

# METALTECH

14792 172<sup>ND</sup> DR SE MONROE, WA 98272

## Credit Application

Mail to: PO BOX 1300  
Monroe, WA 98272

Fax to: (360) 794-6427

Email to:  
accounting@metaltechfinish.com

Firm Name \_\_\_\_\_

Shipping Address \_\_\_\_\_

Bill to Address \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

☐ Taxable ☐ Non-Taxable ~ a copy of your Reseller Permit is required for businesses in WA state

Year business started \_\_\_\_\_ PO #'s required? Y/N

Requested Credit Limit Amount \$ \_\_\_\_\_

Requested Credit Terms \_\_\_\_\_

Credit References:

Name	Contact	Fax Number

Corporate Officers:

Name	Address	Title

Accounts Payable/Financial Officer \_\_\_\_\_

Direct Phone Number \_\_\_\_\_

May we send your invoices by fax or email? ☐ Yes ☐ No

If yes, Direct email or fax number \_\_\_\_\_

## Bank Reference

Bank Name:	Type of Account:
Address:	Phone #:
Contact:	Account #:

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## Credit Policy

1. An Environmental Surcharge of the current rate at the time of delivery will be added to all invoices, unless officially quoted otherwise in writing.
2. All invoices are due within 30 days from the date of the invoice. No other terms are accepted or granted unless approved in writing by a Metal Tech corporate officer.
3. Outstanding and unpaid invoices over 30 days are subject to a late payment charge of 1.5-% per month or portion thereof while your balance remains outstanding, with a minimum charge of \$1.50.
4. Accounts with aged invoices over 45 days or accounts over their credit limit will be placed on a C.O.D. basis at our option until all invoices are paid prior to any further deliveries.
5. Accounts over 90 days will be sent to a collection agency or will be otherwise subject to legal action.
6. In the event an account is not paid when due and legal action is taken, Customer agrees to reimburse Metal Tech for reasonable attorney's fees and any other costs associated with collecting delinquent payments including court costs and accrued interest.
7. Signature by the Customer or its authorized representative on the "Proof of Delivery Copy" (Packing Slip) is presumed to establish its acceptance of the terms and conditions set forth herein, without exception, and its agreement to comply with said terms.
8. These terms are subject to change from time to time at Metal Tech's sole discretion.

I have read and do accept the terms and conditions of sale as set forth on this application. I certify that the above information is true and correct to the best of my knowledge. I further acknowledge that I have accepted the Warranty Policy included with this application.

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Name and Title

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Signature and Date

**For accounts with requested credit limits over \$2500.00, a personal guarantee from an owner or corporate officer is required.**

I PERSONALLY GUARANTEE PAYMENT OF ALL CHARGES. THIS IS A CONTINUING GUARANTEE, AND SHALL CONTINUE SO LONG AS CREDIT IS EXTENDED TO THIS ACCOUNT.

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Name and Title

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Signature and Date

## METAL TECH WARRANTY AND RETURNS POLICY

1. **Warranty and Disclaimers.** Metal Tech hereby warrants that all services and material provided by Metal Tech will conform to the written specifications and requirements contained in the purchase order document provided by the Customer. THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY METAL TECH AND IS IN LIEU OF ALL OTHER WARRANTIES RELATING TO THE SERVICES PERFORMED OR MATERIALS USED BY METAL TECH, WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES AS TO WORKMANSHIP, SUITABILITY OF MATERIALS, MERCHANTABILITY, OR THAT THE SERVICES OR MATERIALS PROVIDED ARE FIT FOR, OR MAKE THE PRODUCT SUITABLE FOR, A PARTICULAR PURPOSE. NO WARRANTY IS PROVIDED FOR WORK DONE ON A BEST-EFFORT BASIS.
2. **No Other Liability.** METAL TECH SHALL NOT BE HELD LIABLE FOR ANY LOSS RESULTING FROM ANY NEGLIGENCE OR STRICT LIABILITY, OR ANY DIRECT, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING THEREFROM. IN ADDITION, METAL TECH SHALL NOT BE HELD LIABLE FOR ANY HARM RESULTING FROM APPLICATION OF THE WASHINGTON STATE PRODUCT LIABILITY ACT.
3. **Metal Tech Responsibility.** It is generally recognized that even after employing all the science known to us, our capable processors with years of training, there remains hazards in the electroplating and metal finishing fields. Therefore, to avoid misunderstandings, we are setting forth below conditions under which your material will be accepted by us prior to our processing. Whenever Metal Tech is given material with instructions as to treatment, our responsibility shall end with the carrying out of those instructions. In addition, type of material, tolerances, part count, and specifications for processing shall be declared in writing prior to our processing.
  - a. **Salvaged parts, prototype parts and experimental orders.** Metal Tech will not accept responsibility for damage to parts.
  - b. **Identification of part conditions.** Customer must identify all processes applied to part after the part was machined and before presentation to Metal Tech. Sandblasting, tumbling, and profile put on a part or material before finishing WILL affect finish quality and appearance. Any procedure or process completed on the Customer part or material prior to finishing must be disclosed on Customer's purchase order prior to submitting to Metal Tech. We are not responsible for any unsatisfactory finish due to undisclosed prior processes.
  - c. **Close Tolerances.** Customer must identify close tolerances and strict specifications, such as Military Spec, that may be affected by the finish process on their purchase order. Metal Tech is not responsible for non-conformity of a close tolerance part after finishing such part, if the tolerance requirement is not disclosed by the Customer in advance of finishing.
  - d. **Part and Material Count.** Customer is responsible for providing an accurate count of parts supplied, whether delivered by Customer, sub-contractor of Customer, or by independent freight forwarder. Metal Tech is not responsible for inaccurate counts or short deliveries.
4. **Other Events Outside Our Control.** In the event that results of finishing operations are unsatisfactory due to material imperfections changes in grade of composition of materials, manufacturing and/or fabrications imperfections, failure of the Customer to maintain specifications of part prior to delivery to Metal Tech, usages for which the plating or other finishing operation was not reasonably designed, and similar variables over which we have no control the Customer shall be required to pay the contracted amount for the finishing operation performed.
5. **Acceptance.** Parts, materials, and pieces, as processed by us shall be presumed to be accepted as supplied and rendered unless Metal Tech is notified of non-conformity within five (5) business days after delivery of the order to the Customer. If we are not notified of discrepancies within 5 working days of your receipt of the same, the Customer shall be deemed to have accepted the parts as delivered. Rejected parts must be returned to us for inspection to determine whether Metal Tech will rework. Further processing or assembly of rejected parts or materials by the Customer or any other party shall constitute a waiver of any liability on our part.
6. **Limitation on Remedies.**
  - a. **Rework.** In the event Metal Tech has authorized a part as suitable for rework, then Metal Tech will rework it at its own expense provided the part is returned to Metal Tech within five (5) business days of such authorization.
  - b. **Replacement.** If Metal Tech determines that a part is not suitable for rework, the remedies available to our customer shall be limited to the Purchaser's cost.
    - i. "Purchaser's Cost" shall mean, with respect to a part manufactured by our customer, Direct Labor Expenses incurred in manufacturing the part, plus Direct Material Expenses incurred in manufacturing the part. "Direct Labor Expenses" shall include reasonable wages, payroll taxes and benefits paid by the customer, but shall not include indirect costs such as inspection, supervision, consumable supplies or depreciation, and in no event shall Direct Labor Expenses be deemed to include labor expenses to the extent such expenses, in the aggregate, exceed a rate greater than \$25.00 per hour. "Direct Material Expense" shall mean reasonable expenses paid by the customer for materials but shall not include such indirect expenses such as purchasing or freight.
  - c. **Best Efforts Processes.** Metal Tech offers Sulfuric Anodizing on a best-effort basis only, and because no warranty is provided with respect to this process, the customer shall have no remedy against Metal Tech if the results are not acceptable.
  - d. **Salvaged or experimental Parts.** Plating, surface treatment and inspection services provided by Metal Tech for the purpose of salvaging parts for use are provided on a best-effort basis, and because no warranty is provided with respect to such services, the customer shall have no remedy against Metal Tech if the results are not acceptable.
7. **Storage of Customer Furnished Parts.** Metal Tech shall not provide storage for Customer furnished parts either before a purchase order is received and the finishing is scheduled, or after Customer is notified that parts are finished. Customer is required to timely pick up or arrange for delivery of its completed parts or materials. In no event shall Metal Tech be responsible for loss of, or damage to, parts left at Metal Tech after Customer is notified that the finishing is completed.
8. **Third Parties.** This warranty is provided for the benefit of our customer only, and no third parties are beneficiaries to the rights and/or obligations included in this warranty.
9. **Other Limitations.** This writing is the final, complete, and exclusive expression of Metal Tech's warranty and remedies available to our customer.
10. **Waiver.** No waiver by Metal Tech of any of its rights set forth in this warranty shall be construed as waiving any subsequent assertion of such rights.