seriously.

Collecting Personal Information is as an integral part of our commercial operation, we may collect voluntarily submitted personal information such as your name, address and contact information. This information will only be used in response to a specific request and will not be shared with any third party unless we have gained permission to do so. Using your information: we may also collect personal information for internal record keeping such as when you order a service or make an enquiry. Information may also be collected via online forms that are submitted to us.

We may use this information and / or collect personal information in order to send you relevant information to the email you have supplied. We will undertake this is in full accordance with both GDPR and the Privacy and Electronic Communications Regulations (PECR).

We will also not pass on your details to any third party unless specifically requested by yourself.

You may also contact us to request what information we hold about you. Under GDPR we have to respond within 30 days.

Our website may provide links to third party websites and social media platforms. Our privacy policy and cookie policy does not apply to these sites, and we cannot be held responsible for any information you supply to these external sites.

Cookie Policy

As is common with most websites, this site uses cookies. A cookie is a small piece of text downloaded to your computer and is designed to improve your browsing experience. This includes, but is not limited to, remembering your site preferences to speed up the process the next time you visit us, ensuring the presented information is relevant to you and to collect anonymous browsing information, such as number of visitors, pages visited and location.

In compliance with GDPR, you will be asked if you agree to us installing cookies on your computer. To experience all the features and functionality of our site, we recommend that you leave cookies 'enabled'.

You can, at any time, disable cookies by adjusting your browser settings. Disabling cookies will affect the way our site works and could prevent certain features and functionality from working.

Once you have agreed to enabling cookies, user consent is provided by continued operation including page scrolling and clicking links.