

QUALITY CLASSIC NEWS

“Like Dave” – Employee Highlights

Through character, work ethic, service, and overall goodness, these employees demonstrate the core values of excellence we strive to emulate in our Classic Foods Inc family that represent WENDY'S.

Each month, one employee from each district will be highlighted for exemplary service in the stores and throughout our community!



W Quality is our Recipe

W Do the Right Thing

W Treat People with Respect

W Profit Means Growth

W Give Something Back

CALEB EASTIN

“He is awesome and has worked for the company for several years; always going out of his way to help others. Consistently checking on others and ask how they are doing and make sure they are having a good day. He is a friend to all. He knows several customers by name and will make sure their orders are correct. Always has a story or joke to tell to help brighten others day.”

- GM, Cara H.



SHELBY SCHNOBRICH

“Shelby is always working towards making sure our customers have good experiences. He does his best to make sure we are serving the freshest food we can. He also provides great customer service.”

- Manager, Baylee L.



DEREK FORD

“He loves greeting our customers with a big smile and asking them how their day has been. If there are any customers at the window, he will keep it open and have a conversation with them, even in this frigid weather. If customers are having any issues, he will listen to what they have to say. Even if he can't fix the issue, he will do whatever he can to make sure they are heard.”

- GM, Andrew I.



Blackfoot & Chubbuck Community Night FAVORITES

5325 and 9649 Were A HUGE Success in Their First Ever Community Night Events held for IT Stoddard and Wilcox – Thank you!

CLASSIC FOODS INC.

Celebrating YOU!

Having You On Our Team Doesn't Just Make A Difference,
It Makes ALL The Difference!!!

Anniversaries:

Olivia Lofthouse
-1 Year, Rigby

Jose Vega
-1 Year, Blackfoot

Diego Guzman
-1 Year, Broadway

Chase Jansen
-1 Year, Broadway

Collin Smith
-1 Year, Rigby

Jeremiah Woodruff
-1 Year, Rigby

Gabriel Swindler
-1 Year, Broadway

Pamela Beagley
-1 Year, Preston

Joseph Davis
-1 Year, Rigby

Bailie Seward
-1 Year, Rigby

Ari Brasier
-1 Year, Rigby

Ashton Mathews
-1 Year, Chubbuck

Zion Hannon
-1 Year, Northgate

Aundrea Peterson
-1 Year, Rigby

Jayden Yung
-2 Year, Northgate

Nathan Yearsley
-3 Years, Broadway

Carsten Shanks
-4 Years, Broadway

Anthony Smith-Miles
-4 Years, Hitt Road

Alexis Zamora
-6 Years, Chubbuck

Lisa Hymas
-6 Years, Rexburg South

Katina Wright
-6 Years, Blackfoot

Trishna Goodsell
* -16 Years, Broadway

Birthdays:

Austin Yarbrough
3/16, Chubbuck

Corey Yarbrough
3/16, Chubbuck

Robert Pincock
3/16, Office

Ayden Santino
3/18, Pocatello

Heidi Orton
3/19, Blackfoot

Jessica Escobedo
3/21, Preston

Gavin Fry
3/22, Rigby

Pricila Paulino
3/23, Northgate

Triston Lane
3/23, Rigby

Morgan Bower
3/25, Rexburg South

Lianni Nims Langlois
3/25, Northgate

Hailey Ashment
3/25, Rigby

Jayden Yung
3/27, Northgate

Richard DeLuna
3/28, Pocatello

Sebastian Keller
3/28, Preston

Cayden Bailey
3/30, Broadway

Jeremiah Woodruff
4/3, Rigby

Shayla Standley
4/4, Northgate

Stacey Robinson
4/7, Blackfoot

Sidney Scheer
4/8, Northgate

Moroni Hsu
4/8, Rigby

Birthdays:

Jenny Velasquez
4/9, Blackfoot

Anthony Coeto
4/9, Northgate

Elizabeth Lancaster
4/9, Pocatello

Hailey Terrisse
4/10, Blackfoot

Andrew Waddell
4/10, Rigby

Wyatt Carlson
4/10, Blackfoot

Jonathan Blatnick
4/11, Blackfoot

Gia Gardener
4/11, Pocatello

Thurston Heinz
4/11, Chubbuck

Maria Sanchez
4/12, Hitt Road

Cole Hansen
4/12, Hitt Road

Heather Lowther
4/13, Blackfoot

Patti Mann
4/14, Pocatello

Natalie Andersen
4/14, Pocatello

Andrew Henderson
4/14, Rigby

Jonathan Wakly
4/15, Pocatello

Doing Things Dave's Way

Suggestive Sale? Q&A

What can you offer when a customer orders a salad?

- Would you like a drink with that?

What do you ask when the customer orders a combo?

- Would you like that to be large today?

What can you offer when a customer orders a breakfast sandwich?

- Would you like that in a combo?

Can you teach us more successful techniques from your experience? If, YES, click [HERE!](#)

Speed the Wendy's Way – Cleaning –



How are your workstations looking - clean, stocked, and overall rush-ready? This is one of the greatest contributing factors in helping us attain our Speed Goals. Our workstation preparations, cleanliness and organization must be one of our great priorities maintaining a regular emphasis.



NEW LIMITED TIME PRODUCTS!!!

Go Live - March 28!

Out with the whole fillet – in with the Diced Chicken!

Grilled Chicken Ranch Wrap

Grilled Chicken Cobb Salad

Blueberry Lemonade

Please note that we will no longer be cutting chicken fillets for salads, although customers can still substitute Classic or Spicy fillets upon request (they will receive an uncut fillet).



QR Code – Diced Chicken WeLearn Video, 02628



March Madness - Competition - UNIFORM STANDARD

Participate in our uniform competition through the NCAA March Madness Tournament!

Do You Wear Your Uniform Correctly?

Fill Out the 'MARCH MADNESS UNIFORM CONTEST' in [Jolt](#)

Enter for the Chance to WIN PRIZES!

Each shift you work, you're eligible for a raffle entry with your submission of this list on Jolt.



WANT TO WIN ONE OF THESE GREAT PRIZES?



MAKE SURE YOU ARE WEARING THE PROPER WENDY'S UNIFORM IDENTIFIED IN THE CH HANDBOOK

Fill out the brief list on Jolt at the beginning of each shift you work – each submission is an entry to win prizes!

Fresh Thoughts from Todd

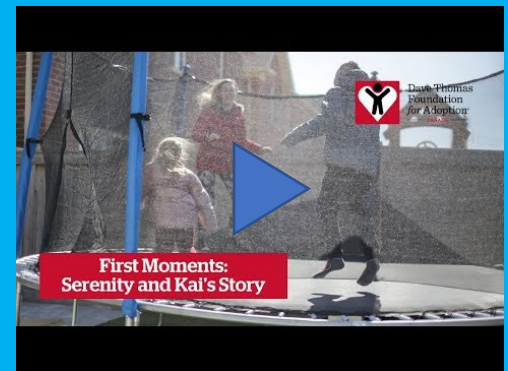
I love thinking about the meaning of words. **Treat people with Respect!!** Treat is an action word by me or rather an individual. People include everyone!! Family, friends, coworkers, strangers, it indeed means all. To me the word respect means a regard for feelings, wishes, rights, or traditions of and for others. Sometimes this world can prove to be a ME world. My challenge for myself and all of us is to **Treat people with Respect!!** We will need to be intentional about this. It will not be easy, but I feel that with effort it will make a big difference in our work place. Our actions to all, with regard of/for others feelings, wishes, rights, or traditions will make an impact for good to those we come in contact with. – Todd

Robert's Recipe to Success

Happy St. Patrick's Day! I hope you are getting to wear all your green clothes this week! Green represents new beginnings, renewal, and growth. I have decided this year to make this day of just that, a day of renewal and self-growth. I am going to look for ways I can go out of my way to help with something I may never have helped with. I encourage you to also look around, how can I help at work? Can I help bag an order (even if I am not assigned to that position)? Can I talk to a customer and ask how their day is going? Can I help drop fries or take the sandwiches to the right customer. Have fun and do something GREEN to grow personally! – Robert

Dave Thomas Foundation for Adoption

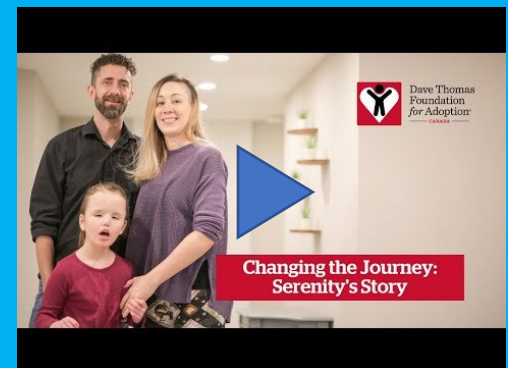
YOUR Efforts Are CHANGING the WORLD



First Moments: Serenity and Kai's Story

One Child At A Time – Kids Like Serenity & Kai

YOU Made The Difference In The Donations



Changing the Journey: Serenity's Story

Boo! Books, Key Tags, etc. – Contributing to THIS Impact