

## **RELOADED – PRIVACY POLICY**

This Privacy Policy outlines how Reloaded collects, uses, stores, and protects your personal information in accordance with Australian privacy laws.

### **What Information We Collect**

- Names and contact details (e.g., phone numbers, emails)
- Booking details (event date, location, number of participants)
- Signed waivers, agreements, and media consent forms
- NDIS-related information (if applicable and voluntarily provided)
- Photos or video (only with signed consent)

### **How We Use Your Information**

- To confirm and manage your booking
- To deliver our services safely and effectively
- For administrative or legal purposes (e.g., incident reports)
- For promotional purposes (only with consent)

### **How We Store and Protect Your Information**

- Your information is stored securely in password-protected systems and/or physical files.
- We take reasonable steps to protect your data from misuse, interference, loss, and unauthorised access.

### **Do We Share Your Information?**

- No. We do not sell, trade, or share your personal information with third parties, unless required by law or with your express permission.

### **Accessing or Updating Your Information**

You may request access to your personal information or ask for corrections by contacting us at [bookings@\[yourdomain\].com.au](mailto:bookings@[yourdomain].com.au).

### **Policy Updates**

We may update this policy from time to time. The most current version will always be available on our website.

### **Contact Us**

If you have any questions or concerns about how your information is handled, please contact:

Email: [bookings@reloadedentertainment.com.au](mailto:bookings@reloadedentertainment.com.au)

Phone: 0474998518