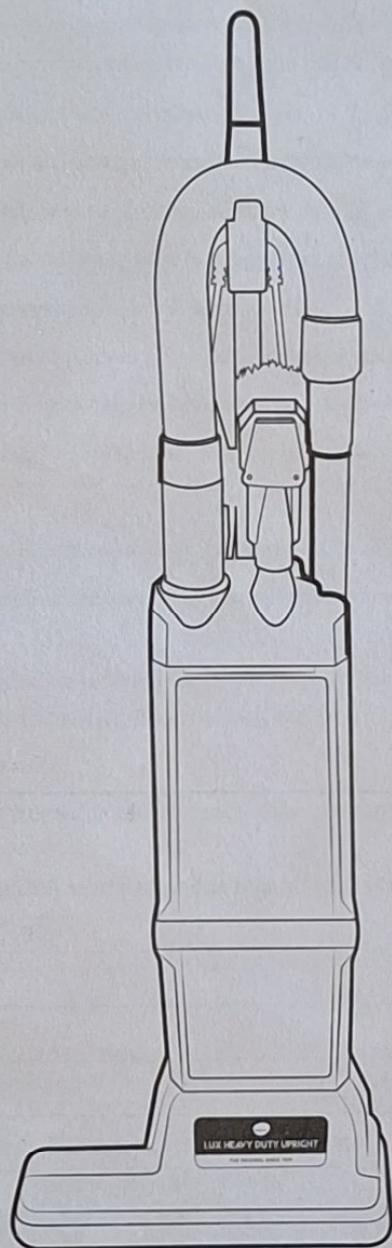




# LUX HEAVY DUTY UPRIGHT



UPRIGHT VACUUM CLEANER FOR  
HOUSEHOLD & COMMERCIAL USE

READ MANUAL CAREFULLY FOR PROPER USE AND OPERATION.

# GENERAL INFORMATION

Congratulations, your new Lux Heavy Duty Upright is designed to provide years of trouble-free, low maintenance operation. Be sure to read and follow all service procedures outlined in this owner's manual, and use only genuine Aerus replacement parts available from your Independent Distributor/Contractor.

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### FILL IN AND SAVE

Locate the serial number of your new Lux Heavy Duty Upright and write it here. Retain it for future reference.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Distributor \_\_\_\_\_

Distributor's Office Phone No. \_\_\_\_\_

Distributor's Office Address \_\_\_\_\_

**If you have any questions concerning this, or any Aerus product, contact your  
Independent Distributor/Contractor or Aerus Customer Service at 800.243.9078 (U.S.)  
or 800.668.0763 (CANADA).**

## IMPORTANT SAFETY INSTRUCTIONS



**CAUTION:** Read all instructions before using this vacuum cleaner



**WARNING:** When using an electrical appliance, basic precautions should always be followed, including those listed below to reduce the risk of fire, electric shock, or injury.

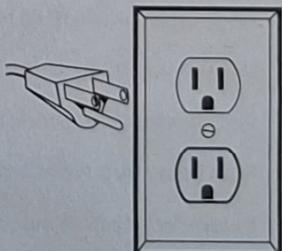
- Do not use outdoors or on wet surfaces
- Do not use with damaged cord or plug; if vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped in water, return it to a service center before using; this vacuum cleaner has no user serviceable parts
- Close supervision is necessary when any appliance is used by or near children
- Use only as described in this manual; use only manufacturer's recommended attachments
- Do not allow vacuum cleaner to be used as a toy or to run unattended at any time
- Keep hair, loose clothing, fingers, feet and all parts of body away from openings, rotating agitator and moving parts
- Do not operate cleaner in bare feet or when wearing open toe shoes or sandals
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes
- Avoid picking up hard, sharp objects with the cleaner; they may damage the cleaner and the bag
- Do not use without dust bag in place; shake bag frequently when picking up very fine materials such as powder
- Use extra care when cleaning stairs
- Do not put any object into openings; do not use with any opening blocked; keep free of dust, lint, hair, or anything that may reduce air flow
- Do not pull or carry by cord, use cord as a handle, close door on cord or pull cord around sharp edges or corners; do not run appliance over cord; keep cord away from heated surfaces
- Always disconnect cord from electrical outlet before servicing the cleaner; unplug cleaner when not in use; turn off all controls before unplugging; do not unplug by pulling the cord; to unplug, grasp the plug, not the cord
- Never handle plug or appliance with wet hands
- This machine is equipped with an automatic thermal protection device; if the motor gets too hot, the thermal device will open and automatically reset after the motor cools down

## GROUNDING INSTRUCTIONS



**WARNING:** To reduce risk of electrical shock, this appliance has a 3 wire grounded plug. This plug will fit in a 3 prong outlet only one way. If it does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

This appliance must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



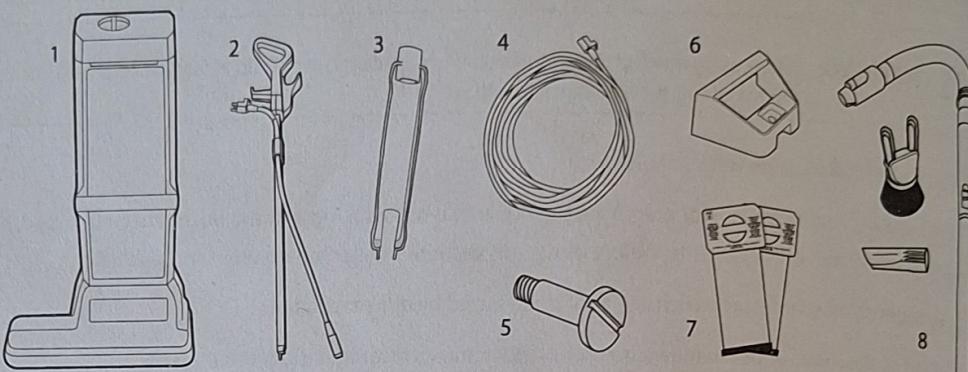
This appliance is for use on a nominal 120-volt circuit and has a grounding attachment plug that looks like the plug illustrated. Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adapter should be used with this appliance.

**SAVE THESE INSTRUCTIONS**

# VACUUM PARTS & ACCESSORIES

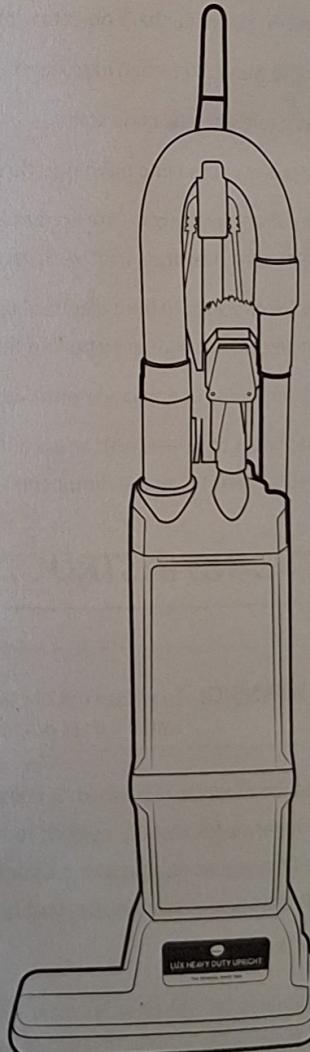
## BOX CONTENTS

1. Upright Cleaner Assembly
2. Handle Assembly
3. Power Cord Holder
4. 25 Ft. Power Cord
5. Handle Screw
6. Carry Handle
7. Replacement Filter Bags
8. Accessories



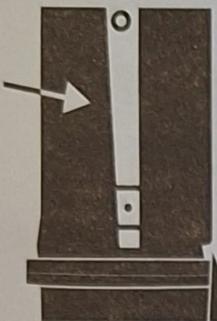
## FEATURES

- Two Motor Vacuum - Commercial Heavy Duty Super Powerful Suction Motor
- Geared Driven Powerful Brush Roll Motor
- New HEPA Filtration System with a push of a button, easily change Hepa filter as needed
- Long lasting geared drive belt
- 3-way switch turns on both motors or suction motor only
- Stretchable attachment hose; dependable screw-in fit so hose locks in without fail; hose stretches from 3 feet to 6 feet
- Built-in circuit breaker; automatic shut off of brushroll motor so you cannot damage motor
- L-shaped base; superior cleaning for those hard-to-reach places
- Self-adjusting head
- Quick change cord system; pigtail cord plugs into 25 ft. heavy duty extension cord; no more down time or costly repairs
- Large cord wraps; accommodates up to a 50 ft. cord
- Ergonomic handle grip
- Attachments include: Crevice Tool, Plastic Wand, Combo Dust Brush/Upholstery Tool
- Large capacity h-10 HEPA filter bags
- Unbelievable 90 lb of Water Lift (suction) at the end of the hose
- Re-Engineered Larger debris opening to stop dirt from clogging
- Extra Heavy Duty New Cord Mounting System
- Hi-tech fire retardant sound deadening gel for quiet use during daytime or night time cleaning
- 15 inch Cleaning Path

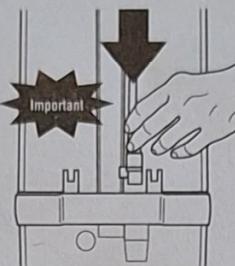


# ASSEMBLY

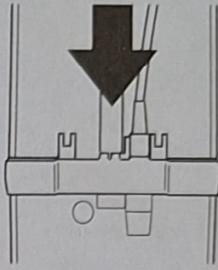
**IMPORTANT!** Plug MUST be assembled before handle is inserted.



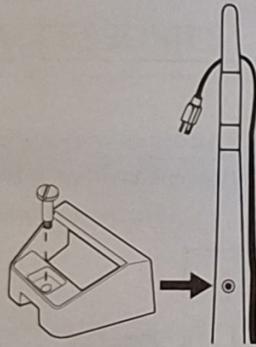
1. Take Handle Assembly and align to back of vacuum – make sure metal guide is aligned in handle receptacle.



2. Insert Power Cord until shoulder contacts receptacle edge.



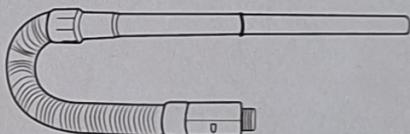
3. Press Handle Assembly into receptacle.



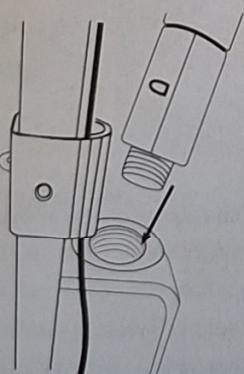
4. Push Handle Screw through Carry Handle and Handle Tube.



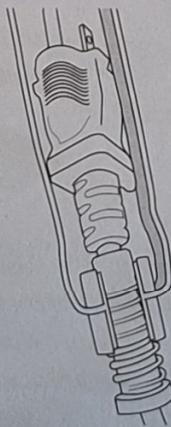
5. Align with hole in center of vacuum handle and push through into vacuum bag housing. Tighten screw with screwdriver until it is completely secured.



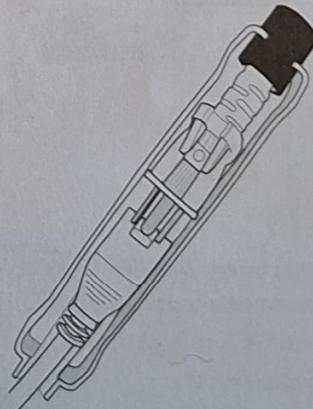
6. Attach plastic wand to hose by pushing plastic wand into open hose cuff. Push until hose cuff and raised ring on wand meet.



7. Attach hose to vacuum by screwing plastic machine end into bag housing.



8. Attach Power Cord Holder to the short end of the power cord attached to the vacuum handle and lock into place by turning until lines on cord show.



9. Plug the 25 ft. Power Cord into the shorter vacuum cord and snap into the Power Cord Holder to make secure.

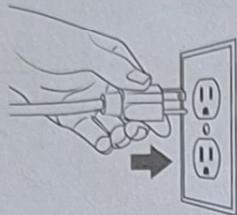
## CORD USE



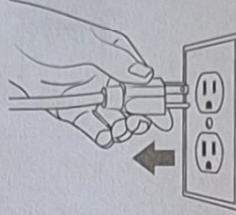
**WARNING:** To reduce risk of electrical shock, this appliance has a 3 wire grounded plug. This plug will fit in a 3 prong outlet only one way. If it does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.



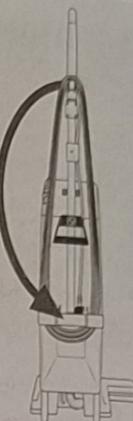
1. Unwind cord.



2. Connect plug to power outlet.



3. To disconnect, grasp plug firmly and gently remove from outlet.

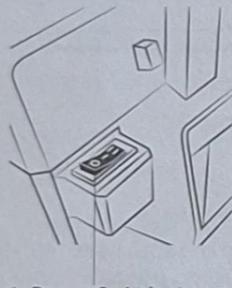


4. Rewind cord and attach plug to cord.

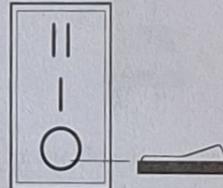
**NOTE:** DO NOT remove by pulling on cord.

## VACUUM CLEANER USE

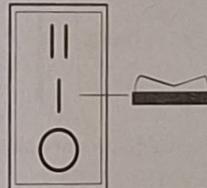
The Lux Heavy Duty Upright Vacuum is designed to be used on many types of carpets and bare floors. You can go from carpet to floors easily with the self-adjusting vacuum head.



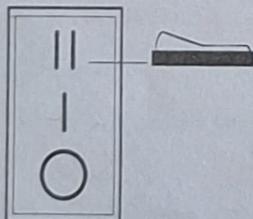
1. Power Switch - Located on the back of the unit. This power switch is a three-way switch.



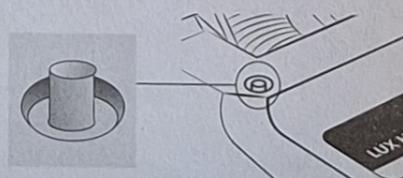
2. Off position.



3. Suction Mode Only - This selection is for using the vacuum attachments only.

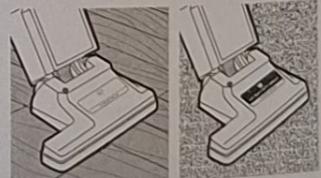


4. All Cleaning Mode - This selection runs both suction motor and brushroll motor. This selection is used for all cleaning of carpets and/or floors.



5. Reset switch - Located on top of the vacuum hood. If brushroll gets jammed from any type of debris, brushroll motor will automatically shut off. Simply unplug the unit and clean out the blockage.

Reconnect the vacuum to the power outlet and turn on the unit. Press the RED reset switch on top of the vacuum hood and the brushroll motor will restart.

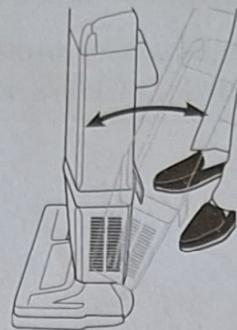


6. Self-Adjusting - Lux Heavy Duty Upright vacuum self adjusts to any floor or carpet. There are no knobs or levers to press or turn. Turn on vacuum and just push back and forth on any surface.

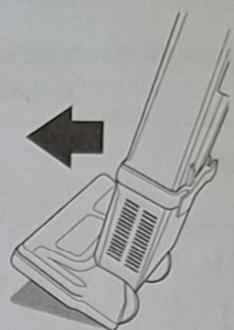
## VACUUM CLEANER USE (CONTINUED)



**7. Easy Cleaning** -The L-shaped base makes cleaning easy around tables and furniture. The handle goes all the way down so you can vacuum under beds and any small or tight areas where height restrictions are an issue.



**8. To unlock the Power Nozzle,** place foot on base and pull handle back.

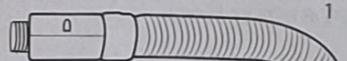


**9. To transport the vacuum,** tilt and roll with the Power Nozzle locked.

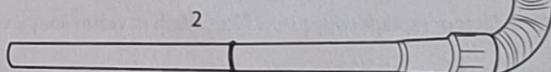
## ACCESSORIES

Pull the wand up and out of the bag housing of the vacuum. Attach the combo dust brush / Upholstery tool or crevice tool to the end of the wand. Support the vacuum with one hand while cleaning with the accessories. When finished, remove tools and replace wand into vacuum.

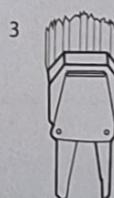
**1. Stretchable Hose** - Hose stretches from 3 ft. to 6 ft.



**2. Plastic Wand** - Used for hard to reach spaces such as ceilings, high areas, etc.



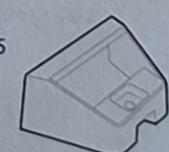
**3. Combo Dust Brush/ Upholstery Tool** - Used for furniture, shelves, table tops, lamps, chair rails, etc. Upholstery tool is used for draperies, cushions, sofas beds, etc.



**4. Crevice Tool** - Used for tight spaces, corners, vents, etc.



**5. Carry Handle** - The carry handle is used to support vacuum while transporting from location to location



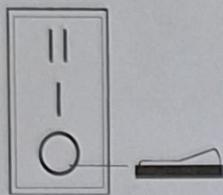
# CHANGING FILTERS



**CAUTION:**

- Make sure that vacuum is unplugged and in the OFF position
- Change filters frequently to keep your Lux Heavy Duty Upright Vacuum running at optimal efficiency

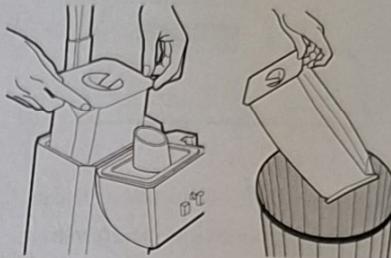
## FILTER BAG



1. Make sure that vacuum is unplugged and in the OFF position.



2. To open bag cover, press the release button on top of the bag cover and open cover,



3. Remove used filter bag from vacuum and discard. DO NOT Re-Use Bag.



4. Insert NEW filter into vacuum.



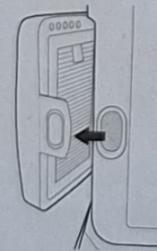
5. Close cover and snap into place.

**NOTE:** If no bag is put into the machine, the vacuum will not turn on. This saves the vacuum from unnecessary damage due to no bag filter in the unit

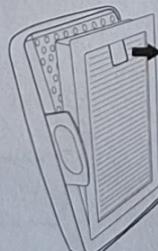
## MOTOR INTAKE FILTER

1. Remove filter bag and then lift motor intake filter from the bag housing.
2. Wash filter or replace with a new filter. Wash in warm soapy water, rinse and let air dry.
3. Replace filter and put in bag filter.
4. Close cover and snap into place.

## HEPA FILTER



1. Remove HEPA Filter by pushing in on the button to the right side of filter lightly on cover and pull away from unit.



2. Remove HEPA Filter by pulling out on tab.



3. Insert NEW Filter by pushing lightly on the filter until the Filter is set flush into Filter Cover with Tab facing out.



4. Replace Filter Cover by inserting tab on left side of Filter Cover into notch on housing. Insert the button on right side of housing until secure.

# MAINTENANCE

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**WARNING:** To avoid injury, keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Disconnect vacuum from electrical outlet before attempting to service it in any manner.

## CLEARING THE BRUSHROLL

1. Make sure vacuum is unplugged and in the OFF position
2. Obstructions such as carpet fibers, strings, hair, throw rugs etc., may shut off brush roll motor. Turn vacuum over where the underside of the unit is facing you. Pull out or cut away obstructions from the brushroll area. Stand vacuum back upright. Plug in unit and turn on switch. Press reset button on top of vacuum hood to restart brushroll motor.

## CLEARING THE HOSE AND WAND

1. Make sure vacuum is unplugged and in the OFF position
2. Remove hose with wand from vacuum by unscrewing the hose from the bag housing. Look into hose and wand for any obstruction. Shake or insert a broom handle to clear any visible debris. Replace hose and wand on vacuum.

## PICKING UP FINE POWDERS, SUBSTANCES, CARPET FRESH POWDERS, CAN CLOG THE FILTER BAG

1. Please remember to change bags often so that vacuum cleaner can operate at optimal efficiency.
2. THE INSTRUCTIONS GIVEN IN THIS BOOKLET SERVE AS A GUIDE TO ROUTINE MAINTENANCE. TO AVOID UNNECESSARY SERVICE CALLS, CHECK THE BAG, FILTER AND BRUSHROLLS OFTEN.

# TROUBLESHOOTING

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If the unit will not start when setting is in the ON position, check the following steps. If the unit does not start after going through the Troubleshooting steps, contact Customer Service at 800.243.9078 (U.S.) / 800.668.0763 (CANADA)

### Troubleshooting - What to look for

#### 1. TYPICAL APPLICATION PROBLEMS

- **Problem:** The unit is not plugged in  
**Solution:** Plug unit into a proper electrical outlet (see "Grounding Instructions," pg 3)
- **Problem:** Bag is missing or improperly installed  
**Solution:** Verify filter bag is present and properly installed, reseat filter bag if necessary
- **Problem:** No power in the outlet  
**Solution:** Verify that electrical outlet is working properly or locate an outlet with power

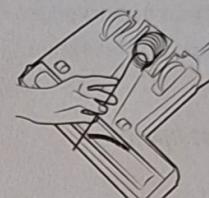
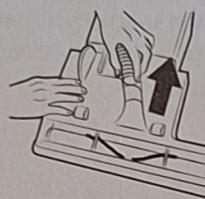
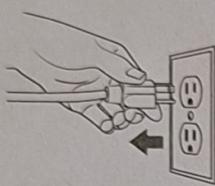
## TROUBLESHOOTING (CONTINUED)

### 2. POWER NOZZLE WILL NOT OPERATE

- Problem: Switch is not in correct position  
Solution: Place switch in "II" position
- Problem: Power Nozzle motor runs but brush does not turn  
Solution: The belt is broken; unplug the unit and call for service

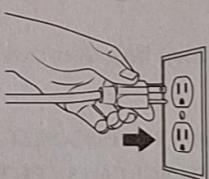
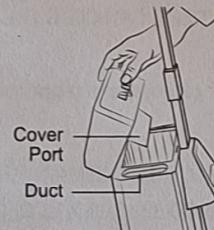
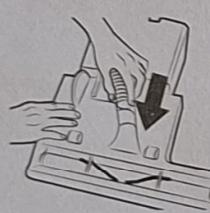
### 3. SUCTION PROBLEMS

- Problem: No pick up / Low suction Power, OR object is caught in Lower Duct Hose  
Solution: Unplug the unit, remove plastic Lower Duct Hose from Power Nozzle and remove obstruction from Lower Duct Hose



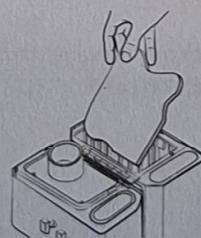
After removing obstruction from Power Nozzle assembly, reinstall lower duct hose; open bag cover, check to see if duct or cover port is clogged, then plug unit in and turn the power ON.

- Problem: Filter Bag is full  
Solution: Change Bag



- Problem: Motor Filter is clogged

Solution: Remove Bag and remove Motor Filter from housing (located below Bag); clean Motor Filter with warm water and soap, then allow to dry before reinstalling Filter and Bag



**NOTE:** Purchase of a new motor filter only necessary if torn.

**For more information contact Customer Service at 800.243.9078 (U.S.) / 800.668.0763 (CANADA)**

# LIMITED 2/1 YEAR WARRANTY

## WHAT IS COVERED BY THIS WARRANTY

Aerus warrants its products to the consumer, subject to the conditions below, against defects in workmanship or material, provided that the products are returned to an Aerus location within the following time periods:

- Lux Heavy Duty Upright vacuum is warranted for a 1 year period from date of purchase
- The motors and belt are warranted for a 2 year period from date of purchase

## HOW TO OBTAIN WARRANTY SERVICE

Upon contacting an Aerus location and returning the product to such office, at the customer's sole cost and expense, with proof of purchase showing the purchase date, within the above time periods, Aerus will repair or replace and return the product without charge and within a reasonable period of time, if its examination discloses any part to be defective in workmanship or material. If Aerus, in its discretion, is unable to repair the product after a reasonable number of attempts, Aerus will provide either a refund of the purchase price or a replacement unit, at Aerus's option.

## WHAT IS NOT COVERED BY THIS WARRANTY

Ordinary wear and tear, including the end of motor brush life in the vacuum motor, shall not be considered a defect in workmanship or material. These warranties do not apply for loss or damage caused by accident, fire, abuse, misuse, modification, misapplication, or by any repairs other than those provided by an authorized Aerus location. The warranty with respect to the motor and fan unit is null and void if it is damaged as a result of vacuuming damp or wet surfaces, or from dirt leakage through a filter bag other than a Aerus filter bag.

## EXCLUSION OF OTHER WARRANTIES AND CONDITIONS

EXCEPT AS PROVIDED HEREIN, AERUS MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

## LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES

AERUS SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESS OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenues and loss of the use of the products.

## MISSING SERIAL NUMBERS AND UNAUTHORIZED CHANNELS

If a valid serial number is missing from the product, the warranty will be voided. Aerus products are authorized for sale through Aerus representatives only. Warranties are voided if a product is purchased through unauthorized channels, this includes websites that are not authorized to use Aerus' trademarked names, images and logos as well as Internet auction sites (e.g. ebay and Craigslist). The only approved Internet presence for Aerus products is [www.aerushome.com](http://www.aerushome.com). To confirm warranty coverage prior to purchasing a product, contact Aerus at U.S.: 800.243.9078 and Canada: 800.668.0763 with the serial number located on the back of the unit.

## FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

## FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you.

If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal and enforceable in any jurisdiction where a similar determination has not been made.

This warranty is provided by:

Aerus LLC  
The Aberdeen Bldg.  
14841 Dallas Parkway, Suite 500  
Dallas, TX 75254

## SERVICE

Every effort is made to ensure that customers receive an up-to-date instruction manual on the use of our products; however, from time to time, modifications to our products may without notice make the information contained herein subject to alteration. For the latest information, please call customer service at 800.243.9078 (U.S.) or 800.668.0763 (Canada)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant of part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the Independent Contractor for help.

## FCC Declaration of Conformity

**Name:** Lux Heavy Duty Upright

**Model:** U165A

**Manufacturer:** Aerus LLC

This device complies with Part 15 of the FCC Rules.

## RESPONSIBLE PARTY

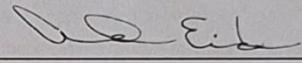
Aerus LLC

The Aberdeen Bldg.

14841 Dallas Parkway, Suite 500

Dallas, TX 75254

Ph: 800.243.9078

**Signature:** 

**Printed Name:** Andrew Eide

**Title:** Vice President of Product Development  
and Manufacturing

**Date:** 04/19/21



**For information regarding the use of this product please call Customer Service.**

**800.243.9078 (U.S.)**

**800.668.0763 (CANADA)**

**www.aerushome.com**