

## Which one is a Waste of Motion?



Two famous Filipino homegrown restaurants have their usual table cleaners, as a standard industry practice. The moment a messy table is vacated by customers, busboys and/or waiters must readily clean and set a clean one for the next customer. Which restaurant can respond faster?

**“MOTION”** (or unnecessary movement of hands, walking, reaching for a tool, etc.) is one of the eight wastes or non-value adding activities in any work process. It is one reason that contributes to other invisible wastes like waiting of customers, defective service, over-processing, among others. That’s why Kaizen and Lean practitioners are very keen in eliminating “Motion” to serve the best interest of the customer or the next process. Using this exercise as an example, what are the “Motion” activities that may be considered as costly and unnecessary in the eyes of a person with an educated eye against wasteful practices? How are you going to eliminate them?

*Contact Rey Elbo at [reyelbo.consulting](http://reyelbo.consulting) if you think you got the right answer. You must be able to prove your solution using only low-cost approach, within the context of a Kaizen Blitz program.*

