

Good Afternoon.

I have a bad sore throat, so I need to submit my comments via email.

I am a member of the public, although I do own a business and have heard much criticism about NHS.

Our shelter is about the welfare of our animals. The public was kept in the dark, so NHS transparency is long overdue, and absolutely necessary. It's a relief that an advisory board exists, or I question that anything would change in what I hope is on an Emergency basis. And all information needs to be available to the public.

I've been an NHS donor for many years, and it took the October 2022 Cat Panleukopenia outbreak to see how inept the NHS director Hall was when he said on TV "we learned alot about vaccinations". I couldn't believe what I was hearing. Cats suffered and died, and no cats were taken in during the outbreak. And the head of NHS is 'learning' on the job. this should never have happened. I'm glad he resigned, but is he the fruit of a poison tree?

Drastic change is needed NOW, and take effect immediately. not next week, or when someone is available.

Good idea - to call back positive former employees that want to help, and maybe weed out some bad apples.

NHS is currently a stain on our shelter's past reputation, is one resignation enough? The NHS board had to suspect trouble with so many resignations of NHS Senior staff and 6 Veterinarians...

NHS has had problems for a couple years, and the NHS Board was complicit in the current situation.

The Director (Hall) should have been released much sooner, that job is not a 'trainee' position.

I agree that the NHS board needs new members with animal welfare experience.

I am trying to be positive on the NHS board member changes, but I remain skeptical for now as its yet to be seen if they accept the advice of others, or stagnate some more.

Most of the public thought NHS was the same as it always was, a safe and caring place for our community's animals.

NHS used to be the shining light of what other shelters could acheive - and now we're making the national news in a negative way. Bonney Brown was not only a trusted caretaker of our community's animals, she got things done.

when going in the shelter (in the past) you could see & feel a positive enviroment, dogs being walked, everyone, dogs and staff had a bounce in their step. Those days are gone. Bonney Brown is sorely missed, and needed more than ever.

I am happy that she is involved, why cant we bring her back ?

I have trust in WCRAS, they are doing the best they can. Director Shyanne Schull is a truly needed asset in this crisis.

She has great ideas and is in the trenches. The public wants our shelter back in the hands of professionals in animal care, and people that have a heart, and truly care about animals. we need help from people with experience and proven results, no more experiments or trainees.

New NHS Board President Ray Gonzalez promised 1,000% comittment, I hope he means it.

The public expects nothing less, with the situation we are now in.

The public has misconceptions because NHS has hidden things from us, and the animals have suffered at the hands of those entrusted with their care. All of them, Dogs, Cats, and small animals.

Foundation Grants in the millions will disappear if NHS doesnt perform, and put the ANIMALS FIRST.

That is their job. The shelter belongs to the people, not 12 people in a boardroom at NHS.

** These things are at the top of the my list & many people I have spoken to:

** unnecessary euthania - when did that start...?

** dogs drugged - most who probably dont actually need medication. And others sent to a new home with no tapered dose

** Dogs in kennels all day - with 10 minutes in a yard. I can't imagine the lonliness of these dogs.

** Basic care not provided. Sanitation not up to par. this is ridiculous

** Euthanasia decisions made by unqualified staff. This happened to me personally. I wanted to adopt a pit that I visited for for 5 days, he was a good dog. He was in a back cage, and I would sit there at the front of the kennel and talk to him - he attentively listened :) he hadn't bit anyone, but he didnt pass the "NHS" behavior test. (?) I pressed the issue, and left messages for callback, and never got one response from anyone at NHS.

When I went in to NHS to follow-up the next day, he was 'gone'.

Art W tried to help me, but a couple people made the choice on this dog life's, that didnt know much about him.

I've had Dobie's all my life, and my previous Pit/Lab mix 'Buddy' lived for 13 years (my parott would ride on his collar), I had no kids at home, and was willing to sign any waiver they wanted. I wasn't even given the courtesy of a phone call from anyone at

NHS. I was sad, as I spent a lot of time with "my" dog, and I saw who he really was. How many minutes did NHS spend with this dog? probably none.

** Community Cats - in the 90 day plan presented of returning them to their homes in the community... how long have these cats been at NHS? do they even still have a 'home' community anymore?

** NHS staffers not getting raises, while Senior level NHS staff raises were significant & not deserved.

The NHS shelter staff is the true heartbeat of NHS success. They connect with the animals, they 'see' what's going on & talk to potential adopters on the floor, and a positive attitude is a must. so is a love for animals. They deserve a raise, make it happen.

The toxic atmosphere at NHS took awhile to get this bad, and swift changes will be best. not wait around for NHS to 'do something'. And when a donor gives NHS money for the animals, it's supposed to be 'used' for the animals, and not anything else. I'll be waiting for the positive changes, and have a little faith.

Thank you for your time, and for caring about the animals.
you are greatly appreciated.

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