



Hotwire Playa Vista Moving Info



Moving in?

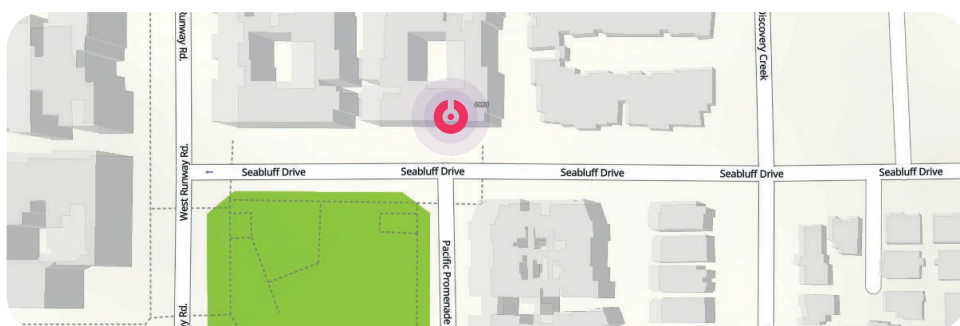
For new service:

- **Call** Customer Service team at **800-355-5668**
- **Email** us at playavista@hotwirecommunication.com
- **Or visit** us in person at the Fision Experience Center in Playa Vista (map below).

Moving out?

When moving out, residents are responsible for promptly returning Hotwire's routers, HD boxes, DVRs, and remotes. We offer two convenient return options:

- 1. UPS Shipping:** Call Customer Service at 800-355-5668 and we will email a pre-paid UPS label to the email address listed on the resident's Hotwire account.
- 2. In-Person Returns:** Visit our Fision Experience Center from 9 a.m. to 6 p.m. Monday to Saturday. We are across from Concert Park at 6020 S. Seabluff Drive #6, Playa Vista.





My Hotwire Info

This card will help you easily access your Fision services account information. Please keep it handy and secure.

CONTACTING HOTWIRE

- **Call (800) 355-5668**
- Hotwire's concierge team is available in person
9 a.m. to 6 p.m. Monday to Saturday at our
Fision Experience Center
6020 S. Seabluff Dr. #6, Playa Vista

Record our Account Info Here

Hotwire Account #: _____

Account PIN: _____

Wi-Fi/Router Name: _____

Wi-Fi Password: _____

gethotwired.com

Account Login: _____

Password: _____