

Dear Mayor Schieve, Council woman Duerr, and NHS Board members,

First let me say Greg Hall is a nice person - just not cut out for the job of CEO of NHS.

This position should not be taken lightly, and requires someone with shelter and management experience - someone who knows animals and their needs; and someone who knows how to work with and train employees to do the jobs expected of them - someone with people and animal skills that is a professional package that may take some searching. This position is not a political, nor ego driven position.

Years ago the NHS had some major problems and Bonney Brown, Diane Blackenship, and Deneice Stevens came in and rehabilitated the shelters in Reno and Carson City.

We are lucky to have all three still in the area and willing to come, once again, to help us.

- ① We need to re-establish a cordial, working relationship with Animal Services and keep that going. Cheyanne seems to be doing a great job.
- ② When the board says they didn't know there was a problem - that is a huge problem because they have been receiving complaints from past employees and clients for quite some time! What part about many vets and upper management leaving, and new employees saying they have not been trained properly does the board not understand?? or observe.

I believe in term limits, and feel <sup>the</sup> board should have term limits (2) Be expected to tour the facility once a month - talking to vets and employees.

The board is suppose to over see the CEO - Do your job!!! Don't just pad your resume - put your egos aside, and do your job. If need be, fire the CEO before an enormous problem, like presently, happens!  
Do your Job!!

The board should be filled by people who can put their egos, needs, and wants aside for the sake of the animals. People who have some management, good sense and fund raising skills. Asking alot, but in the past we have been blessed with some amazing people.

These animals depend on us to do the right thing.

Too many people worked too hard to get the NHS up and running in a very efficient way - WHAT Happened?? Oversight, not only of the CEO, but the board, is needed. And an internal audit would be helpful.

In a perfect world, I would like to see NHS, Animal Services and SPCA all working together for the good of the animals. Thank you for your time, Kimberly Becker