DiVirgilio Benefit Resources, LLC Privacy Policy

DiVirgilio Benefit Resources (DBR) protects customer information. It maintains physical, electronic and organizational safeguards to protect this information. It continually reviews policies and practices and test the strength of its security to ensure the safety of this information.

**Information Collected**

DBR collects and uses information necessary to administer your business, to advise you about products and services, and to provide you with customer service. It collects and maintains several types of customer information needed for these purposes such as those listed below:

**Types of information collected and how it is gathered:**

* From you, on applications or on other forms for insurance products, through telephone, websites, mobile applications, or in-person interviews, and from your insurance agent.
* From your transactions with DBR, such as your payment history and underwriting and claim documents.

**How DBR Uses Information About You**

Customer information is used to underwrite your policies, process your claims, ensure proper billing, service your accounts.

**Information Disclosure**

DBR shares information about transactions (such as payment of premium) and experiences with you within the carrier/producer relationship scope and as necessary to do business to better serve you and to assist meeting current product and service needs. DBR may also disclose customer information about you to persons or organizations inside or outside our family of companies as permitted or required by law.

**DBR** does not sell customer information. It does not provide customer information to persons or organizations for marketing purposes.

**Security**

DBR takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Whenever information is collected that information is encrypted and transmitted in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser or looking for https at the beginning of the address of the webpage such as: <https://medicareful.com/dbr>

While DBR uses encryption to protect sensitive information transmitted online, it also protects your information offline.

Please feel free to contact DiVirgilio Benefit Resources with any additional questions or concerns.