

I was a Volunteer for over 6 years putting in more than 20 hours a week. I left when I saw horrible treatment of Volunteers that had been with NHS for 20+ years. Valid concerns about things happening in the clinic and the shelter went ignored and disrespected. I was also really unhappy with the responsibilities that brand new Volunteers were given. Some were making decisions on adoptions without proper training. I was not allowed to do an adoption event on my own until I had a few months of training. I saw people doing adoptions at off site venues that had NO clue what they were doing. Making a decision on who is adopting an animal is very important. Some adopters don't always have the best interest of the animal in mind. Due to low pay the employees that were in charge of training and oversight of the volunteers were leaving. It became a revolving door of employees. I also saw really caring and great employees leave because they weren't considered for a hiring within. So many people were lost because that was a practice that was used most of the time. I was noticing many outside hires had no experience for the position. Very frustrating and sad to see all of this happening and I had to stop volunteering.

Thanks for your attention,  
Diane Groth