

Commercial-Industrial Drain Cleanina

SCHEDULE NOTICE

L.A. Hydro-Jet & Rooter Service, Inc. ® will be cleaning the drain lines in your building. Below are the scheduled dates, times and what you should expect during our service.

Where?

13045 Pacific Promenade, Playa Vista, CA 90094

When?

Thursday -	February 1 st , 2024 - 8:30am to 5:00pm.
Friday -	February 2 nd , 2024- 8:30am to 5:00pm.

<u>Day 1 ONLY:</u> All vehicles must be moved from parking spaces 1 - 32 & 144 thru 180 no <u>later than 8:30 am on Thursday, February 1, 2024.</u>

<u>Day 2 ONLY:</u> All vehicles must be moved from parking spaces 33 - 119 & 120 thru 138 no <u>later than 8:30 am on Friday, February 2, 2024.</u>

We are asking all 1st floor residents to put toilet lids down & plug (with a towel or rag) kitchen sinks, bathroom sinks & tubs when not in use.

Thank you,

L.A. Hydro-Jet & Rooter Service, Inc. ® & Concerto Lofts – Seabreeze Management Company



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QUESTION & ANSWER

- 1. What is Hydro-jet cleaning?
 - a. Hydro-jetting is a method of cleaning with high pressure streams of water to remove build up and debris in drain lines.
- 2. Can I use water on the day of service?
 - a. Yes, we are cleaning the drain lines; freshwater service will not be affected.
- 3. Can I use the toilets, sinks, showers & bathtubs on the day of service?
 - a. Yes, you can use everything same as any other day during our service.

Thank you,

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HELPFUL TIPS FOR YOUR PLUMBING MAINTENANCE

THE KITCHEN SINK:

- Check under your sink occasionally for leaks.
- Be sure your faucet shuts off completely.
- Recognize the signs of a clogged drain: gurgling or a small amount of water backing up in your sink even when you are not using it.

If any of these problems appear, call your manager as soon as possible to avoid potential flooding, spillage from your sink or other damage. Quick action also helps to conserve water.

THE GARBAGE DISPOSAL:

When not in use, it should remain empty.....no food in it.

To begin use:

- Turn on the cold water.
- Turn on the disposal.
- Start feeding the food in slowly. (Do not fill the grinding chamber full of food and then turn the disposal on, as this may cause the disposal to jam)

Helpful Tips:

- Do not put onion skins, artichokes (any stringy vegetables), grease, paper or bones in the disposal.
- Run the disposal with cold water on for about 10 seconds after using it.
- Foreign objects like bottle caps, screws and etc. will jam the disposal.
- Grinding up glass or ice cubes will not sharpen the blades on your disposal.
- If odors occur, simply cut up about ¼ of an orange or a lemon into small pieces and grind it to freshen up the disposal.

THE TOILET:

- Other than toilet paper, do not flush tampons, mini pads, baby wipes, dental floss, etc.
- When flushing solids, you may need to hold the handle down to dispose of all of the waste. This should not be necessary with liquid only flushes.

Notify your manager should any of the following occur:

- You hear the toilet refilling and shutting off repeatedly. (Water is being wasted)
- If the toilet is not secure to the floor (This may require the toilet to be tightened or reset)

THE TUB OR STALL SHOWER:

- Never remove drain covers or stoppers as objects like razor blades, shampoo bottle caps and toys may find their way into the drain and become lodged.
- Be aware of any water leaks from shower doors or missing caulking on the walls or where the tile meets the bathtub or the shower. This may cause damage to the floors, walls and or ceiling below. Notify your manager of any type of water leak.

THE BATHROOM SINK:

• The stopper in the drain should never be removed as objects like a toothbrush or other items may lodge in the drain.

If the sink is slow-draining or you are aware of any leaks, notify your manager. As plumbing professionals, we do not recommend the use of drain cleaning chemicals.