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Gerald Hartzog, Commissioner Place 2
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121 Bridging Family • Business • Recreation

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April 13, 2018

For Immediate Release
City of Rio Hondo
Public Notice to Boil Water

Due to turbidity levels above 1, the Texas Commission on Environmental Quality (TCEQ) has required the City of Rio Hondo PWS ID No. 310006, to notify customers of the need to boil water prior to consumption (e.g. washing hands/face, brushing teeth, drinking, etc.) Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and making ice should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from other suitable sources for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, water system officials will notify customers that the water is safe for drinking or human consumption purposes. Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice un a public place or distributing copies by hand or mail.

If you have any questions concerning this notice, please call Jesse Briones, Public Works Director, at the City of Rio Hondo at (956) 748-2102.