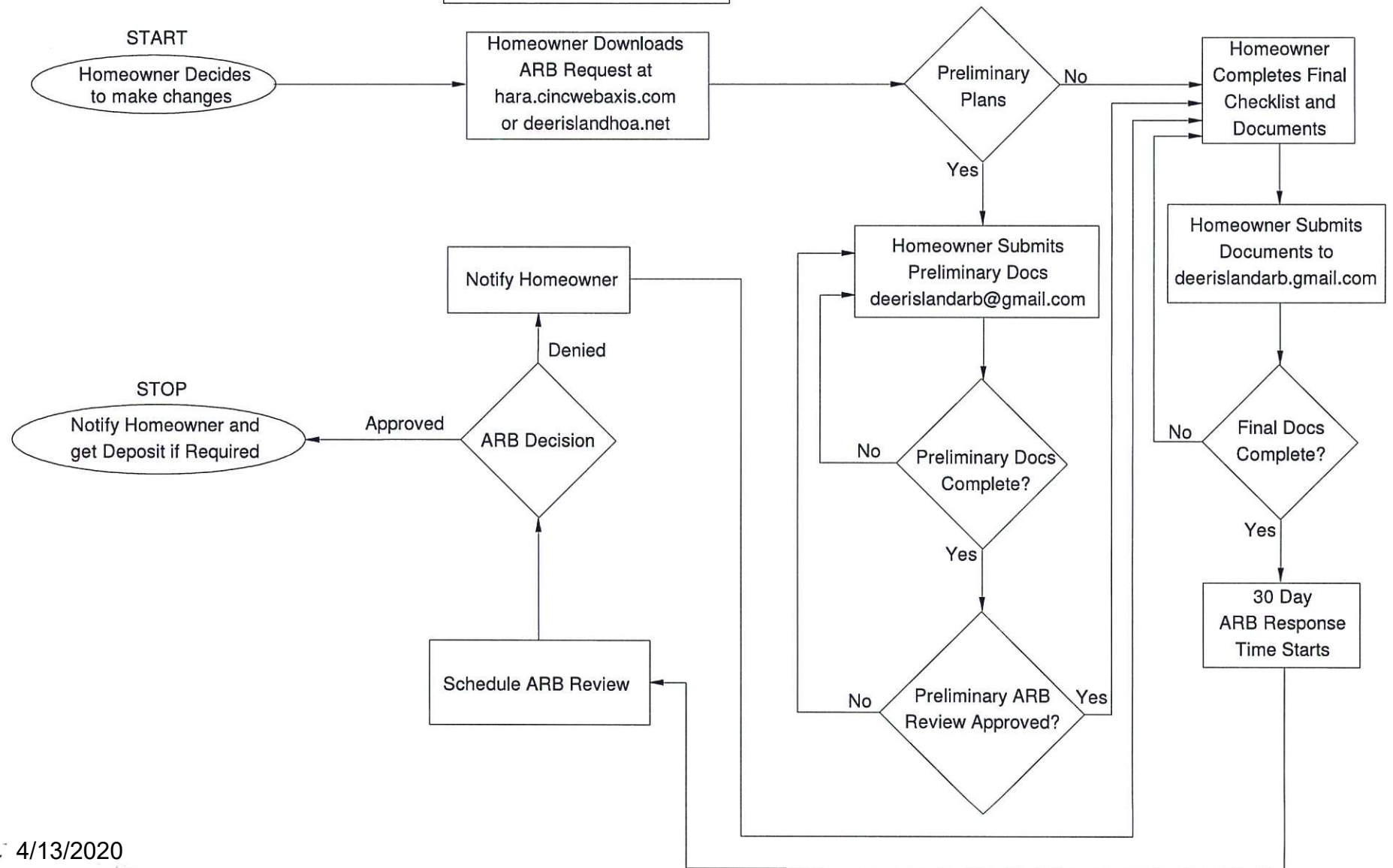


ARB REQUEST PROCESS MAP



4/13/2020