

IMPORTANT SAFETY NOTICE

USERS OF THE BELOW CROSBY PRODUCT:

1018534 1” 8.50t G-209 Shackle

1018543 1” 8.50t S-209 Shackle

With Production Identification Codes (PIC) TXJ as located on the shackle bow

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

February 4, 2022

Dear Valued Crosby Business Partner:

THE CROSBY GROUP has determined the above listed screw pin anchor shackles may have a condition that can reduce the ultimate load capacity from the published catalog values. The shackle bow may have a previously undetected indication, and continued use may result in loss of load, property damage, severe injury, or death.

By use of the Production Identification Code (PIC) symbols appearing on the product, we have determined the **1” 8.5t screw pin anchor shackles with PIC TXJ** shown on the bow may have this condition. See below image showing the position of the PIC on the bow. **No other sizes or PICs are part of this Important Safety Notice.**

Product #	Catalog ID	Description	Invoice #	Customer P.O. #	Ship Qty	Ship Date
1018543	S209	8.50T SPA SHK 1IN	586259	820115-CM	42	11/25/21
1018543	S209	8.50T SPA SHK 1IN	591242	820629-JP	60	12/11/21
1018543	S209	8.50T SPA SHK 1IN	597364	820952-JP	15	12/30/21
1018543	S209	8.50T SPA SHK 1IN	605616	821167	35	01/26/22
1018543	S209	8.50T SPA SHK 1IN	606211	821476-JP	24	01/27/22

and

Product #	Catalog ID	Description	Invoice #	Customer P.O. #	Ship Qty	Ship Date
1018543	S209	8.50T SPA SHK 1IN	585711	820272-BA	34	11/24/21
1018543	S209	8.50T SPA SHK 1IN	586715	0	81	11/29/21
1018543	S209	8.50T SPA SHK 1IN	594173	820873-BA	37	12/20/21
1018543	S209	8.50T SPA SHK 1IN	596824	0	19	12/29/21
1018543	S209	8.50T SPA SHK 1IN	602254	0	9	01/18/22
1018543	S209	8.50T SPA SHK 1IN	605575	821281-BA	20	01/26/22

We are requesting you to identify all such 1” 8.5t shackles with PIC TXJ, remove from service, and arrange for return and replacement using a Crosby Return Goods Authorization (RGA). To return these products, please contact Crosby Customer Service at crosbycustomerservice@thecrosbygroup.com for the US. To return products for Latin America, Asia Pacific and Canadian customers, use internationalcs@thecrosbygroup.com. You may also contact your Customer Service Representative directly. For more information concerning this Important



Safety Notice, contact Technical Support at 1-800-220-8509 or crosbytechsupport@thecrosbygroup.com. Please do not return goods without a written Return Goods Authorization from Crosby.

Please inform your customer(s) of this Important Safety Notice, or if you know of other users of the 1" 8.5t screw pin anchor shackles, please pass this notice on to that user, company, or firm.

We regret the inconvenience this may cause you and your organization and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely,

THE CROSBY GROUP



Production Information Code (PIC) Location