



Queen's Guide award mentor volunteer role information

Why Girlguiding?

Join our 100,000 amazing volunteers and supporters who are already making a huge difference to nearly half a million girls and young women.

This role is your chance to play a key part in supporting members aged 16-30 to do their Queen's Guide award (QGA) – the highest award in Girlguiding.

Why do we love this role?

This truly is a feel-good role. As QGA mentor you'll support young women as they take on this challenging award.

Some of what you'll do:

- Support candidates to understand how to achieve each section of the QGA.
- Discuss and advise on how candidates can challenge themselves.
- Have at least 6 points of contact with candidates throughout their award – this could be via email, phone, virtual meeting or face-to-face meeting.
- Approve assessors for each element – suggested by you or the candidate.
- If you're mentoring more than 1 candidate, make sure your advice is tailored to each candidate's needs.
- Use and refer to the QGA guidance for mentors and coordinators.
- Communicate with your county QGA coordinator when needed, to update them on candidates' progress and changes to award plans.

If it's your first time as a mentor, check out the [information for mentors](#) on our website.

What training and support do you get?

- You'll work with your county coordinator, who will support you.
- You'll be able to go to meetings and events to share information and best practice.
- We have a clear complaints procedure and support to help sort out problems or disagreements.

What skills do you need?

- An open and approachable manner
- To be reliable and trustworthy
- Commitment to your ongoing personal development
- Excellent communication skills
- A desire to motivate and inspire girls, young women and adult volunteers from a broad range of backgrounds

Skills you'll develop:

- An understanding of how to support QGA candidates
- Promoting youth awards to others locally
- Working knowledge of the QGA programme
- Communication and team working skills, thanks to working with other volunteers in the QGA network

Quick requirement check:

Disclosure check: no

A Safe Space level: 1-3

Attends meetings: no

We're keen to hear from volunteers of all backgrounds, abilities, races, sexual orientations, socio-economic backgrounds, and of all faiths and none. We're flexible, and volunteering can be arranged to fit around a busy lifestyle. Girlguiding is committed to making reasonable adjustments to support disabled volunteers so they have access to the same opportunities and experiences as non-disabled volunteers.

Please note this is a volunteer role and does not form part of any contract of employment.



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