

OUTDOOR SHOWER COMPANY, LLC
274 Cadillac Parkway, Suite 100
Dallas, GA 30157
678-363-3939 / 866-746-9371
www.OUTDOORSHOWERCO.com



CREDIT APPLICATION

Email the completed form to info@outdoorshowerco.com. Attach additional documents if needed.

Company Name: _____ Type of Business: _____

Physical Address: _____ City/State/Zip: _____

Supervisor/Manager: _____ Web Site: _____

Phone: _____ Email: _____

Billing Address: _____ City/State/Zip: _____

A/P Contact: _____ A/P Phone: _____ A/P Email: _____

Years in Business: _____ Number of Branches: _____ Number of Employees: _____

FEIN: _____ - _____ Sales Tax Exempt #: _____ (include copy with application)

Ownership

Name	Title
_____	_____
_____	_____
_____	_____

Bank Information

Bank Name: _____ Account #: _____

Address: _____ City/State/Zip: _____

Contact: _____ Phone: _____ Email: _____

Credit References (provide at least 3)

Company Name	Contact	Email
_____	_____	_____
_____	_____	_____
_____	_____	_____

Would you like to be added to our "Distributor Locator"? Yes No

What information would be helpful to you? Pricing Catalogs Counter Displays Brochures

Upon completion of this application and approval by OUTDOOR SHOWER COMPANY, LLC, an account will be arranged. Our account terms are Net 30 days unless other arrangements are agreed upon by both parties. Invoices not paid within the terms will require full payment before further orders are processed.

By signing below, I authorize OUTDOOR SHOWER COMPANY, LLC to obtain any information required concerning this credit application hereon and affirm that the information is true and correct. In consideration of the extension of credit by OUTDOOR SHOWER COMPANY, LLC to us, we agree to promptly pay all bills in accordance with the terms expressed on the invoice.

Printed Name: _____ Title: _____

Signature: _____ Date: _____



DISTRIBUTOR INFORMATION

PRICING

- ⇒ Prices and catalogs are available through your local rep, on the website, or by contacting the office.
- ⇒ No minimum purchase required.

WARRANTY

- ⇒ Outdoor Shower Company guarantees our products against defects, faulty material or construction, and workmanship.
- ⇒ FTA 316 stainless steel products and accessories are covered for a period of 5 years.
- ⇒ All other stainless steel is covered for a period of 10 years.
- ⇒ Non stainless steel parts and accessories are covered for a period of 2 years.
- ⇒ Warranties begin on the date the product is delivered to the customer.
- ⇒ Warranties do not cover faulty installation, failure to comply with cleaning and maintenance instructions, vandalism, negligence, or freeze damage.
- ⇒ Warranties become void if the product is damaged from misuse, improper maintenance or installation, or modified without prior authorization.

SHIPPING

- ⇒ All in stock items ship within 2 business days of receiving the order. Nonstock items have varying lead times.
- ⇒ Most items in the FTA 316 stainless steel line are made to order and carry a 10-12 week lead time.
- ⇒ Shipping and freight are calculated based on weight, dimensions, and destination and may include a handling fee.
- ⇒ All items are shipped "Prepaid & Add" via UPS ground or LTL (depending on item).
- ⇒ A "Shipping Acknowledgement" with the tracking number is faxed or emailed at time of shipment.
- ⇒ Contact customer service for the most up to date information.

RESOURCES

- ⇒ Installation and warranty provided with each shower unit.
- ⇒ Installation, warranty, and technical diagrams available upon request.
- ⇒ Counter displays, price lists, brochures, and catalogs available upon request.

RETURN / EXCHANGE POLICY

- ⇒ A Return Goods Authorization (RGA) is required for the return of all items.
- ⇒ A restock fee of up to 40% and the cost of shipping will be withheld on all returns.
- ⇒ Outdoor Shower Company reserves the right to inspect merchandise for damage on the part of the user, discern improper maintenance or modification of the product, and to approve the return of merchandise based on the condition of the item(s) returned. Items found to be damaged due to not complying with the manufacturer's guidelines are not eligible for return, may incur a larger restock fee, or be eligible for a partial credit.
- ⇒ Returns must be made within 90 days of shipment date from Outdoor Shower Company.
- ⇒ All items must be at our warehouse before a credit can be issued. The return process takes approximately 2 days.
- ⇒ If an exchange for a different item is required, a new order must be placed. Restock fees will be waived for uninstalled items in their original packaging.

CANCELLATION POLICY

- ⇒ Orders cannot be canceled once the product ships. An RGA will be required to receive proper credit.
- ⇒ FTA 316 stainless steel products are made to order and cannot be cancelled once production has begun.
- ⇒ A cancellation fee of up to 20% may be billed to the purchaser if this policy is not adhered to.

CONTACT US:

- ⇒ Physical/Remit to address: 274 Cadillac Parkway, Suite 100, Dallas, GA 30157
- ⇒ Customer Service: info@outdoorshowerco.com
- ⇒ Orders: sales@outdoorshowerco.com