

# YUGESHNI NAICKER

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## EDUCATION

### ○ Bachelor of Commerce – Current

UNISA

- Major 1: Business Management
- Major 2: Information Systems

### ○ Certified Associate in Project Management

PMI

- Certification: Active

### ○ Higher Certificate in Information Technology

PC Training and Business College

## SKILLS

### ○ Soft

- Leadership
- Collaboration
- Communication
- Time management
- Adaptability
- Problem solving
- Critical thinking
- Emotional intelligence
- Conflict resolution

### ○ Hard

- Project management methodologies (Agile, Waterfall, Scrum)
- Risk management
- Technical troubleshooting
- Data analysis and reporting
- Microsoft Office Suite (Excel, PowerPoint, Word)
- Scheduling and resource allocation tools (MS Project, Jira)

## REFERENCE

### Selby Khoza

Manager: Active Network

**Phone** +27 82 990 8283

## ABOUT ME

- Strategic and results-driven ICT professional with extensive experience leading cross-functional projects, implementing change across departments, and aligning service delivery with business objectives. Skilled in project governance, stakeholder engagement, and end-to-end solution delivery, from scoping to execution and measurement. Proven ability to support transformation initiatives, drive operational improvements, and collaborate effectively from operations teams to executive leadership.

## EXPERIENCE

### ○ Provisioning Manager

2020 – 2025

Dark Fibre Africa (Pty) Ltd

Seasoned in coordinating end-to-end service activation and delivery across diverse network environments, ensuring alignment with internal business units and strategic objectives. Skilled in building, maintaining, and analyzing service performance reports to proactively address delays and identify improvement opportunities. Proven ability to implement and sustain change across departments, with a focus on operational readiness and value-adding solutions. Collaborates effectively with cross-functional teams to ensure all service components are in place, while maintaining governance practices that support project and business continuity. Experienced in navigating complex change management landscapes and aligning provisioning outcomes with broader organizational goals.

### ○ Project Manager

2018 – 2019

Internet Solutions (NTT Group)

Proven ability to lead and deliver projects of varying scope and complexity, from conception through to post-implementation—while ensuring alignment with business strategy and sponsor objectives. Adept at facilitating cross-functional collaboration, from operational teams to EXCO, and ensuring project governance, risk mitigation, and change management protocols are embedded across streams. Skilled in driving strategic business initiatives by scoping, analyzing, implementing, sustaining, and measuring key deliverables. Familiar with guiding stakeholders through transformation cycles and organizational change curves while maintaining momentum and stakeholder alignment throughout the project lifecycle.

### ○ Product Manager

Internet Solutions (NTT Group)

2015 – 2017

Experienced in managing end-to-end product delivery, with a track record of aligning solutions to customer needs and strategic business value. Supported the implementation of key project management principles across product functions, ensuring documentation, operational readiness, and stakeholder alignment from scoping through to handover. Successfully collaborated with internal departments—including Operations and Top Management—to deliver value-adding, market-aligned products while maintaining strong project governance and continuous process improvement. Proficient in navigating product and organizational change, ensuring sustainability, measurement, and alignment with broader transformation objectives.