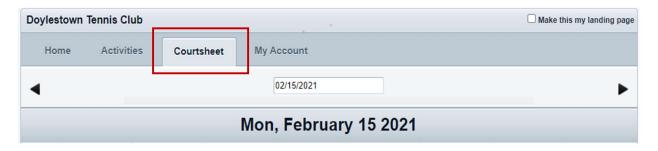


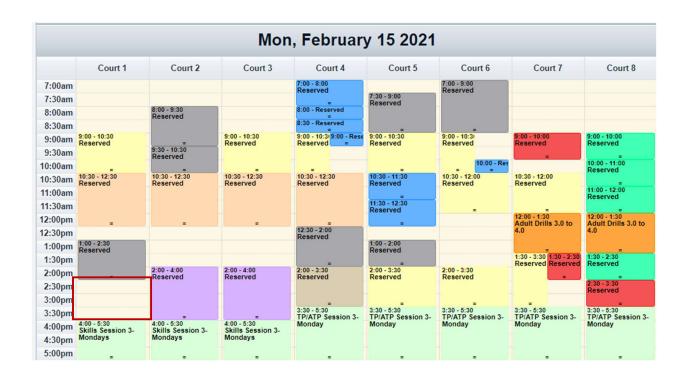
Online Open Court Booking Instructions

The following steps will help you use our online court booking for open court time. Note that this feature can not be used for USTA practices, League makeups, or Season Court makeups. Open courts time can be booked up to 7 days in advance.

- 1. If you do not have a card on file you will be prompted to enter one immediately upon login.
- 2. Once logged in, you will notice a new tab labeled **Courtsheet.**

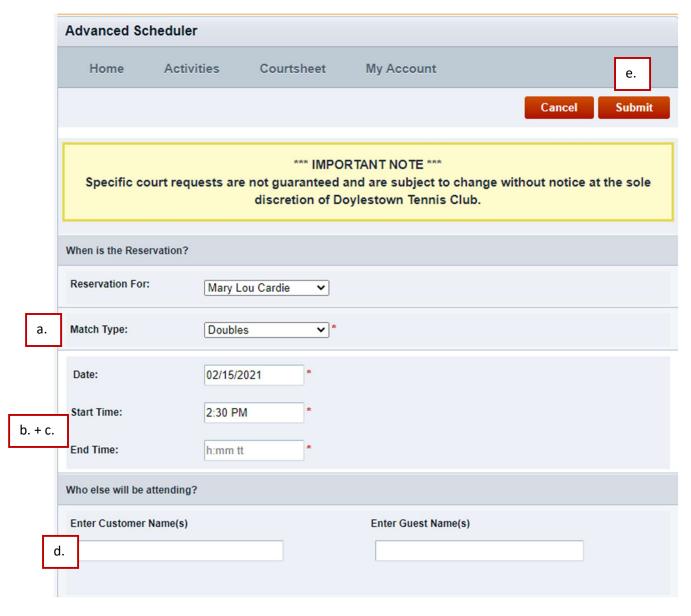


3. Available time slots are shown with no reservation. Click in the area to begin your reservation - please book directly before or after existing reservations if possible, to minimize gaps:



4. Fill out the form:

- a. Select Match Type: Doubles or Singles
- b. Start time is prepopulated based on the timeslot you clicked on the Courtsheet, but can be altered.
- c. Select your end time. You can book up to 2 hours on the half hour.
- d. You **must** enter all players in your group. The system will search existing customers by first or last name. If you cannot find a player's name in our system, they may be in using a different name than you are used to (Robert vs Bob, etc.) If the people you are playing with are not in our system, use the names Guest Player 1, Guest Player 2, Guest Player 3.
- e. Click **Submit** and your reservation will be complete. You will receive and email confirming your reservation.



5. Court Payment Policy

- a. Court fees will be charged when you check in for your reservation. The total cost of the court will be divided among all players on the court. An additional guest fee will also be charged to any player who is not a member of the club.
- b. The reserving player is responsible for court fees and guest fees (if applicable) that go unpaid by the other participants.
- c. CANCELATIONS: Your reservation must be canceled 24 hours in advance of your scheduled time to avoid being charged the court fees

6. Example:

a. Be aware the specific court number you reserved may change – if this is necessary you will be notified.



b. After clicking Submit – you will see your reservation on the Courtsheet

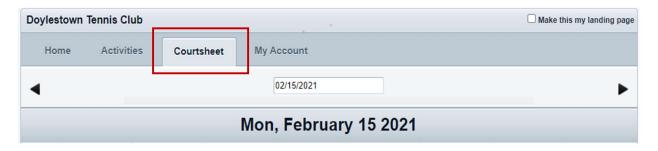




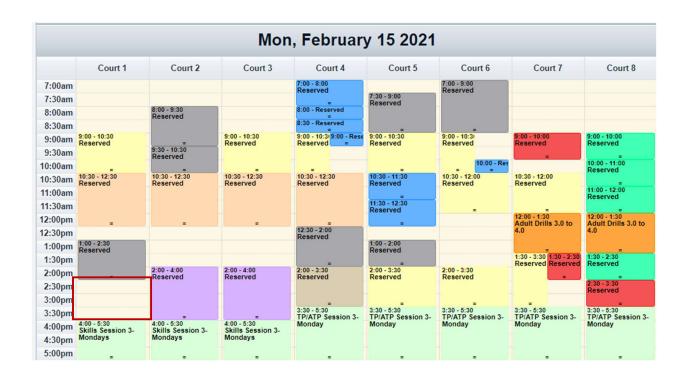
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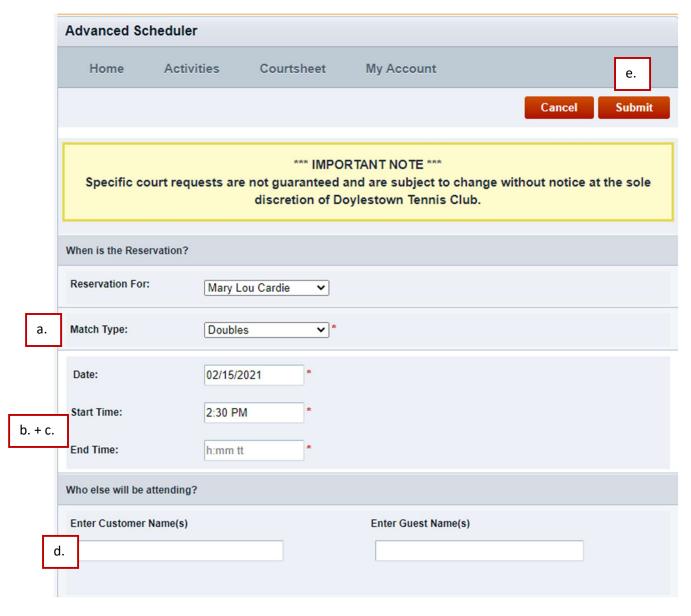


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