

SVT Property Management

Short Term Rental Service Agreement

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1. Introduction

This Service Agreement (“Agreement”) is entered into by and between SVT Property Management (“Service Provider”) and the undersigned client (“Client”), effective on the date signed below.

2. Monthly Service Plan

Contract Type (select one):

Year-Long Contract

Seasonal Contract (November 1st – April 1st)

Monthly Fee: \$125 per month, due on the 1st of each month.

This fee includes:

- Up to two (2) supply deliveries per month to the Client’s address (Client will deliver to their property).
- One (1) cancellation fee waiver per month for cancellations made with less than 48 hours’ notice.
- One (1) emergency visit between 8:00 AM – 6:00 PM per month (up to two hours).

3. Service Fees

Service Type	Rate
Standard House Cleaning (Mon–Sat, excluding federal holidays)	\$50/hour per person
House Cleaning (Sundays & Federal Holidays)	\$60/hour per person
Trash Removal (up to 2 kitchen-sized bags)	\$65 flat rate + \$25 per extra bag
Cancellation (less than 48 hours’ notice)	\$75
Emergency Calls (after 6:00 PM)	\$75/hour
VIP Client Gift Setup & Delivery	\$50 + cost of gifts
Laundry Service (wash, dry & fold)	\$55/load

4. Booking & Scheduling

- Please allow a minimum of 24 hours between bookings.
- Same-day turnovers must be approved by Renata at least 7 days in advance.
- No cleanings will be performed on Thanksgiving Day or Christmas Day.

5. Payment Terms

- The monthly fee is due on the 1st of each month.
- Service fees are due upon completion of work.
- Late payments may result in delayed service or suspension until the account is current.

6. Cancellations & Emergencies

- Client receives one (1) waived cancellation fee per month under the monthly plan.
- Additional cancellations made with less than 48 hours' notice will incur a \$75 fee.
- Emergency visits beyond the included visit will be billed at the applicable hourly rate.

7. General Terms

- SVT Property Management is not responsible for pre-existing damage or wear on surfaces, fixtures, or fabrics.
- Client agrees to provide safe and reasonable access to the property during scheduled service times.
- Either party may terminate this agreement with 14 days' written notice.

8. Client Acknowledgment

I have read and agree to the terms and conditions of this Service Agreement.

Client Name:

Property Address:

Client Signature:

Date: