

Job Opening: Water Feature Maintenance Manager

Office Location: Greensburg, PA | Work Location: Greater Pittsburgh Area and surrounding counties | Part-Time to Full-Time Position

About Us:

At Aquatic Edge, we specialize in creating and maintaining beautiful, healthy, and thriving water features. From serene koi ponds to elaborate waterfalls, our passion is providing outstanding service and care to our clients and their aquatic environments. We are currently seeking an experienced and dependable **Water Feature Maintenance Manager** to join our team and take the lead in maintaining these unique landscapes.

Position Overview:

As the Water Feature Maintenance Manager, you will be the primary point of contact for our maintenance clients. You will be responsible for scheduling and performing maintenance visits, diagnosing and repairing leaks, conducting seasonal cleanouts, and ensuring the overall health of ponds, including care for fish and aquatic plants.

Key Responsibilities:

- Serve as the main liaison between the company and maintenance clients, providing excellent customer service.
- Schedule and coordinate regular maintenance visits and respond to service requests.
- Perform hands-on water feature maintenance, including:
 - Leak detection and repair
 - Full pond cleanouts
 - Pump and filtration maintenance
 - Water quality management
 - Fish and aquatic plant care
- Diagnose issues and recommend solutions for water clarity, fish health, or equipment failure.
- Maintain detailed records of visits, services performed, and customer preferences.
- Order products and materials as needed and keep inventory in stock.
- Assist staff during cleanouts and larger maintenance tasks.

Requirements:

- Minimum 2 years of experience in pond and water feature maintenance.

- Strong knowledge of koi and pond fish care, filtration systems, aquatic plants, and general pond biology.
- Proven experience with pond leak detection and water feature repair.
- Required skillset - must have knowledge and experience in:
 - Basic plumbing, basic electricity, basic landscaping and hardscaping, use of common hand tools and power tools
- Excellent organizational and communication skills.
- Comfortable working outdoors in a variety of conditions.
- Must be self-motivated, punctual, and capable of working independently.
- Valid driver's license and reliable transportation required.

Preferred Qualifications:

- Experience with customer relationship management (CRM) software.
- Supervisory or leadership experience.
- Background in landscaping, aquatics, and plumbing is a plus.

What We Offer:

- Competitive pay based on experience
- Health Insurance including Vision and Dental
- Flexible scheduling
- Company vehicle and tools provided for work-related tasks
- A supportive team that values quality work and customer satisfaction

If you're passionate about water features and enjoy working hands-on with beautiful landscapes and great clients, we'd love to hear from you.

How to Apply:

Please send your resume and a brief cover letter outlining your experience with pond maintenance and customer service to TWood@AquaticEdgeConsulting.com