

The Xterior Xpert Service Agreement

The Xterior Xpert will attempt to complete services as soon as possible; there will be a 14 day window to complete the job. Normally work is completed within 2 days weather permitting. A 50% deposit is required at beginning of the pressure washing process. Homeowner may use their deck after washing. Occasionally touch up is required; this is not a valid reason for late or non-payment.

The Xterior Xpert deck sealing service includes: Through standard pressure cleaning of all wood surfaces to be stained, application of TWP 200 oil based stain/sealer, hammering exposed nails and tightening of loose boards.

TWP 200 is a paraffin oil base “semi-transparent” stain/sealer combination.

The first step: The deck will be pressure washed thoroughly. This process will remove the mill glaze, graying, mildew, dirt or grime that has accumulated. The decking will be allowed to dry for a reasonable amount of time approximately 1 day. *The removal of solid (paint) and acrylic stain is extra cost.*

The second step: Stain will be applied to decking with an airless sprayer followed by back brushing. Every effort will be made to cover the house and concrete. The agreed price is for a ONE COAT application, which is recommended by the manufacturer.

Requesting an additional coat of stain will be 30% of the total cost of the job.

(Pickets are not included in the reapplication, floor and tops of railings only.) Please remain off stained areas for a minimum of 24 hours. If stain is tracked into the home via pet or a family member the contractor is not liable for damages. If raining should occur before proper penetration of the stain, there will be a reapplication of stain on only the necessary areas. (This is at the Xterior Xpert discretion). Curing will take approximately 3 weeks, the color will lighten slightly and is a normal process. There will be slight color variations on the floor, this is normal. Patio furniture will be moved in order to perform services. (Grills will not be removed.) Xterior Xpert is not liable for damage or theft to furnishings needing to be moved to perform the services requested. Home owner will be responsible for returning all items to decking. Staining the underside of the decking/stairs is additional cost. We recommend refreshing the decking or fencing every 18 months. Repeat clients qualify for discounts.

HOUSE WASHING, CONCRETE CLEANING

Washing of the home includes all siding, windows and gutters. If there are visible black lines these will *not* come completely off with the house washing. The only way to completely remove this is to repaint the gutters. Great effort will be taken to protect all plants near the home. **Home owner is required to make certain all windows and doors are sealed tightly.** Commercial bleach is used for longevity of the service. Please make contractor immediately of any problem. *Customer Satisfaction is our goal!*

PAYMENT IS DUE IMMEDIATELY UPON COMPLETEION OF SERVICES

ALL CHECKS MADE PAYABLE TO; STEVE JESSEMAN owner, operator.