



Samaritan House Annual Report

Fiscal Year 2010-11

www.thesamaritanhouse.net

Report to Supporters

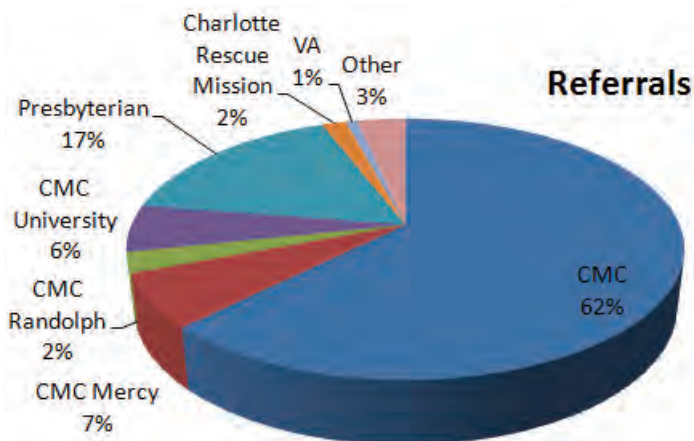
This year has been a banner year for Samaritan House. In addition to our normal operations we identified a new property in Charlotte which was much better suited to our needs than the old facility on Park Road. Although the old property served us well, it did not allow most people who required crutches, walkers and wheel chairs. It was also energy inefficient and cramped. After a lengthy search, the Board identified a property at 611 Fortune Street. It was a former Summit House and not only had about 1,000 more square feet of space, but is also on one level which would allow us to serve people using wheel chairs, walkers and crutches. It also had enough space to house 12 guests instead of 8.

After some negotiations, the Samaritan House Board decided to purchase the property. The Carolinas Healthcare Foundation and the Leon Levine Foundation then stepped in and pledged the \$225,000 purchase price over four years. Then the Dickson Foundation and the Philip L. Van Every Foundation provided \$15,000 toward upgrading the house in preparation to move in. Beginning in April the house was transformed. New floors were installed by Hall's Flooring. The heat and air conditioning systems were repaired and serviced by Morris Jenkins Heating and Air Conditioning, Plumbing was repaired and upgraded by All About The Pipes plumbing. Harris Communications wired the house for phones and internet. The Charlotte Dilworth South End Rotary then came in and repainted the entire house. One of the Rotarians even built a wall to divide one room. Final touches were added when the Carolinas Medical Center volunteers landscaped the facility, trimmed trees and marked the parking lot. It was a massive undertaking costing over \$40,000 to accomplish.

We moved in on June 14th. Our guests could not believe how much nicer the new facility is compared to the old and our volunteers are saying it is a joy to come to the new facility. Almost immediately our census increased, going from 160 bed days during the month of May to 260 in July. In August that number reached 332. In addition, our average number of guests went from 6 in May to 11 in August. Over 15 people have come to the new house who required wheel chairs, walkers or crutches. This clearly demonstrates the need in the community and how Samaritan House is able to meet that need.

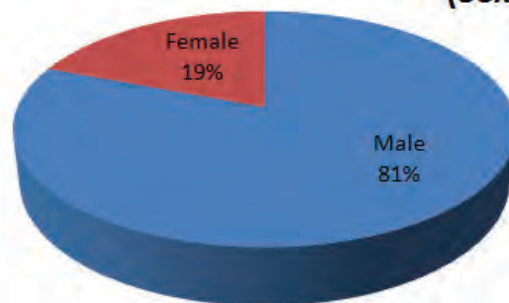
Despite all the efforts going into the purchase and upgrading of the new facility, Samaritan House has been able to complete the year achieving the goals it set out for our guests and to achieve most of our fundraising goals as well.

The following graphs show our progress.



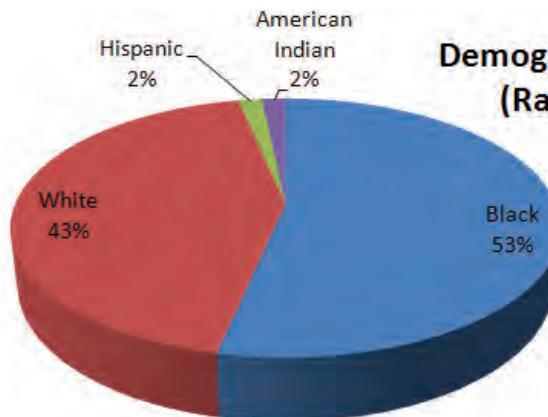
As you can see, our guests come from all over Mecklenburg County. Although most come from Carolinas Medical Center hospitals, we do receive referrals from Presbyterian Hospital, The Veterans Administration and the Charlotte Rescue Mission. Other admissions come from the C. W. Williams Health Center, Charlotte Eye, Ear Nose and Throat and Presbyterian Hospital, Matthews.

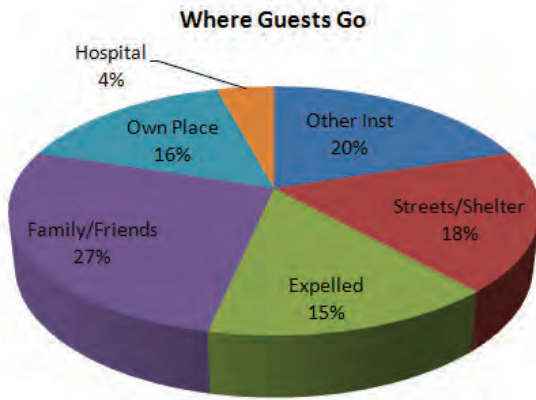
Demographics (Sex)



Our guests are predominantly men. However, over the past year our female population has declined from 24% to 19% last year. In addition, our racial make up has seen an increase of white guests by nearly 5%.

Demographics (Race)





This graph shows the greatest changes over the past year. While only 18% returned to the streets and shelters, the number returning to the hospital for the same illness or injury was reduced from 6% to 4%. The current economic situation is being felt as only 16% were able to move into their own place, down from 20% and other institutions dropped slightly. The biggest change was in the number of people expelled from Samaritan House. Usually this means the individual has walked off from the facility or from an appointment, has been abusive to staff or other guests or has been disruptive in some way. The number expelled last year jumped by 5%. This gives an indication that people are being referred with additional personality disorders or are unable to function in a group living situation.

Finances

Samaritan House was able to raise the funds for its operations and to make the purchase for the new house. The grants to purchase the facility will be paid over the next four years, so we took out a loan with the Self-Help Credit Union to finance the purchase and upgrading of the house. This meant we had to provide the up-front down payment and to cover the additional moving and restoration costs. As a result we drew down our reserves by over \$80,000 to make this needed change happen. We are confident that we will be able to raise the funds to restore this buffer set aside for difficult times. We working to rebuild at least a 6-month buffer for the organization.

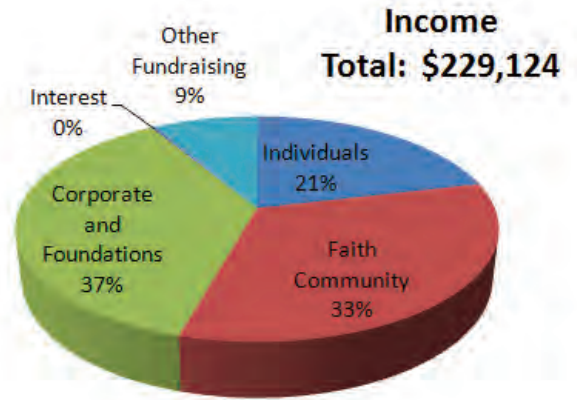
The Samaritan House Board

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Secretary - Mary Fluke, DVM
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Margaret Harrison

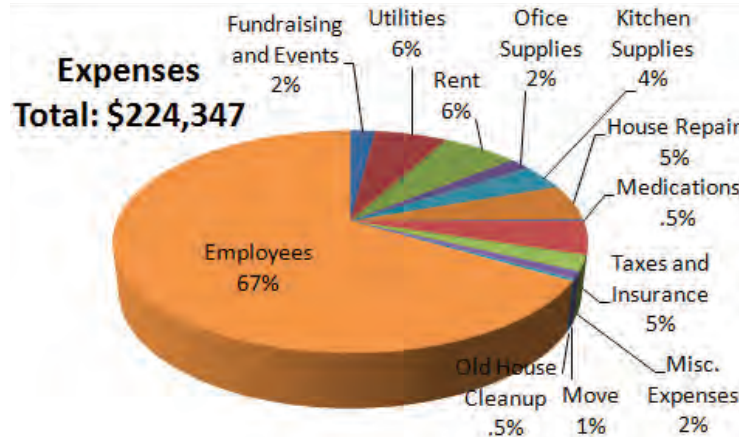
Bette Jacobs
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Sharon Roberts
Logan Smith
Kay Starnes

Our Mission:

To provide short term recuperative care for homeless men and women following a hospital or emergency room stay.



Last year funding from our fundraisers increased dramatically. At the same time the number of donors also increased. Our goal is to slowly increase individual donors until 50% of our funding comes from individuals and reduce our dependence on foundations.



On the expense side, our largest expenses are for employees. Samaritan House has four staff members and all four are providing direct care for our guests. A staff member is at the facility all day, every day. Yet, the overall expenses for running Samaritan House are low. Changes for the 2011-12 fiscal year center on the changes the new facility will bring. We hope to see some reduction in our utility bills because of the energy efficiency of the new house, and additional efficiencies due to the larger average number of guests. We will also change from paying rent to making a house payment. Our current reserves are \$13,419.

Remembering 2010 - 2011



A special thanks to everyone who made this our best year ever!

Find more at www.thesamaritanhouse.net,
or on our Facebook page, [samaritanhouse nc](https://www.facebook.com/samaritanhouse.nc)



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The Samaritan House Staff

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Executive Director

Priscilla Brown
Al Platt
Creola Sanders

**Plus over 170 dedicated volunteers
throughout the Charlotte area.**

Special Thanks to our Individual Donors

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Notice to our donors:

All donations to Samaritan House are used entirely for its stated

mission to provide short term recuperative care for homeless men and women after a hospital or emergency room stay.

All information gathered about our donors remains at Samaritan House. We do not share our lists with any individual or organization.