

DIANA GROUP LLC



Diana Group LLC Website Privacy Policy Broker-Client Acknowledgment.

Version 02 - Effective June 19, 2026

Statement

Diana Group LLC, hereafter, referred to as, DGLLC respects the privacy and information of all consumer users (“Users”) inspiring to conduct business via a broker, dealer or consignment agreement.

This privacy policy set forth how DGLLC will manage your personal identifiable information submitted to the organization via “Intake Form”, “Broker Agreement”, and/or “Consignment”, in addition to data that User input, store, or transmit through the use of shared information generated through the website for purposes of “Credit Application” generated through Route One credit portal tool from the link provided by DGLLC to Users who select “(DianaGroupLLC.App.)” during the normal course of business (User Information”).

For purposes of this privacy policy, “User Information” includes personal information as defined by applicable privacy laws.

DGLLC is a Representative of the User who advocates on behalf of the User to selected Franchised Dealerships, Auction Houses, etc., including Applicable Lenders by request. DGLLC does not run credit or share User Information without prior consent from User either verbally or in written form.

If applying for credit via DGLLC’s website, please review the online “Routeone Consumer-Facing Digital Retail and eSigning Website for their Privacy Policy” guidelines located at the bottom of the page.

Diana Group does not personally use cookies however, this website is powered by GoDaddy Airo, who use a technology to collect information on its Consumer Usage allowing certain cookies for the limited purposes of website performance, functionality, security, and analytics.

The information we receive about you, and how it is processed, is determined by you before it reaches the dealership from which you wish to lease or purchase a vehicle, a Finance Source with whom you

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seek to enter a finance or leasing arrangement with, or a credit bureau if you have agreed to a credit check.

Notice of the Privacy Policy and Your Consent to the Privacy Policy

DGLLC provides notice of its Privacy Policy on the DGLLC's Website. This privacy policy is available to all visitors or Users at any time while accessing the DGLLC's website, and by clicking on "Privacy Policy" link.

When accessing the DGLLC's website, you consent to the collection and use of your User Information in order to provide the services requested by you through advocacy and agency provided by DGLLC's Managing Director based on Consignment, Brokering Agreement, Intake, or Credit Application respectively.

Changes to This Privacy Policy

DGLLC may decide to change this privacy policy from time to time. When we do, we will post an updated privacy policy on the Website at <http://www.dianagroupllc.com/privacy-policy> so you are always aware of the information we collect, how we use it, and under what circumstances we disclose it.

With Whom Does DGLLC Share User Information

DGLLC will not share User Information with third parties other than in the performance of those services you have authorized and requested by the Consumer, the Dealership, a Finance Source, Provider, or a third-party service provider authorized by one of the forgoing, and shall do so only in compliance with all applicable laws and regulations.

We reserve the right to decline the transfer of all User Information in our possession to a successor organization in the event of a merger, acquisition, or bankruptcy or other sale of all or a portion of our assets, or should any such transaction be proposed.

We could release specific User Information if required to do so in order to comply with any valid legal process such as a search warrant, subpoena, statute, or court order. We may share User Information consistent with this policy with Dealerships, Finance Sources, Providers, and third-party service providers if applicable.

Security for User Information

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Disclaimer: If you are leasing or buying a vehicle through Diana Group LLC, a valid driver's license and current insurance is required upon delivery.
DGLLC: (818) 806-5197 Email: info@dianagroupllc.com Website: <http://www.dianagroupllc.com>

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DGLLC has agreed with California DMV Occupational Licensing to maintain physical, electronic, and procedural controls and safeguards designed to comply with all applicable laws and regulations to help protect User Information from unauthorized disclosure. The controls include, but are not limited to, maintaining appropriate safeguards to restrict access to the User Information to those employees, agents, or service providers of DGLLC who need such information to provide the services authorized by you with whom the dealership conducts business to provide its customer services, or that are otherwise described in this privacy policy. For User Information disclosed in electronic form to DGLLC, the safeguards also include electronic barriers, (e.g., firewalls or similar barriers) provided on behalf of DGLLC's website provider which has password-protected access and for information disclosed in written form, such safeguards include secured storage.

However, even though we have taken steps to help protect the User Information in our possession, you should know that we cannot fully eliminate security risks associated with User Information. No security measures can provide absolute protection. We cannot ensure or warrant the security of any User Information.

Quality and Accuracy

All User Information is input into DGLLC's website or submitted manually via downloaded forms (Intake Form, Consignment Agreement) and is not independently altered at any time by DGLLC's employees, agents, or service providers unless expressly authorized by the respective client, Dealership, Finance Source, and/or Provider; therefore the accuracy of the User Information is your responsibility, and the responsibility of DGLLC. If a User wishes to correct or modify such User Information, please contact Diana Group LLC's Managing Director.

As required or permitted by law, you may be entitled to additional rights regarding your User Information, including (i) the right to access and correct your User Information; (ii) the right to control the dissemination of your User Information; (iii) the right to receive computerized User Information Collected from you in a structured, commonly used and technological format and to have this information transferred directly to another organization; (iv) the right to be informed of and submit observations regarding automated decision-making; and (v) the right to request information about data processing.

Finally, you also have a right to lodge a complaint with a competent data protection authority, in particular in the country/province/state where you normally reside, where we are based, or where an alleged infringement of data protection law has taken place.

In cases where DGLLC processes your User Information on behalf of a Dealership, Finance Source, and/or Provider you may contact us using the contact information below to exercise your rights.

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Who Can I Ask If I Have Additional Question?

Feel Free to contact us any time and we will answer any additional question(s) you may have.
Our email address is info@dianagroupllc.com.

DGLLC's commitment to the Client:

- We welcome passion & confidence in the automobile sales process for buyers and sellers.
- We are an Independent Automobile Broker Firm driven to succeed
- We are Woman Owned & Operated
- We give the Best Of our Abilities & Support during & after the sales process.
- We are Happy To Serve You.

-Managing Director

Yes, I received a copy of Diana Group LLC's Privacy Policy & Broker-Client Acknowledgment.

Client Signature:

Sign: _____

Date: _____

Contact Management Team (818) 357-1615 for immediate support.

Disclaimer: If you are leasing or buying a vehicle through Diana Group LLC, a valid driver's license and current insurance is required upon delivery.
DGLLC: (818) 806-5197 Email: info@dianagroupllc.com Website: <http://www.dianagroupllc.com>