



# Samaritan House Annual Report

Fiscal Year 2011-12

[www.thesamaritanhouse.org](http://www.thesamaritanhouse.org)

## Report to Supporters

The first year in our new home surpassed all our expectations. In previous years we provided up to 2,000 bed days of care in a year. Last year, that number jumped to over 3,500! In addition, we were able to serve 44 people requiring wheelchairs, crutches or walkers. This is nearly double our original estimates. Both of these figures clearly demonstrate the need for the services we provide in the community.

The following graphs show not only who we serve but also where they came from and where they went. Once again, Samaritan House has been able to maintain its outcomes while serving a much larger population of people. We are proud of the fact that only 7 percent of our guests return to the hospital for the same illness or injury. This is far below hospital estimates of more than 70 percent before we opened our doors. We are also proud that 80 percent of our guests are able to obtain transitional or permanent housing when they leave Samaritan House. Although many were able to move back in with family or friends, 19 percent of those completing the program have been able to move into their own place. In addition, 93 percent of our guests have been able to obtain additional services and benefits while at Samaritan House. This means that despite their illness, they have been able to improve their lives and future prospects while here.

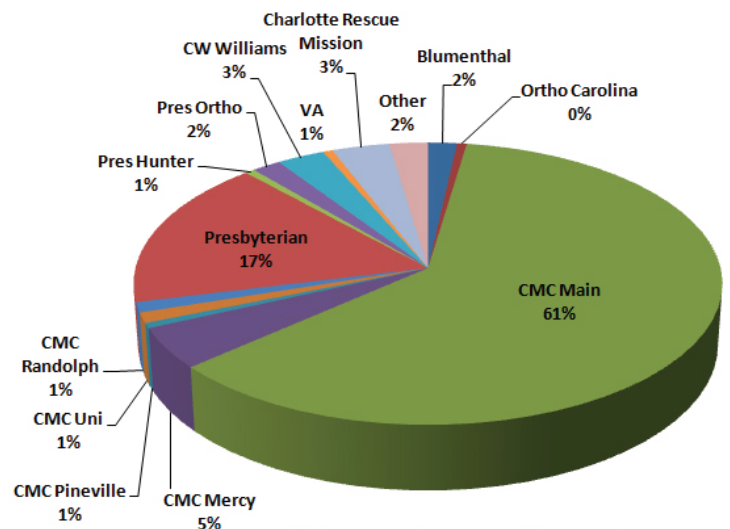
With the homeless population in Mecklenburg County growing, we are noticing a change in the people we are serving. More of them are chronically homeless. These are people who have lived years on the streets and in the shelters. As such, they have not been able to live a healthy lifestyle or get proper nutrition. The results are failing health. The people we are seeing are much sicker than before. Last year, cancer, pulmonary issues, heart disease and renal disorders jumped by over 30 percent. Surgeries of all kinds rose even more by 38 percent. This is over all previous years combined! Despite this, when given the chance to properly recuperate and eat well, nearly everyone was able to recover and move on - with most finally getting off the streets.

Samaritan House is getting additional recognition for its efforts. The Carolinas Healthcare System singled out Samaritan House last year as the only social service agency in Mecklenburg County which assists hospitals and patients with their managed care plan. In a recent study by a student at Queens University, results showed that Samaritan House saved \$35,836,000 (in hospital costs) in 2011, showing a significant financial savings to Mecklenburg County from the use of Samaritan House for its homeless population. Because of this, two organizations, one in Wilmington, NC, and one in

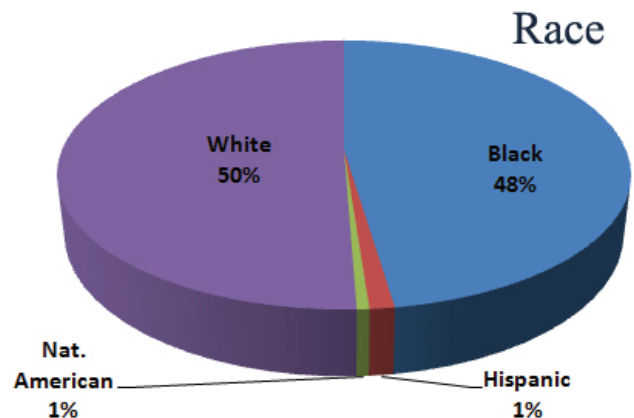
Boulder, CO, are working to duplicate Samaritan House and its programs in their community. What better way to compliment all that Samaritan House and its supporters have been able to accomplish!

Last year we had some challenges to provide the additional care and to build back our resources after our move and the remodeling of the new house. Expenses for utilities, maintenance, food and other needs were estimated and the actual costs proved to be higher than anticipated. Yet, because of the support of our donors we have been able to meet all these needs and rebuild our reserves. Our plan is to continue to build up our reserves until we have a minimum of 6 months of operating funds on hand in case of a downturn in the economy or other circumstances. At the same time we will continue to provide the highest quality care for each of our guests, helping them not only get well, but to build their own future. Thank you for your support!

## Demographics for 2011/12

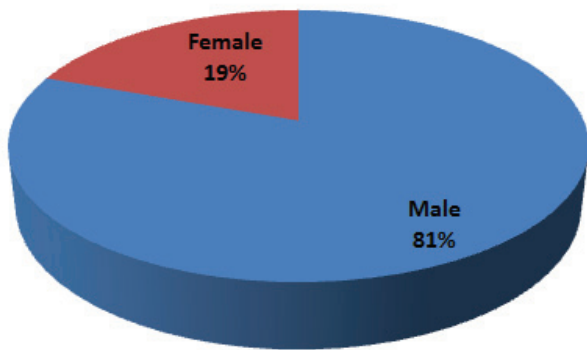


Where Guests Came From

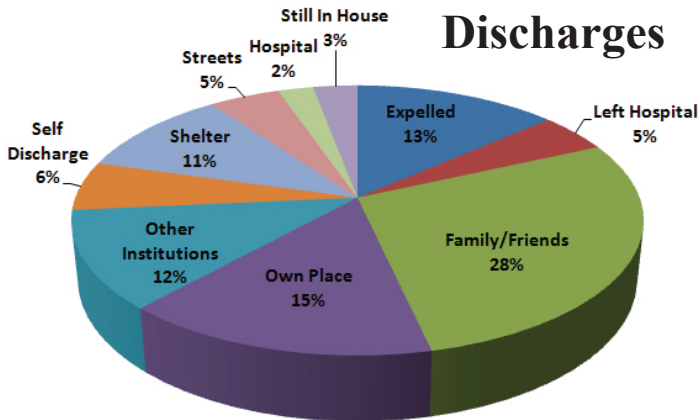


Race

## Gender



## Discharges



# Finances

Last year our income increased, largely due to grants of \$40,000 from the Sisters of Mercy of North Carolina Foundation, and \$25,000 from the Merancas Foundation. Our Faith Community donations also increased to help us get through our first year in the new home. As a result, we have been able to build up two months of operating funds as a reserve against unforeseen problems. This increase in funding helped offset additional expenses, particularly in the house maintenance area where needs arose as we “broke in” our new facility. One of those needs was a new heating and air conditioning unit which chose to quit in the middle of winter. Yet the first year allowed us to correct small problems and get our house in much better shape. Our budget last year was \$262,700 and our actual expenses were \$277,005. This includes the \$50,000 ongoing grant to purchase the house.

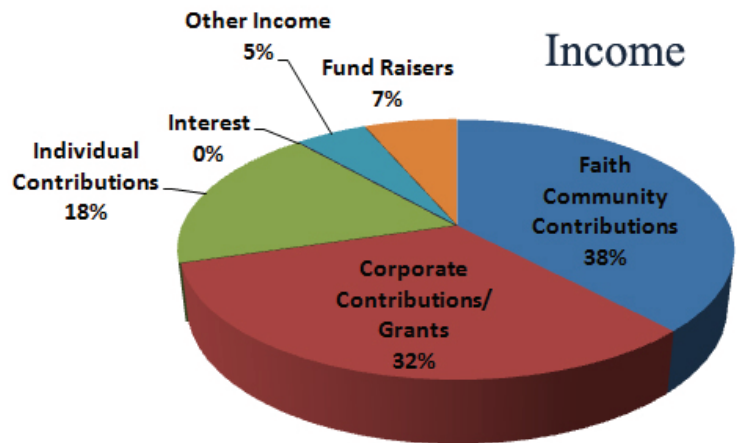
While we are making house payments on the new facility, we are still receiving annual grants from the Carolinas Healthcare Foundation and the Leon Levine Foundation towards our mortgage. Their combined \$50,000 payment this year has already reduced our mortgage to less than \$100,000 and it should be paid off in less than two years.

Our budget for 2013 is \$287,000. We are providing care for less than \$80 per guest, per day. With the help of our supporters Samaritan House will continue to meet the challenges of homeless healthcare in our community. We ask for your help to build back our reserves while providing the best of care for our guests. Your help is greatly appreciated.

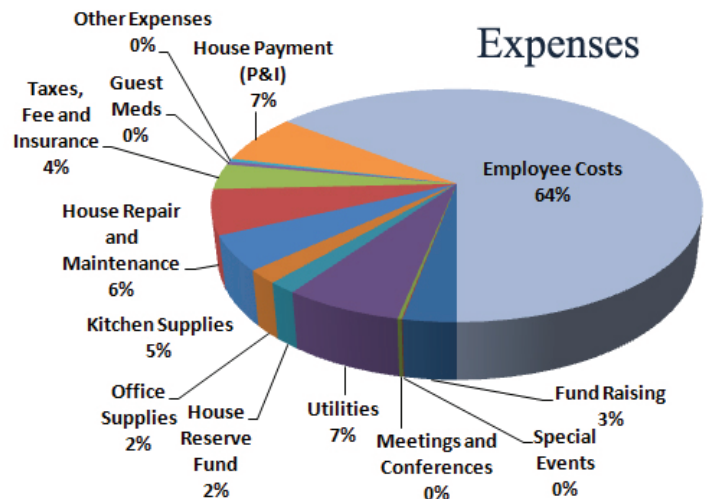
*Note: All donations to Samaritan House are used entirely for its stated mission to provide short term recuperative care for homeless men and women after a hospital or emergency room stay.*

*All information gathered about our donors remains at Samaritan House. We do not share our lists with any individual or organization.*

## Income



## Expenses



## The Samaritan House Board

**President - John Barringer**  
**Vice President - Helen Krewson**  
**Treasurer - Gene Schlaman**  
**Secretary - Mary Fluke, DVM**  
**Brent Blizewski**  
**Valarie Cary**  
**Carol Lillard**  
**Sharon Roberts**  
**Kay Starnes**

**Gene White**  
**Rod Wilkes**  
**Ruth Woodend**

### Staff:

**Brad Goforth, Executive Director**  
**Priscilla Brown, Gregg Chapman, Creola Sanders**  
**Plus all our volunteers!**

### Our Mission:

**To provide short term recuperative care for homeless men and women following a hospital or emergency room stay.**