



HIPAA Compliant Voice and Video

GAN has partnered with Phone.com to offer a HIPAA Compliant communication solution for healthcare professionals.

Phone.com is the modern, work-from-anywhere solution for today's agile, mobile, and always-on healthcare practices.

Your healthcare practice needs to be connected, but also secure. Phone.com offers the ease and convenience of a cloud-based phone system along with the ability to protect the privacy and security of patient information.

Sign up and start making and receiving calls within minutes. Phone.com works with your mobile device, laptop, or IP-enabled desk phones.

The Phone.com solution includes advanced phone features you need to serve your patients effectively and professionally. Advanced call handling options enhance your image, and mobility features keep you connected with colleagues, patients, and partners whether you're in the office or on the go.

With Phone.com you get:

- ✓ **HIPAA and HITECH** compliant voice and video. All Phone.com phone plans are HIPAA compliant along with two Video Meetings Plans. Business Associate agreements are available.
- ✓ Communications that just works on any device. Phone.com can support physical phones as well as mobile devices and softphones.
- ✓ A modern feature set that includes conferencing, texting, sophisticated call management, and more.
- ✓ An automated text responder for HIPAA compliance. You can set up Phone.com to notify your patients that they should contact your office a different way to discuss medical information.
- ✓ Unparalleled support. The US-based bilingual support team is standing by 24/7 to help you succeed.

The Phone.com Experience



No more using a personal number for business.

Business phone numbers create a more professional impression and give you more control over patient relationships.



Enterprise features at a fraction of the cost.

Greetings, Automated Attendants, and Hold Music provides callers with a first-class experience, even if you are a one-person show.



No implementation headaches.

Start communicating immediately after choosing our inventory of over 20 million phone numbers. Use your mobile device, PC, or IP desk phone.

Features

All plans include:

- ✓ 24 x 7 support
- ✓ Audio conferencing
- ✓ Call handling rules
- ✓ Call screening
- ✓ Caller ID
- ✓ E911
- ✓ HD voice
- ✓ Menus
- ✓ Scheduled greetings
- ✓ Online administration
- ✓ Call blocking
- ✓ Call logs
- ✓ Call transfer
- ✓ Click-to-call
- ✓ Follow me
- ✓ Hold music
- ✓ Mobile Apps
- ✓ Voice tagging
- ✓ Address book
- ✓ Call forwarding
- ✓ Call notifications
- ✓ Call waiting
- ✓ Dial-by-name directory
- ✓ Greetings
- ✓ HIPAA compliant voice
- ✓ Number porting
- ✓ Fax from phone

About GAN

GAN is a Service Disabled Veteran Owned Small Business created for and dedicated to the advancement of innovative solutions for improved healthcare treatments, access and outcomes for our nation's veteran and active duty patient population.

