

# TERMS & CONDITIONS

## PLAY CENTRE AGREEMENT

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By entering and using **Funny Bunnies Play Centre** (“the Centre”), you (“the Customer”, including parents/guardians and participants) agree to be bound by these Terms and Conditions. This constitutes a legally binding agreement between the Customer and **Miss Kirsty Weston trading as Funny Bunnies Soft Play / Play Centre**.

This agreement applies for the duration of your time on the premises and terminates upon exit from the Centre.

### 1. Areas Covered by This Agreement

These Terms and Conditions apply to all areas within the Centre, including but not limited to:

- Soft Play Area
- Multi-Level Playground
- Games Room
- Sensory Room
- Bike Track
- Café / Takeaway Area
- Seating and party areas
- Entry, walkways, and shared facilities

### 2. General Entry & Supervision

- All children must be supervised at all times by a responsible adult (18+).
- Supervising adults must not be under the influence of alcohol or drugs.
- The Centre does not provide individual supervision of children.
- Entry may be refused or revoked if rules are not followed.

### 3. Customer Responsibility

- Customers use the Centre and all equipment at their own risk.
- The Customer accepts full responsibility for:
  - Any injury sustained during use of the facilities
  - Any damage caused to Centre property by themselves or children in their care
- The Customer agrees not to misuse, damage, or interfere with any equipment or facilities.
- Any damage caused may result in repair or replacement costs being charged.

### 4. Safety Rules (All Areas)

- No rough play, pushing, fighting, or unsafe behaviour.
- Suitable clothing must be worn at all times.
- Socks are required in all play areas.
- Shoes must be removed where signage indicates.
- Equipment must only be used for its intended purpose.
- Any injury must be reported to staff immediately.

### 5. Area-Specific Rules

#### 5.1. Soft Play Area

- Designed for younger children (age limits apply).
- No adults permitted on equipment (except where explicitly allowed).
- No food, drinks, or sharp objects permitted.

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### 5.2. Multi-Level Playground

- Slides must be used feet-first only.
- Climbing on external structures or barriers is prohibited.
- Follow all signage and capacity limits.

### 5.3. Games Room

- Equipment must be used respectfully and according to instructions.
- Any misuse resulting in damage will incur charges.

### 5.4. Sensory Room

- Designed for calm, low-stimulation use.
- Noise levels must be kept low.
- Equipment must not be removed from the room.

### 5.5. Bike Track

- Helmets are recommended where applicable.
- Bikes must be used in a safe and controlled manner.
- No collisions, racing, or reckless behaviour permitted.

### 5.6. Café / Takeaway Area

- Food and drinks must remain within designated areas.
- No food or drink is permitted in play areas.
- The Centre is not responsible for allergies; Customers must manage their own dietary requirements.

### 6. Prohibited Items & Behaviour

The following are strictly prohibited within the Centre:

- Shoes in designated play areas
- Food, drinks, or chewing gum in play zones
- Smoking or vaping
- Alcohol or drugs
- Pets (except registered service animals)
- Sharp objects (jewellery, belts, keychains, etc.)
- Face paint, glitter, confetti, party poppers, or staining substances
- Aggressive, unsafe, or inappropriate behaviour

Failure to comply may result in removal from the premises without refund.

### 7. Hygiene & Cleanliness

- Customers must ensure children are clean before using equipment.
- Nappies must be changed in designated areas only.
- Any spills or accidents must be reported immediately.

### 8. Injury & Incident Reporting

- All injuries must be reported to staff immediately.
- An incident report may be completed at the time of the event.
- The Centre is not responsible for injuries resulting from misuse or lack of supervision.

### 9. Liability & Indemnity

- To the fullest extent permitted by law, the Centre is not liable for:
  - Injury, loss, or damage sustained while using the facilities
  - Loss or theft of personal belongings

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- Customers acknowledge that play activities carry inherent risks.
- The Customer agrees to indemnify the Centre against any claims arising from misuse or failure to supervise.

### 10. Damage to Property

- Customers are responsible for any damage caused to equipment or facilities.
- Charges may apply for repair, cleaning, or replacement.
- This includes damage caused by prohibited items or misuse.

### 11. Entry Refusal & Removal

The Centre reserves the right to:

- Refuse entry
- Remove any person without refund
- Enforce all rules for safety and enjoyment of all guests

### 12. Privacy

- The Centre respects your privacy and complies with applicable Australian privacy laws.
- Any personal information collected will be used solely for operational and safety purposes.

### 13. Agreement

By entering the Centre, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_ Customer Signature: \_\_\_\_\_