

MLD Clinic COVID-19 Health & Safety



Health Screens – One to two days before your session, we'll email you self-screen questions. At our door, you'll be screened again.



Masks – Non-medical masks are a must. Please bring your own, clean mask and arrive wearing it. Face shields without a mask are not permitted.



Contactless payment – Kindly pay by e-transfer to mldclinic@mldclinic.ca the day of your visit. Your receipt is emailed. Debit and credit payments aren't accepted. Cheques are accepted.



Waiting area closed – To ensure social distancing our waiting area is closed. Please arrive on time and wait in your car if you're early. Friends and family may not enter the clinic. Exceptions are made for those needing caregiver supports.



Hand washing – Please don't wear gloves. We have hand sanitizer and good old fashioned soap and water! You'll be asked to clean your hands upon arrival and after therapy.



Time and space – We take 30 minutes between each appointment to clean. This also eliminates the chance of overlap between clients. We treat no more than 5 people per day.



More cleaning – All high-touch areas, like door knobs, treatment zones and the washroom, are cleaned between each client. Increased cleaning protocols are completed at the end of each therapy day.



Revised hours – For now, we've reduced the number of evening slots and out calls to private homes are suspended. We continue to do our best to be flexible on a case-by-case basis, as circumstances allow.

