



Dent & Ding

- Paintless dent repair from minor dents and dings
- Coverage from hail damage
- Protects your vehicle from shopping carts, car doors, and/or infant strollers



Roadside Assistance

- Towing assistance up to 25 miles
- Flat tire assistance
- Fuel, oil, fluid and water delivery service
- Lockout assistance
- Battery assistance



Windshield Protection

- Repairs or replaces chips and cracks caused by road hazards and debris
- Covers OEM glass in the event replacement is needed
- No insurance claim needed and saves you money by avoiding a full windshield replacement



Key Replacement

In the event your key/remote is lost, stolen or becomes inoperable, we will pay to replace it up to \$800/year.



Automotive Service Programs



Administered by Auto Knight Motor Club, Inc.
10151 Deerwood Park Blvd, Bldg. 100, Ste. 500
Jacksonville, FL 32256
844.870.4881
fortegra.com

For claims:
Call: (844)241-5518

This brochure is intended as a general outline of vehicle coverage. The Dealer Loyalty Protection branded product name is underwritten and administered by subsidiaries of Fortegra Financial Corporation. Fortegra® is the marketing name for the warranty operations of Fortegra Financial Corporation. For more information on coverage, terms, limitations, and responsibilities, please refer to your service contract. State regulations may apply.

Vehicle Service Contracts

Silver Plus Protection

Covers all parts inside attached to the engine, all parts inside the transmission, and all parts inside or attached to the transfer case, differential or axle housings.

Available only if surcharge has been paid and the option box has been marked on the application page:

- Oversized and undersized tires
- Hybrid electric propulsion system
- Lift kit

Gold Protection Plus

Covers normal brake system wear, maintenance, and friction. Items such as brake pads, drums, rotors, and shoes are excluded. Included systems:

- Front suspension
- Steering system
- Charging system
- Starting system
- Ignition system
- Air conditioning
- Fuel system
- Anti-lock brakes
- Cooling system

Platinum Plus Protection

Covers any vehicle breakdown, except for items listed in the exclusions section. Exclusions include, but are not limited to:

Scheduled maintenance and normal wear items such as brake pads and shoes, clutch, spark plugs, tires, and wiper blades. Filters, lubricants, coolants, and refrigerants are covered only if replacement is required in connection with a breakdown.

Any equipment not installed by the manufacturer; noises, water leaks, rust damage, and all glass. In addition to excluded parts, all plans have certain excluded types of loss. For example: pre-existing conditions, collision-related damage, aftermarket modifications not approved by the OEM, and breakdowns due to improper maintenance. Additional Platinum Plus coverage includes luxury and high-tech systems, belts and hoses, and seals and gaskets.

High Mileage

Powertrain Plus

Includes the transmission group, engine group, drive axle system, cooling, electrical, and hybrid electrical vehicle package.

Premium

Includes powertrain plus and:

- Brake and anti-lock brake system
- Front suspension group
- Steering and electrical group
- Cooling system and air conditioning group
- Fuel group
- Comprehensive package which includes multiple system components

Ultimate

Drive with confidence beyond your factory warranty.

Covers any vehicle breakdown, except for items listed in the exclusions section. Excluded items include, but are not limited to:

Scheduled maintenance and normal wear items such as brake pads and shoes, clutch, spark plugs, tires, and wiper blades. Filters, lubricants, coolants, and refrigerants are covered only if replacement is required in connection with a breakdown.

Any equipment not installed by the manufacturer; noises, water leaks, rust damage, and all glass. In addition to excluded parts, all plans have certain excluded types of loss. For example: pre-existing conditions, collision-related damage, aftermarket modifications not approved by the OEM, and breakdowns due to improper maintenance.

Additional Ultimate coverage includes:

Luxury and high-tech systems, advanced vehicle technology systems including navigation, keyless entry, electronic driver information displays, perimeter warnings, and onboard communication. Belts and hoses are included with new Ultimate coverage only.

Driver Protection Plus

\$1500 Excess Wear & Tear Coverage

- Applies when you are turning in your lease
- Protects bald tires, scratches, dents and dings, missing items, and minor damage at lease end

24/7 Emergency Roadside Assistance

- Towing assistance up to 25 miles
- Flat tire, battery, and lockout assistance
- Fuel, oil, fluid, and water delivery service

Windshield Repair (limited in some stages)

- Repair chips and cracks caused by road debris
- Professional repair process restores appearance of your windshield
- No insurance needed – saves you money by avoiding a full windshield replacement

Tire & Wheel Protection

- Tire repair or replacement includes curb and sidewall damage
- Optional chrome coverage available
- Wheel and rim repair or replacement including cosmetic coverage
- Includes mounting, balancing, valve stems, disposal fees and labor

Paintless Dent Repair (PDR)

- Helps keep your vehicle looking like new
- Permanent repair of minor dents
- No sanding, bonding, or repainting required

Key/Remote Replacement

In the event your key/remote is lost, stolen or becomes inoperable, we will pay to replace it up to \$800/year.

Three levels of protection

- **Tire Protection Plus** includes: Roadside, Windshield Repair, Tire/Wheel, Paintless Dent Repair
- **Complete Protection Plus** includes: Roadside, Windshield Repair, Tire/Wheel, Paintless Dent Repair, Key/Remote
- **Lease Protection Plus** includes: Excess Wear & Tear, Tire/Wheel, Key/Remote, Roadside

Standalone Tire and Wheel

Superior protection and professional on-call customer service without the wait. At DLP we'll be there when you need us most.

Protect yourself from everyday bumps in the road with DLP Tire and Wheel Protection

Protection for the road ahead

- Tire repair or replacement includes curb and sidewall damage
- Optional chrome and cosmetic coverage available
- Wheel and rim repair or replacement
- Includes mounting, balancing, valve stems, disposal fees, and labor

Cosmetic Coverage*

- Cosmetic alloy wheel repair
- Scrape, scratch, and curb rash repair
- Repairable rim restoration

Chrome Wheel Coverage*

- Unrepairable chrome wheels replaced with like kind and quality

*Cosmetic and chrome coverage are optional. Surcharges may apply.

Standalone Excess Wear and Tear Coverage

\$2500 and \$5000 Benefit Option

- Applies when you are turning in your lease
- Protects bald tires, scratches, dents and dings, missing items, and minor damage at lease end