

 Volunteer becomes a Leader

Volunteer makes her Promise while completing the ALQ

Volunteer attends a meeting or events but doesn't feel included

Volunteer is allocated a buddy who she can contact for advice

Volunteer's criminal record checks are processed

Volunteer enjoys experience as helper

Volunteer takes up the Leadership Qualification

Volunteer is allocated a mentor who supports her to complete ALQ

Volunteer takes up opportunity as a Unit Helper

Volunteer doesn't enjoy their visit and has said they will be in contact but hasn't

Volunteer is given a breakdown of the activities at the unit and different roles

Volunteer feels out of her depth and a bit lost about what to do at the unit visit

A New Volunteer's Journey in Guiding

Commissioner puts volunteer in contact with a Unit Leader

Unit Leader is hard to get hold of, volunteers calls her numerous times

Unit Leader calls volunteer within a week and is delighted

Volunteer makes a visit to a unit

Commissioner arranges meeting in person or over phone to explore their options

Commissioner welcomes and thanks volunteer for choosing Girlguiding

Commissioner sounds hesitant, is unsure which units have space

Receives contact within 21 days from a local Commissioner

Start

Sees an advert about volunteering at Girlguiding

Visits Girlguiding's website

Fills in their details on the online form

Information sits in enquiries for over three months with no contact