

## www.holisticalyou.com.au

## **Cancellation Policy**

Cancellation of any counselling or nutrition consultation services may include a cancellation fee if there has been a cost involved to the service provider in providing the service i.e. travel to a place for an in-home consultation. Fees charged will be dependent on the costs incurred at the time. A consultation which is cancelled 24 hours prior to the appointment time or earlier or is re-booked for a later date will not incur any penalty. Workshops that are cancelled after contracted services have been booked or deposit has been paid may incur fees. These fees will be dependent on the cancellation fees incurred by Holistical You to source equipment, rooms, furniture, resources for the booked workshop.