

The Common at
Sinnott Farm
www.sinnottfarm.com
Homeowner's Association for:
Quail Run | Spice Bush | Arrowwood | Spring Hill | Timothy Lanes

## March 21, 2024

## **IMPORTANT NOTICE TO HOMEOWNERS:**

The Board of Directors received notice from Sentry Management on the afternoon of Tuesday, March 12, 2024 that, effective April 1, 2024, the East Hartford offices will be closing and Sentry will no longer be our management company. The email further states that arrangements have been made with Westford Real Estate Management in Vernon to serve as our management company for the duration of the contract.

Please be advised that the Board is working with both Sentry and Westford to ensure as smooth a transition as possible given the very short notice. We would also like you to know that we had no input in the choice of management company so vetting by us was not possible.

We anticipate many questions as well as a few "bumps in the road", however we will continue to keep the community informed as the transition proceeds. An introduction letter with important information (such as who the property manager will be, contact information, how to pay maintenance fees, etc.) has been requested from Westford and should arrive by USPS shortly. If homeowners have questions about their account, or wish to speak with someone, please call 860-282-7733, press 7 and someone from Sentry's community care team will pick up, or you can email <u>communitycare@sentrymgt.com</u>. Please also check the website regularly for additional information as it becomes available.

Respectfully, The Common at Sinnott Farm Board of Directors