

## Simplicity VoIP...Making Your Transition to VoIP – Easy as 1,2,3

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### Simplicity VoIP National Scope of Coverage



### Our Story

Based in Richmond, VA, Simplicity VoIP was founded in 2012 by Ben Humphreys, CEO of the telecom-technology consulting agency Comtel Communications, in response to a service delivery gap in the hosted VoIP and cloud communications market. Simplicity VoIP now answers the need for a business communications solution with advanced functionality, and a managed hands-on deployment strategy.

### Our difference: A five-star, client-centric, design to provision process

- A welcome call to confirm aspects of your custom-engineered phone system, followed by extensive project management
- An on-site survey to verify infrastructure specifications
- On-site delivery of installation
- Billing starts after installation

Simplicity VoIP's goal is to make it easy for all sized businesses to access the power of the cloud - focusing on features, functions and service. Simplicity VoIP is built on several client-centric core values, a custom-engineered solution being the first. With this in mind, clients have options for VoIP features, pricing and equipment acquisition. Transparency is another core value - there are no surprises in monthly bills. As a result, Simplicity VoIP's retention rate stands at 98%.

### Industries Served:

- Broadcasting
- Construction
- Consulting
- Education
- Financial
- Government
- Healthcare
- Human Resources
- Insurance
- Legal
- Non-Profit
- Real Estate/Property Management
- Recreation/Entertainment
- Retail

To learn more visit:  
[www.simplicityvoip.net](http://www.simplicityvoip.net)

# Why Choose Simplicity VoIP?

## ON CALL



Local and national resources allow for quick deployment of technicians to support your business.

## PROCESS



Our three-step process assures that your VoIP installation goes smoothly.

## TEAM



Our dedicated team works for you. With 125+ years of expertise, we are ready 24/7/365 to offer support.

## PRICING OPTIONS



You have options - service plan and equipment acquisition - to manage your business communications costs.

## ON-SITE DELIVERY & TRAINING



We're on-site to assess your infrastructure and for the port and installation process. On-site training is provided to get you ready to use your new phone system.

## GEO-REDUNDANT (NETWORK)



Our multiple servers and geo-redundant data centers are designed and regularly tested to ensure 100% platform uptime and continuous service.

## FEATURE RICH UNIFIED COMMUNICATIONS



150+ feature rich options provide a full UC experience; supporting all your business needs.

## PORTAL



Access to analytics and phone system management via a user-friendly portal provide the tools to run your business, in real-time.

## TRANSPARENCY



No surprises - terms and conditions are clearly communicated.

## Products & Services

- Business Phone Systems
- UCaaS
- Call Center/CCaaS
- Video Conferencing
- PRI/SIP Trunking
- Phones & Equipment
- Bulk Texting
- Wireless Backup
- VFax
- POTS Replacement

## Customized Solutions

### Features & Functionality

With 150+ features on our Class 5 VoIP platform, we design the optimal solution for your business's needs. A thorough analysis of your goals ensures the best delivery of functionality for your company.

### Pricing

- Unlimited Seat
- Unlimited Call Path/Extension
- Metered Call Path/Extension

Our three pricing options ensure the best choices for ideal coverage and usage requirements for your business.

### Equipment Acquisition

If you prefer to acquire equipment as an outright purchase (capital expense) or to rent (operating expense), we have options that fit your budget.

To learn more visit <https://www.simplicityvoip.net/> or contact:

## All About Networks

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