

TERMS OF SALE

These Terms of Sale apply to all offers made by Photos to Designs. All orders placed by you and all agreements concluded between us in relation to the products and services offered on this website.

PLACING AN ORDER

ORDER FULFILLMENT & BILLING

To process your orders, we may provide our Business Partners with your Personal Information and payment information. We will limit the types of information shared to the minimum necessary to efficiently process your order, and these Business Partners will only use your information to process your order.

CHECKING ORDER STATUS

You can quickly check the status of a current order with your order number and email address (via account sign in, PayPal). As soon as your product ships, we'll send you a confirmation email that includes delivery expectations. A tracking number will also be provided if tracking is available for your order.

RETURN POLICY

If for any reason you are not completely satisfied with your purchase, you may return it within 30 days of receipt and receive a free replacement or a full refund for the price of the product with receipt. Shipping charges will not be refunded.

If you are looking to return your product(s), please refer to the back of your invoice for instructions on how to return your product(s). You may also contact PhotosToDesigns by email: customersupport@photostodesigns.com or by calling: (530) 723-0077.

SALES TAX

Items shipped to destinations in the state of California are subject to 7.50% tax. No sales tax is charged when purchasing gift certificates; however, purchases paid for with gift certificates may be subject to tax.

PRODUCT DESCRIPTIONS

Photos to Designs attempts to describe our products offered as accurately as possible. However, we do not warrant that product descriptions or other content of the website are 100% accurate, complete, reliable, current or error-free. If a product offered by us and purchased by you is not as described, your sole remedy is to return it in unused condition for a conforming replacement, refund or credit.

Some images will have small print at the bottom. This is copyright information and legally Photos to Designs is not authorized to remove the small font from the bottom of the image. This font is so small it occasionally does not show up when the image is viewed online.

ORDER TERMS, CONDITIONS AND CANCELLATIONS

PAYMENT

All prices and amounts shown on this Site are in U.S. Dollars (USD), unless otherwise noted. If a User submits a request on the Site to purchase printing products, mailing services, design services or other services, the User agrees that all charges, taxes and shipping/handling fees will automatically be charged to the credit card or paid by User with an approved payment method. We require each order to be fully paid, including shipping and handling fees, if applicable, before we complete an order. We will not start working on a print job until we receive the full payment.

Once a print job has been approved by customer and is already "In Production", no changes are allowed to the artwork files, job characteristics, or printing turnaround time. After a print job has been sent to production, the customer is responsible for paying the entire amount of that print job along with applicable taxes and shipping/handling fees, unless otherwise noted.

Notwithstanding the product prices shown on the website, we cannot confirm the price of an item until you order. Despite our best efforts, a small number of the items shown on the website may be mispriced as a result of price changes that are implemented at or about the time of your visit to the website. However, we do not charge your credit card until after your order has entered the shipping process. If an item's correct price is higher than our stated price, your sole recourse is cancellation of your order.

CREDIT / REFUND

We are committed to quality products and your satisfaction is very important to us. To return item(s) please pack them in the original tube or box and include the completed return instructions, which you will find on the back of your invoice, included with your order. Be sure to specify the reason for the return and what action you would like us to take: replacement or refund. We strongly encourage you to return your item via a track able method.

If a reprint is requested, and the product is found to be defective, Photos to Designs will reprint at no charge to the customer with the same production and delivery terms extending from the time of resolution. Samples and photos of the defective product may be requested prior to any action being taken.

If a print is found to be defective due to the fault of Photos to Designs, then you may contact Photos to Designs to request a reprint, an in-store credit, or refund. Photos to Designs must be contacted via e-mail at customersupport@photostodesigns.com or by phone at (530) 723-0077 within 30 days of receiving your order. *Shipping charges will not be refunded.*

Should product arrive defective Photos to Designs will offer compensation in form of reprint, store credit or refund. Photos to Designs may issue a Return Mailing Address (RMA) number so the defective product can be returned for a full refund, however, not responsible for added pick-up or service fees carrier. Photos to Designs, reserves the right to request samples or photos of the defective product before issuing a RMA. Orders that are returned without prior authorization will not be eligible for compensation. All authorized RMAs with in-store credits or refunds will go through a Quality Control check prior to the in-store credit or refund being issued. All defective merchandise must be returned if an RMA is required for an in-store credit or refund to be issued.