



**City Manager Review Form
John Cabrales**

2020 Year Review

SECTION I: ASSISTING COUNCIL WITH ITS POLICY-MAKING ROLE

		Needs Improvement	Meets Expectations	Exceeds Expectations
A. Providing Information				
The City Manager provides information which is:				
	Detailed and reliable		X	
1.	Explained in a thorough manner and includes alternatives or recommendations	X		
2.	Timely	X		
3.	Helpful in preventing trivial administrative matters from being reviewed by the Council	X		
	Helpful and adequate to assist City Council in making sound decisions		X	
The City Manager:				
	Provides members of City Council with the opportunity to set long-term organizational goals and to establish the future direction of City policy		X	
4.	Keeps City Council informed, in a timely manner, of the things Council wants to know	X		
	Keeps City Council well informed with concise written and oral communications		X	
5.	Provides City Council members with information on an equal basis	X		
	Informs the City Council of administrative developments		X	
6.	Follows up in a timely manner on City Council requests for information or action	X		
B. Providing Advice				
The City Manager:				
	Has adequate knowledge of municipal affairs, including the City's laws and ordinances		X	
7.	Considers alternatives before making recommendations	X		
	Plans ahead, anticipates needs and recognizes potential problems		X	
8.	Has a good sense of timing in bringing issues to the Council for action	X		



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Comments: These are the items that I see that could use improvement. I believe that the timing was off on the discussion for the employee compensation plan. It consumed so much of the budget season that there were issues that slipped by and should have been discussed. A person could almost say that it was done on purpose in order to let unnecessary items in the budget slip through.

SECTION II: INTERNAL ADMINISTRATION

		Needs Improvement	Meets Expectations	Exceeds Expectations
A. Implementation of Council Policies				
The City Manager is effective in the following areas:				
	Carrying out Council directives		X	
	Assigning work so that it is performed efficiently and effectively		X	
1.	Paying sufficient attention to detail to avoid error or things “slipping through the cracks”	X		
2.	Analyzing problems or issues and identify causes, reasons, and implications	X		
	Accurately interpreting the direction given by Council		X	
3.	Carrying out the directives of Council as a whole rather than those of any one Council member, but recognizes the concerns of the minority	X		
4.	Supporting the actions of the City Council after a decision is made	X		
5.	Assuming responsibility for staff performance	X		
	Providing members of City Council with periodic status reports on projects or tasks which may overlap months or years in implementation		X	
	Ensuring that the management staff maintains normal service delivery operations as well as the flexibility to manage emergency situations		X	

B. Financial Management				
Are you satisfied with the City Manager’s?				
	Approach to budget preparation and review		X	
	Use of standard financial management procedures to meet Council’s policy guidelines		X	



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	Implementation of Council's policy regarding the expenditure of budgeted funds		X	
	Cost control through economical use of labor, materials and equipment		X	
	Information on the financial status of City government		X	
	Use of available funds and his ability to operate the City efficiently and effectively		X	
	Knowledge of financial matters		X	
	Information pertaining to long or short-term financing for capital projects or equipment purchases		X	
	Information on opportunities for federal and state grant funding		X	

		Needs Improvement	Meets Expectations	Exceeds Expectations
C. Personnel Management				
The City Manager is:				
6.	Successful in guiding people as a team toward common objectives	X		
	Effective in selecting qualified and highly competent staff members		X	
7.	Effective in maintaining professional relationships with Department Directors	X		
	Effective in assuring that staff members make a positive impression on citizens		X	
The City Manager:				
	Ensures that the City's personnel policies and practices are administered by City Department Directors and management staff in an equitable manner		X	
	Develops and motivates employees so that they are increasingly effective		X	
8.	Addresses disciplinary problems and takes action when warranted	X		
9.	Monitors performance of employees and initiates corrective action as needed	X		



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Comments: Again, these are things that I think need improvement. The entire city should be a team and I still do not see it there is a division within the city and there it tensions that can be felt when entering the building. I think that personnel management is still an issue.

SECTION III: EXTERNAL RELATIONS

		Needs Improvement	Meets Expectations	Exceeds Expectations
A. Citizen Relations				
The City Manager:				
1.	Makes a positive impression on citizens and is he respected in the City of Lake Dallas	X		
	Has appropriate visibility or identity in the community		X	
	Assists the Council in resolving problems at the administrative level to avoid unnecessary Council action		X	
	Is willing to meet with members of the community and discuss issues of concern		X	
	Is skillful with the news media, avoiding political positions and partisanship		X	
	Provides information to the public in a timely fashion on matters which will cause public reaction		X	
	Represents Council positions and policies accurately and effectively		X	
	Thinks and acts in a manner reflecting an attitude that client (Council, staff or citizens) perceptions and satisfactions are important		X	
2.	Responds completely and in a timely manner to citizen complaints	X		

B. Intergovernmental Relations				
The City Manager is:				
	Effective representing the City's interests in dealing with other agencies		X	
	Participative in enough intergovernmental activity to have an impact on behalf of the City		X	



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	Cooperative with the county, state and federal governments		X	
<p>Comments: There is not too much issue here, but I have had complaints from citizens that they feel that their complaints went unanswered and feel that they were left “holding the bag”. I have had this issue personally as well.</p>				

SECTION IV: PERSONAL ACCOMPLISHMENTS

		Needs Improvement	Meets Expectations	Exceeds Expectations
A. Communications				
Regarding communications, the City Manager is:				
	Easy to talk to and a good listener	X		
	Thoughtful, clear and to the point	X		
	Sensitive to the concerns of others	X		
	Candid and forthright in discussing City business matters with members of City Council	X		

B. Management Style				
The City Manager				
	Demonstrates interest and enthusiasm in performing his duties		X	
1.	Commands respect and good performance from staff	X		
2.	Shows initiative and creativity in dealing with issues, problems and unusual situations	X		
	Is open to new ideas and suggestions for change		X	
3.	Works well under pressure	X		
	Consistently puts aside personal views and implements Council policy and direction		X	
4.	Displays the ability to resolve the numerous conflicts inherent in municipal government	X		
	Responds well to a changing world and local conditions; is adaptive		X	
	Is accessible to City Council members		X	



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	Conforms to the high standards of the profession; follows the "ICMA Code of Ethics		X	
5.	Exhibits a commitment to continuing education in order to encourage his professional development	X		
6.	Is receptive to constructive criticism and advice	X		

		Needs Improvement	Meets Expectations	Exceeds Expectations
C. Job Effectiveness				
The City Manager:				
	Demonstrates interest and enthusiasm about the Council's Vision for the City		X	
	Gives his staff the tools necessary to provide efficient, responsive City services		X	
	Coordinates the implementation of City goals and objectives		X	
	Supports policies that will promote annexation and growth in the City of Lake Dallas	X		
	Creates a positive atmosphere for successful economic development in the City		X	
	Supports responsible infrastructure expansion and maintenance		X	
	Emphasizes the need for employee training and technological improvements		X	
Comments: I believe that John would benefit from leadership and emotional intelligence courses and the implementation of the of these courses within the city. It would also be prudent for John to end the us vs. them mentality that persists at the city.				

		Needs Improvement	Meets Expectations	Exceeds Expectations
D. Goals				
The City Manager:				



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	Adoption of an Ethics Code			
	Adoption of City Council Rules of Procedure			
	Update the Employee Handbook			
	Begin the City Charter Review process			
	Implement the 360 Employee Performance Review Process			
	Adoption of an Investment Policy			
	Adoption of a Fund Balance Policy			
	Implement some Economic Development processes with the assistance of the CDC Board.			
	Formulate a plan for Fire and Emergency Medical Services for Lake Dallas.			
	Review Sign Ordinance			
	Salary Survey			
	Comp Plan Update			

Comments: I think that more of these need to be accomplished. I still believe that the salary study was out of touch and was a horrific waste of time and money. I believe these things have been completed or at least started but I still feel that we are either missing some things or we need to finish out some of these.

SECTION V: NARRATIVE RESPONSES

ACHIEVEMENTS FROM THIS PAST YEAR:

- What were the Manager’s most notable accomplishments during the past year?

Keeping the Bridges project in order and moving forward, working on funding for the rest of shady shores road and securing strategic properties around town.

- Which of the Manager’s qualities were most instrumental in fulfilling the role of City Manager this past year? Some of his knowledge in how to network as well as find funding for different projects.



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PERFORMANCE OBJECTIVES FOR COMING YEAR:

- What does the Manager do that you would like him to continue?

I would like to see him continue to attempt to economically grow the city.

- Is there anything that the Manager does that you would like him to do differently?

Communicate with all council members equally. I know that there are some that do not receive the same emails and can be left out altogether. I would also like to see him unite the city and as I stated above think that he may benefit from and emotional intelligence and leadership courses

- In what areas should the Manager focus his attention in this coming year?

Continue to work on streets. We do have a citizen informed priority list for this, I would also like to see economic growth continue and maybe figure out how to generate some excitement in getting the citizens to spend more of their dollars in town.

- Do you have any other general comments to share with the City Manager?

I do not have any further general comments to share with John. I did speak to him over the phone and he does indeed know how I feel.

_____megan ray_____
Rater's Signature

_____9/23/20_____
Date