

LMSCL

Lower Mainland Society for Community Living

CODE OF ETHICAL CONDUCT

Employees are expected to uphold the highest standard of ethical performance, in accordance with the following principles:

Respect the human rights and dignity of all clients.

Provide a safe service environment for clients that is free from all forms of abuse.

Respect the uniqueness of each client and their personal strengths, needs abilities and preferences when developing relationships and providing services.

Respect differences in culture, religion, race, language, age, socio-economic status and sexual orientation of each person.

Safeguard the privacy and confidentiality of all persons.

Utilize technology in accordance with policy and legal guidelines pertaining to confidentiality, security and etiquette.

Demonstrate a knowledge of the policy and procedures, laws and government standards pertaining to service delivery.

Develop professional relationships with clients and stakeholders.

Refrain from accepting gifts or extra payments for client services.

Refrain from witnessing client documents such as power of attorney, guardianship and/or advance directives.

Refrain from the use alcohol or other drugs with clients at any time.

Refrain from attending work under the influence of alcohol or other drugs or in a state of poor mental or physical health.

Ensure that the policies and procedures of LMSCL are accurately and clearly communicated to staff, clients and policies.

Disclose violations of ethical, moral or legal standards according to agency protocols.

Ensure conflict of interest never jeopardizes professional services to clients or stakeholders.

Protect the personal property of clients, staff and stakeholders.

Refrain from conducting private fundraising at the organization.

Develop professional knowledge through continuing training, education, reading and research.

Maintain good working relationships with other services and the community.

Communicate openly and honestly with staff, clients, families and stakeholders.