

Household Emergency Plan



Produced by:
**Dunoon Community
Council**

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Convenor's Foreword



Welcome

Welcome to the Dunoon Community Council Resilience Booklet.

This booklet has been prepared to provide practical information and guidance to help you feel informed and

prepared for unexpected situations that may affect our community. It is designed as a helpful reference - something you can turn to if and when it's needed.

Dunoon Community Council is made up of local volunteers elected to represent the views of residents. We work to ensure your voice is heard, raise matters of local importance, and engage with Argyll and Bute Council and other organisations on issues affecting the town.

Dunoon matters greatly to all of us. Strengthening our community starts with understanding what is important to the people who live here. We encourage you to share your views, ideas and concerns.

You are welcome to attend our monthly meetings.

When and where: Second Monday of every month (except July). Time: 7pm – 9pm, in the Argyll Suite, Queen's Hall.

Argyll and Bute Councillors regularly attend, providing an opportunity for direct discussion on local matters.

If you are unable to attend, you can still get in touch:

- **Email:** secretary@dunooncommunitycouncil.co.uk
- **Website:** www.dunooncommunitycouncil.co.uk
- **Facebook:** Dunoon Community Council

Gill Robertson
Convenor, Dunoon Community Council

Your Emergency Plan

If you live with other people, agree an emergency plan in advance. Complete this plan and keep it in a safe place where everyone can access it in an emergency. In the event of an emergency, the advice may be to stay in your home. Use the sources listed on the next page for the latest information.

Evacuation Plan

If you are instructed to evacuate: leave immediately and remain calm. Ensure all household members are aware of what is happening. Go to your prearranged meeting point.

Your emergency meeting point is:

Address:

Contact name and number if applicable:

Your alternative location is:

Identify a friend or relative you can stay with if needed, and in an emergency, contact them as soon as it is safe to do so.

Name:

Address:

Contact number:

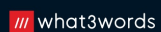
Emergency Contact Numbers

Service	Phone number
Emergency Services (Police, Fire, Ambulance, Coastguard, Mountain Rescue)	999
Non emergency Police	101
NHS 24	111
SEPA Floodline	0345 988 1188
Scottish Water	0800 0778 778
Gas Emergency	0800 111 999
Electricity Emergency	105
Argyll and Bute Council	01546 605 522

What3Words location

The emergency services can now use What3Words to identify your location within 3 metres. Find your location at: www.what3words.com

Write your What3Words location here:



Key information sources

Radio:

Dunoon Community Radio 97.4FM
BBC Radio Scotland (92–95 FM)

**Dunoon
Community
Council:**

www.dunooncommunitycouncil.co.uk

**Argyll and
Bute Council:**

[www.argyll-bute.gov.uk/my-council/
civilemergencies-and-contingencies](http://www.argyll-bute.gov.uk/my-council/civilemergencies-and-contingencies)

SSEN:

www.ssen.co.uk/power-cuts-emergencies

**Police
Scotland
Emergency**

www.scotland.police.uk/contact-us

**Scottish Fire
and Rescue**

www.firescotland.gov.uk/contact-us

Scottish Water

0800 0778 778 (24 hours)

Flooding

[www.scottishwater.co.uk/In-Your-Area/
Flooding-Information](http://www.scottishwater.co.uk/In-Your-Area/Flooding-Information)

Social media

Follow official sources for verified updates, and avoid rumours. Recommended local Facebook pages/groups:

Dunoon Community Council, Argyll and Bute Council, Police Scotland, Argyll & West Dunbartonshire, Dunoon Argyll Scotland



Gas emergency guidance

If you smell gas:

- Do not switch lights or electrical appliances on or off
- Do not use naked flames
- Open doors and windows
- Turn off the gas supply at the mains if safe to do so
- Evacuate the property immediately.

Call the National Gas Emergency Service on 0800 111 999

- If you live in a flat, alert others by calling out clearly
- Do not enter enclosed spaces such as basements
- If a gas leak is suspected, exposure to gas may cause symptoms including dizziness, nausea, fatigue, and headaches. Seek medical advice if symptoms occur.

Prepare for a power cut

In the event of a power cut use the National Grid's power cut checker to check for updates:

www.powercuts.nationalgrid.co.uk

Think about how you could prepare for a power outage. To make things easier for you and your family, here are some tips to follow:

- Keep torches, spare batteries, phones, and power banks charged.
- Consider a wind up torch and radio.
- Keep fridge and freezer doors closed to preserve food and have items that do not need cooking.
- Switch off and unplug unsafe or sensitive appliances.
- Leave one light on to alert you when power comes back on.
- Keep warm blankets and warm clothing.
- Ensure medical equipment has battery back up.
- Save work regularly on your PC/Laptop if working from home.
- Keep your car at least half full in case fuel pumps are unavailable and for electric vehicles re-charging isn't possible from the mains supply

Emergency grab bag

Prepare a small emergency bag containing essential items for up to three days:

- Drinking water
- Non-perishable food
- Medication
- Mobile phone and charger
- Torch and spare batteries
- First aid kit
- Important documents (e.g. passport, birth certificate)
- Clothing
- If you have pets, include food, water, and appropriate restraints such as a lead or carrier
- Keep bags small and easy to carry

Further guidance is available at: www.ready.scot

Prepare your household and community for emergencies

Ready Scotland can help you prepare for emergencies by giving you practical steps to protect yourself and your community.

Emergency advice



Flooding and storms

Flooding and severe weather are among the most common emergencies in Dunoon.

Before a storm or flood

- Check weather forecasts regularly (Met Office)
- Sign up to SEPA flood alerts
- Move valuables and important documents upstairs
- Prepare sandbags or flood protection if available
- Clear gutters and drains near your home

During a storm

- Stay indoors where possible
- Keep away from windows during high winds
- Avoid coastal areas and falling debris
- Do not travel unless necessary

During flooding

- Do not walk or drive through flood water
- Turn off electricity and gas if safe to do so
- Move to higher ground immediately
- Follow emergency services advice

After flooding

- Avoid contaminated water
- Do not switch electricity back on until checked
- Contact your insurer as soon as possible

Supporting vulnerable neighbours

If it is safe to do so, please check on your neighbours and vulnerable people close by. Note down their details here:

Name:

Address:

Contact number:

Name:

Address:

Contact number:

Name:

Address:

Contact number:

Other useful contacts

Note down contacts so they are handy in an emergency:

School:

Doctor:

Vet:

Plumber:

Other:

Other:

Other:



Reporting issues to Argyll and Bute Council

Argyll and Bute Council provides an online “Report It” service for local issues. Search online for: **Argyll and Bute Council Report It**

What you can report

- Potholes and road defects
- Street lighting faults
- Flooding and drainage problems
- Blocked drains and gullies
- Missed bin collections
- Fly tipping and litter
- Dog fouling
- Abandoned vehicles

Reporting issues helps the council respond more quickly and keep the area safe.

Household notes

Use this space to note down any other details which could be useful for your household in an emergency:

Review regularly

This document should be reviewed annually by your household, and you should also check the Dunoon Community Council web site for any updates.

Date for next review: