495 Apex Valley Rd. PO Box 638 Black Hawk, CO 80422



Main: (303) 582-5499 Fax: (303) 582-3390 admin@gilpinambulance.com

Gilpin Ambulance Authority Board of Directors

Agenda and Notice of Meeting

Wednesday, March 12, 2025 at 9:00 A.M.

Gilpin County Court House: Commissioners Chambers

- 1. Call to Order
- 2. Roll Call
- 3. Additions / Amendments to the Agenda
- 4. Conflicts of Interest
- 5. Consideration of Minutes: February 12, 2025
- 6. Executive Session None
- 7. Financial Report
 - **a.** Balance Sheet (February 2025)
 - b. Profit & Loss Statement: Budget to Actual (through February 2025)
 - c. List of Bills (February 2025)
 - d. Billing and Accounts Receivable Summary (through February 2025)
- 8. Chief's Report
- 9. Activity Summary
- 10. Old Business
 - a. Staffing Update
 - b. Employee Manual and Job Descriptions
 - c. Capital Projects Update
- 11. New Business
- 12. Action Items
 - **a.** Possible action regarding the approval of the Gilpin Ambulance Authority Employee Manual
- 13. Public Comment
- 14. Board Member Comment
- **15. Next Meeting:** April 9, 2025 at 9:00 AM
- 16. Adjourn

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Gilpin Ambulance Authority Board of Directors Meeting Minutes

Wednesday, February 12, 2025 at 9:00 A.M. Gilpin County Court House: Commissioners Chambers

- 1. Call to Order: 09:05
- 2. Roll Call
- 3. Additions / Amendments to the Agenda
 - a. Chief Carroll requested changes to the agenda that are typed below in red.
- 4. Conflicts of Interest
- **5. Consideration of Minutes:** December 11, 2024 and January 8, 2025
 - **a.** Director Hailey made a motion to approve the minutes from the December 11, 2024 and January 8, 2025 meetings. The motion was seconded by Director Enloe. The motion was unanimously approved.

6. Executive Session

- **a.** Meeting recessed for Executive Session at 09:10
- **b.** Pursuant to C.R.S. §24-6-402(4)(b), to receive the advice of legal counsel concerning a billing matter.
- **c.** Pursuant to C.R.S. §24-6-402(4)(g), for consideration of information protected by the mandatory nondisclosure provisions of the Open Records Act, including medical records.
- d. Returned from Executive Session at 09:19

7. Financial Report

- **a.** Balance Sheet (January 2025)
- b. Profit & Loss Statement: Budget to Actual (January 2025)
- c. List of Bills (January 2025)
- **d.** Billing and Accounts Receivable Summary (January 2025)
- **e.** Director Hailey moved to approve the Balance Sheet, Profit & Loss Statement: Budget to Actual, and List of Bills for January 2025. Director Enloe seconded the motion. The motion was unanimously approved.

8. Chief's Report

- **a.** Chief Carroll reported that there has been a lot of hiring and interviewing going on. A Captain candidate was selected and offered the position, but the offer was withdrawn. The position is being offered to an internal candidate. There are currently two paramedic openings.
- **b.** New HR software called iSolved is being implemented.
- **c.** ePCR software is being changed from ESO to Firstdue

9. Activity Summary

a. Activity summary was limited due to a malfunction with Insights.

10. Old Business

- a. Staffing Update
 - i. Covered during the Chief's report
- **b.** Employee Manual and Job Descriptions
 - i. Chief Carroll reported that all edits have been sent out to the board. Director Woolley requested that the vote for approval be moved to the next meeting.
- c. Capital Projects
 - i. Chief Carroll is concerned that if we do not move forward on the capital projects that are on pause from the billing issue, we may lose grant funding for the projects. Chief Carroll requested that he be allowed to move forward on the capital projects, particularly the projects that are part of the EMTS



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grant. Chief Carroll was directed to move forward by a consensus from the board.

- d. 2025 Audit Update
 - i. Bobby will be meeting with Lorna from Gilpin County to get the audit RFP out on bidnet.

11. New Business

- a. Board Member Officer Elections
 - i. Buddy Schmalz was elected unanimously to remain President.
 - ii. Lynnette Hailey was elected unanimously to remain Vice President.
 - iii. Susan Berumen was elected unanimously as the Secretary/Treasurer.
- **b.** Fees for Service
 - Chief Carroll proposed a fee schedule for mutual aid calls based on a per-hour cost referred to in the Fee Schedule attachment. Based on the attached fee schedule, bills will be sent for calls on which we perform advanced treatments.
 - ii. Director Woolley moved that the fee schedule be adjusted as presented by Chief Carroll. Director Hailey seconded the motion. The motion was unanimously approved.
- c. EMTS Grant FY2026
 - i. Chief Carroll reported that he is applying for an ambulance, three transport ventilators, and a training manikin.

12. Action Items

- a. See New Business for Officer Election Results
- **b.** Action regarding Fee Schedules notated in New Business
- 13. Public Comment
- 14. Board Member Comment
- 15. Next Meeting: March 12, 2025 at 9:00 AM
- 16. Adjourn: 09:41

Gilpin Ambulance Authority Balance Sheet

As of February 28, 2025

| | | Total |
|---------------------------------|-----|---------------|
| ASSETS | | _ |
| Current Assets | | |
| Bank Accounts | | |
| BOK EFT account | | 88,787.11 |
| BOK HRA Account Restricted | | 27,153.95 |
| BOK Operating Account | | 129,475.42 |
| Restricted for Capital | | 0.00 |
| Total BOK Operating Account | \$ | 129,475.42 |
| BOK Supply Account | | 920.15 |
| EFT | | 293,629.41 |
| HRA | | 29,603.08 |
| Operating | | 154,222.66 |
| Supply | | 1,055.15 |
| Total Bank Accounts | \$ | 724,846.93 |
| Accounts Receivable | | |
| Accounts Receivable | | 698,808.32 |
| Allowance for Doubtful Accounts | | -489,165.82 |
| Total Accounts Receivable | \$ | 209,642.50 |
| Total Accounts Receivable | \$ | 209,642.50 |
| Other Current Assets | | |
| AR Adj to cash basis Asset | | 0.00 |
| Due from other entities | | 0.00 |
| Inventory Asset | | 15,796.98 |
| Prepaid Expenses | | -73,905.00 |
| Capital | | 73,905.00 |
| Total Prepaid Expenses | \$ | 0.00 |
| Undeposited Funds | | 0.00 |
| Total Other Current Assets | \$ | 15,796.98 |
| Total Current Assets | \$ | 950,286.41 |
| Fixed Assets | | |
| Accumulated Depreciation | | -1,050,607.00 |
| Vehicles and Equipment | | 1,647,231.78 |
| Total Fixed Assets | \$ | 596,624.78 |
| TOTAL ASSETS | \$ | 1,546,911.19 |
| LIABILITIES AND EQUITY | | |
| Liabilities | | |
| Current Liabilities | | |
| Accounts Payable | | |
| Accounts Payable | | -59.00 |
| Total Accounts Payable | -\$ | 59.00 |
| Credit Cards | | |
| Credit Card at Elan Financial | | 95.95 |
| Ramp Credit Card | | 11,323.85 |

| Total Credit Cards | \$ 11,419.80 |
|--|--------------------|
| Other Current Liabilities | |
| Accrued Expenses | 0.00 |
| Accrued PTO | 34,715.55 |
| Accrued wages | 0.00 |
| HRA liability | 29,439.76 |
| Total Other Current Liabilities | \$ 64,155.31 |
| Total Current Liabilities | \$ 75,516.11 |
| Total Liabilities | \$ 75,516.11 |
| Equity | |
| Investment in Fixed Assets | 596,625.66 |
| Capital Outlay | 0.00 |
| Total Investment in Fixed Assets | \$ 596,625.66 |
| Opening Balance Equity | 478,510.30 |
| Reserve for Capital Improvement | 0.00 |
| Retained Earnings | 690,466.44 |
| Net Income | -296,889.28 |
| Total Equity | \$ 1,468,713.12 |
| TOTAL LIABILITIES AND EQUITY | \$ 1,544,229.23 |
| | |

Monday, Mar 10, 2025 07:35:35 PM GMT-7 - Cash Basis

Bill Payment List

Gilpin Ambulance Authority February 2025

| DATE | NUM | VENDOR | AMOUNT |
|--------------------|----------------|-------------------------------------|---------------|
| BOK Operating Acco | ount | | |
| 02/10/2025 | 99546856 | CEBT | -\$19,507.30 |
| 02/12/2025 | 8975 | Santander | -\$50,141.26 |
| 02/12/2025 | 8976 | CNC Technical Services LLC | -\$678.28 |
| 02/12/2025 | 8977 | Timberline Fire Protection District | -\$1,723.16 |
| 02/12/2025 | 8978 | Timberline Fire Protection District | -\$7,237.28 |
| 02/01/2025 | 99546858 | Sharp Ambulance Billing | -\$671.42 |
| 02/11/2025 | 99546859 | Colorado Natural Gas | -\$535.53 |
| 02/13/2025 | | Sill-Terhar Motors, INC | -\$72,646.00 |
| 02/19/2025 | | GilpinCounty | -\$4,375.00 |
| 02/13/2025 | | ONE WAY, INC. | -\$164.42 |
| 02/12/2025 | | Jolind F Davis | -\$1,300.00 |
| 02/14/2025 | | Diversified Body & Paint Shop | -\$18,403.63 |
| 02/14/2025 | | Bound Tree Medical, LLC | -\$7,863.23 |
| Total for BOK Oper | rating Account | | -\$185,246.51 |
| 02/12/2025 | | Sill-Terhar Motors, INC | \$0.00 |
| 02/18/2025 | | GilpinCounty | \$0.00 |
| Total for | | · | \$0.00 |
| TOTAL | | | -\$185,246.51 |

Credit Card Transactions 02/01/25 through 02/28/25

| | | | Cr | edit Card T | ransaction | s 02/01/25 through 02/28/25 |
|--|------|----------|--------------------------|-------------|------------|--|
| Date | A | mount | Merchant Name | City | State | Line Memo |
| 2/3/25 | \$ | | | Black Haw | | Bobby Putnam - Discretionary administrative outing |
| 2/3/25 | \$ | | • | | WA | Bobby Putnam - Workstation monitor mounting hardware |
| 2/4/25 | \$ | | | | CO | Jonathan Link - property maintenance |
| 2/5/25 | \$ | | | | WA | Jonathan Link - North station supplies |
| 2/7/25 | \$ | | Review of Management | | CO | Cody Carroll - Background screening services |
| 2/7/25 | \$ | 934.95 | | Orange Bea | | Cody Carroll - Tuition |
| | \$ | | | _ | WA | |
| | | | | | WA | Jonathan Link - North station supplies |
| | \$ | | | | | Cody Carroll - Pens and creeper for ambulances |
| 2/10/25 | | | | | WA | Cody Carroll - Pens |
| 2/10/25 | \$ | | | | WA | Cody Carroll - Team training materials |
| | \$ | 101.11 | | | CO | Cody Carroll - Print captain packets |
| 2/10/25 | | 29.26 | | | CO | Cody Carroll - Reference materials |
| 2/11/25 | | | • | LONDON | ~ . | Bobby Putnam · Organizational software |
| | \$ | 114.00 | | Mountain V | | Bobby Putnam - QuickBooks software subscription |
| 2/12/25 | \$ | 18.68 | | San Francis | | Cody Carroll - Transportation to dealership to pick up truck |
| 2/13/25 | \$ | | | Broomfield | | Cody Carroll - Truck floor mats |
| | \$ | 101.90 | | | CO | Cody Carroll - Odometer 75.2 |
| 2/14/25 | \$ | 42.21 | Uber Eats | San Francis | CA | Cody Carroll - Accidental transactionbill to C. Carroll |
| 2/15/25 | \$ | 129.99 | Amazon | Seattle | WA | Cody Carroll - Hitch for truck |
| 2/18/25 | \$: | 1,400.00 | Frazer | Houston | TX | Cody Carroll - Business card printing service |
| 2/18/25 | \$ | 107.31 | Zoom | San Jose | CA | Bobby Putnam - Office phone for Sean Sullivan |
| 2/19/25 | \$ | 150.00 | Traininng Llc | Fremont | CA | Bobby Putnam · Online lecture |
| 2/19/25 | \$ | 222.20 | Amazon | Seattle | WA | Cody Carroll - Snow cables for truck |
| 2/19/25 | \$ | 278.10 | Amazon | Seattle | WA | Cody Carroll - Label-maker |
| 2/19/25 | | | | | NY | Cody Carroll - Sully's badge |
| 2/19/25 | | | _ | | WA | Cody Carroll - Truck equipment |
| 2/19/25 | | 90.38 | | Santa Mon | | Bobby Putnam - Television for stations |
| 2/19/25 | | 12.50 | | Los Angeles | | Bobby Putnam · Online fax service renewal |
| 2/19/25 | \$ | 263.43 | | _ | CA | Bobby Putnam · Software subscription |
| | | | | | WA | Bobby Putnam - Fire stick for station 7 |
| 2/20/25 | | | | | WA | Cody Carroll - Bay squeegees |
| 2/20/25 | | | | | WA | Cody Carroll - Captains office |
| | | | | | CO | Bobby Putnam - Computer cables |
| $\frac{2}{20/25}$ $\frac{2}{21/25}$ | | | | | WA | |
| | | | | | WA | Cody Carroll - Business card holders |
| 2/21/25 | | | | | | Cody Carroll - Sully Computer Cody Carroll - Traction Decises |
| | \$ | | | | WA | Cody Carroll - Traction Devices |
| 2/21/25 | | | | Englewood | | Bobby Putnam - Pest control maintenance |
| | | | National Academy of A | | | Josh Harrison - Professional certification training |
| | | | | | TX | Josh Harrison - DICO course |
| 2/22/25 | | | Review of Management | | CO | Cody Carroll - Workers compensation investigation |
| | | (129.99) | | | WA | Cody Carroll - Refund for Hitch for truck |
| 2/22/25 | | 223.84 | | Louisville | | Jonathan Link - Diesel exhaust fluid for vehicles |
| 2/23/25 | | | * * | Cupertino | | Bobby Putnam · Project management software |
| 2/24/25 | | | | Menlo Park | | Cody Carroll - Recruiting |
| 2/24/25 | | | | | GA | Bobby Putnam - Job recruitment platform |
| 2/25/25 | \$ | 79.13 | Amazon | Seattle | WA | Jonathan Link - North station supplies |
| 2/25/25 | \$ | | TireChainsOnline.com | | NC | Jonathan Link - Emergency vehicle tire chains |
| 2/25/25 | \$ | 312.00 | Colorado Cardiac CPR | Aurora | CO | Sean Sullivan - CPR certification program |
| 2/25/25 | \$ | 35.00 | ACI | Orange Bea | AL | Cody Carroll - Fees |
| 2/25/25 | \$ | 52.25 | Amazon | Seattle | WA | Jonathan Link - South station supplies |
| 2/26/25 | \$ | 59.00 | Amazon | Seattle | WA | Jonathan Link - Flashlights for ambulances |
| 2/26/25 | \$ | 14.09 | Co Motor Veh Serv Em | Denver | CO | Bobby Putnam |
| 2/27/25 | | 19.99 | Adobe | | CA | Bobby Putnam |
| 2/28/25 | | | | Menlo Park | CA | Cody Carroll - Recruiting |
| | \$ | | | | WA | Cody Carroll - Ratchet |
| 2/28/25 | | | | Los Gatos | | Bobby Putnam - Station Subscription |
| 2/28/25 | \$ | | | Menlo Park | | Cody Carroll - Recruiting |
| | | | Purcell Tire and Service | | CO | Jonathan Link - Tires for ambulances - Purcell Tire and Service Center |
| | - | , | | | - | |

| Billing Summary (Jan 2025-Feb 2025) | | | | | | |
|--|----------------|----------------|----------------|--|--|--|
| | Jan-25 | Feb-25 | Totals | | | |
| Beginning AR | \$731,936.68 | \$711,763.23 | \$731,936.68 | | | |
| Charges/Invoices | \$2,608.67 | \$573,557.31 | \$576,165.98 | | | |
| Medicare Contractual | (\$1,124.31) | (\$15,462.79) | (\$16,587.10) | | | |
| Medicaid Contractual | (\$3,893.43) | (\$67,513.56) | (\$71,406.99) | | | |
| Insurance Contractual | (\$3,031.87) | (\$19,102.93) | (\$22,134.80) | | | |
| Facility Contractual | \$0.00 | \$0.00 | \$0.00 | | | |
| Patient Contractual | \$0.00 | \$0.00 | \$0.00 | | | |
| Total Contractual | (\$8,049.61) | (\$102,079.28) | (\$110,128.89) | | | |
| Allowed Charges | (\$5,440.94) | \$471,478.03 | \$466,037.09 | | | |
| Patient Discounts | \$0.00 | (\$2,222.09) | (\$2,222.09) | | | |
| Bad Debt | \$0.00 | \$0.00 | \$0.00 | | | |
| Bad Debt Recovery | \$3,285.95 | \$0.00 | \$3,285.95 | | | |
| Bankruptcy | \$0.00 | \$0.00 | \$0.00 | | | |
| Misc Adjustments | \$0.00 | (\$1,204.48) | (\$1,204.48) | | | |
| Total Adjustments | \$3,285.95 | (\$3,426.57) | (\$140.62) | | | |
| Medicare Payments | (\$611.53) | (\$5,462.33) | (\$6,073.86) | | | |
| Medicaid Payments | (\$553.25) | (\$18,763.89) | (\$19,317.14) | | | |
| Insurance Payments | (\$8,578.94) | (\$19,565.06) | (\$28,144.00) | | | |
| Facility Payments | \$0.00 | \$0.00 | \$0.00 | | | |
| Patient Payments | (\$8,274.74) | (\$6,637.93) | (\$14,912.67) | | | |
| Total Payments | (\$18,018.46) | (\$50,429.21) | (\$68,447.67) | | | |
| Insurance Refunds | \$0.00 | \$0.00 | \$0.00 | | | |
| Patient Refunds | \$0.00 | \$0.00 | \$0.00 | | | |
| Returned Checks | \$0.00 | \$0.00 | \$0.00 | | | |
| Total Refunds | \$0.00 | \$0.00 | \$0.00 | | | |
| Change in A/R | (\$20,173.45) | \$417,622.25 | \$397,448.80 | | | |
| Ending A/R | \$711,763.23 | \$1,129,385.48 | \$1,129,385.48 | | | |
| Beginning Bad Debt | (\$955,130.91) | (\$951,844.96) | (\$955,130.91) | | | |
| Accounts Sent to Bad Debt | 0 | 0 | 0 | | | |
| Bad Debt Adjustments | 0 | 0 | 0 | | | |
| Bad Debt Recovery | \$3,285.95 | \$0.00 | \$3,285.95 | | | |
| Ending Bad Debt | (\$951,844.96) | (\$951,844.96) | (\$951,844.96) | | | |
| OPERATING RATIOS | | | | | | |
| Total # of Tickets | 1 | 223 | 224 | | | |
| Total # of Bills Sent | 8 | 143 | 151 | | | |
| Gross Days in AR | 299.67 | 181.20 | | | | |
| Avg Charge / Transport | \$2,608.67 | \$2,572.01 | \$2,572.17 | | | |
| Avg Revenue / Transport | \$18,018.46 | \$226.14 | \$305.57 | | | |
| A0425 Mileage | 30.3 | 6218.7 | 6249.0 | | | |
| A0427 ALS Emergency Transport, Level 1 | \$1.00 | \$159.00 | \$160.00 | | | |
| A0429 BLS Emergency Transport | \$0.00 | \$61.00 | \$61.00 | | | |
| A0433 ALS - Level 2 | \$0.00 | \$3.00 | \$3.00 | | | |

| Mutual Aid Received | | | | | | | | |
|--|---------|--|----------|--|------|--|--|--|
| Standbys Calls Standbys Calls Standbys Calls | | | | | | | | |
| Entity | January | | February | | 2025 | | | |
| Clear Creek EMS | 2 | | 6 | | 8 | | | |
| Stadium Ambulance | | | | | | | | |
| AMR Boulder | | | | | | | | |

| Incidents by Zone | | | | | | | |
|----------------------------|-----|-----|------|--|--|--|--|
| Zone (Responding From) | Jan | Feb | 2025 | | | | |
| Black Hawk (Gaming) | 84 | 85 | 169 | | | | |
| Black Hawk (Non-Gaming) | 10 | 11 | 21 | | | | |
| Central City (Gaming) | 5 | 16 | 21 | | | | |
| Central City (Non-Gaming) | 7 | 6 | 13 | | | | |
| Gilpin County (Gaming) | 3 | | 3 | | | | |
| Gilpin County (Non-Gaming) | 31 | 38 | 69 | | | | |
| Boulder County | 4 | 2 | 6 | | | | |
| Clear Creek County | 9 | 13 | 22 | | | | |
| Grand Total | 152 | 171 | 324 | | | | |

| | Annual I | ncidents by | Zone | | |
|----------------------------|----------|-------------|-------|-------|------|
| Zone (Responding From) | 2021 | 2022 | 2023 | 2024 | 2025 |
| Black Hawk (Gaming) | 922 | 1,013 | 1,004 | 1,064 | 169 |
| Black Hawk (Non-Gaming) | 60 | 47 | 80 | 91 | 21 |
| Central City (Gaming) | 128 | 114 | 85 | 91 | 21 |
| Central City (Non-Gaming) | 78 | 101 | 93 | 83 | 13 |
| Gilpin County (Gaming) | 59 | 34 | 36 | 41 | 3 |
| Gilpin County (Non-Gaming) | 472 | 527 | 531 | 451 | 69 |
| Boulder County | 40 | 39 | 49 | 45 | 6 |
| Clear Creek County | 47 | 44 | 44 | 107 | 22 |
| Jefferson County | 10 | 4 | 1 | 6 | |
| Other | 2 | | 1 | | |
| N\A | 1 | 3 | 6 | 1 | |
| Total | 1,819 | 1,926 | 1,930 | 1,980 | 324 |

| Incidents by Unit Disposition (2025) | | | | | | |
|---|-----|-----|-------|--|--|--|
| Disposition | Jan | Feb | Total | | | |
| Canceled Prior to Arrival at Scene | 14 | 16 | 30 | | | |
| Canceled on Scene | | 1 | 1 | | | |
| No Patient Contact | 1 | 3 | 4 | | | |
| No Patient Found | 12 | 9 | 21 | | | |
| Non-Patient Incident (Not Otherwise Listed) | 19 | 9 | 27 | | | |
| Patient Contact Made | 115 | 135 | 250 | | | |
| Grand Total | 155 | 171 | 324 | | | |

| Incidents by Patient Evaluation/Care Disposition | | | | | |
|--|-----|-----|-------|--|--|
| Disposition | Jan | Feb | Total | | |
| Patient Evaluated and Care Provided | 77 | 100 | 177 | | |
| Patient Evaluated and Refused Care | 33 | 31 | 64 | | |
| Patient Evaluated, No Care Required | 3 | 4 | 7 | | |
| Patient Refused Evaluation and Care | 3 | | 3 | | |
| N\A | 44 | 37 | 79 | | |
| Grand Total | 155 | 171 | 324 | | |

| Incidents by Crew Disposition | | | | |
|--|-----|-----|-------|--|
| Disposition | Jan | Feb | Total | |
| Assumed Primary Care from Another EMS Crew | 2 | | 2 | |
| Back in Service, Care or Support Services Refused | 34 | 34 | 68 | |
| Back in Service, No Care or Support Services Required | 28 | 23 | 51 | |
| Incident Support Services Provided (Including Standby) | 17 | 11 | 26 | |
| Initiated Primary Care and Transferred to Another EMS Crew | 1 | | 1 | |
| Initiated and Continued Primary Care | 75 | 97 | 172 | |
| N\A | 3 | 8 | 11 | |
| Grand Total | 155 | 171 | 324 | |

| Incident by Transport Disposition | | | | | | | | |
|---|-----------|---------|-----------|---------|-----------|---------|--|--|
| | Ja | Jan | | Feb | | 25 | | |
| Transport Disposition (billable in green) | Incidents | % | Incidents | % | Incidents | % | | |
| No Transport | 32 | 20.65% | 23 | 13.45% | 54 | 16.67% | | |
| Patient Refused Transport | 43 | 27.74% | 47 | 27.49% | 90 | 27.78% | | |
| Transport by Another EMS Unit | 1 | 0.65% | | | 1 | 0.31% | | |
| Transport by This EMS Unit (This Crew Only) | 57 | 36.77% | 74 | 43.27% | 131 | 40.43% | | |
| N\A | 29 | 18.71% | 30 | 17.54% | 58 | 17.90% | | |
| Grand Total | 155 | 100.00% | 171 | 100.00% | 324 | 100.00% | | |

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Chief's Report

Date: March 12, 2025 Report by: Cody Carroll

- Multiple meetings with counsel regarding billing and personnel matters
- Assisted DC Putnam with the implementation of iSolved Human Capital Management
 Software for payroll, HR, and the management of employee benefits
- Contract revisions for FirstDue
- Multiple interviews for EMT and Paramedic positions. Hired 1 EMT.
- Promoted Training Captain Sean Sullivan
- Continued revision of Clinical Operating Guidelines
- FY2026 EMTS Grant application submitted
- Developed documentation training with assistance from the contracted Healthcare Attorney
- Made purchases for FY2025 EMTS Grant (Truck, LUCAS, Video Laryngoscopes, Computers)
- Eliminated PRN staff
- Research alternative staffing solutions (ongoing)